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January 1991

# JI programs span the province



**Corrections Academy Instructor Paul Erickson** 

From Princeton to Prince Rupert, Victoria to Vernon, and parts in between, the JI's academies and divisions take their courses and programs where they are needed.

That the JI offers a variety of courses at its Lower Mainland site is reasonably well known. But people are less aware of our activities in other parts of the province. In the past 12 months alone, JI courses have been offered in the following locations.

### **Corrections Academy**

The Corrections Academy has a policy of delivering its advanced programs on-site or in institutions whenever it is cost effective to do so. When assurance can be given that there are enough students to fill a course in a particular area, the Academy arranges for its own instructors or a contracted resource person to travel to the region to deliver a program.

During this past year, regionally delivered courses included the following: Conflict Resolution, at the Kamloops Regional Correctional Centre; Dealing with Sex Offenders, at the Vancouver Island Regional Correctional Centre; Interviewing Skills, at the Burnaby Correctional Centre for Women; Adult/Youth Update courses at Kamloops, Rossland, **Prince George and Prince Rupert;** Family Update courses at Victoria, Kamloops, Rossland and Fraser region; Sex Offender courses at Prince George, Victoria, Courtenay and Kelowna; and a Multicultural Awareness workshop in the Fraser Region. In addition, a Personal Safety/Self-Defense course was offered in Vernon and Kamloops, a local director's workshop was held in Vernon, and a Native Justice workshop for managers was held in Victoria. Plans are underway to deliver on-site courses to three institutions dealing with the topic of the mentally disordered offender.

### Courts

Included in Courts Academy's training calendar for 1990 were several courses delivered outside of the Lower Mainland. Sessions on financial management, performance appraisal, public relations, *continued on next page* 

Fire Academy • Police Academy • Corrections Academy • Finance and Administration Division • Courts Academy Educational Services Division • Paramedic Academy • Provincial Emergency Program Academy

### Outreach...con't from page 1

instructional skills and contract management were among those presented in Prince George, Kamloops and locations on Vancouver Island. Courses conducted outside the Lower Mainland comprise approximately 15% of training sessions co-ordinated annually through the Academy.

### **Extension Programs**

Extension Programs conducted approximately 40 fee-for-service courses outside of the Lower Mainland last year. Programs as diverse as the Let's Talk About Touching child sexual abuse prevention program for early childhood educators, courses in the conflict resolution certificate program, and a range of workshops for people working with adolescents, were conducted in 19 different centres including Campbell River, Dawson Creek, Kitimat, Fort St. John and Tumbler Ridge.

In November, the Centre for Conflict Resolution went even further afield with a Native Land Claims Negotiation Workshop held in Watson Lake, Yukon.

Certificate programs are increasingly being offered outside the Lower Mainland. For example, Extension Programs has teamed with Okanagan College and Yukon College to offer the Conflict Resolution certificate program on an on-going basis in Kelowna and Whitehorse, respectively; portions of the Child Sexual Abuse Intervention certificate program are now offered in Vanderhoof and Port Hardy; and the certificate program in Working with Troubled and Troubling Adolescents will be offered in Dawson Creek in early 1991.

### **Paramedic Academy**

The Paramedic Academy's offsite courses are delivered primarily through distance education. The Academy has delivered training through distance education for almost ten year years, and in that time has learned a lot about its value and effectiveness. It does not see distance education as a panacea for training and educating people who cannot get to a learning centre. Rather, it sees this type of delivery as being effective only for certain types of students (self-directed, independent) and for certain types of skills. The method has limitations in technical skills and attitudes training, for example.

The Paramedic Academy currently uses a combination of selfdirected study with tutorial assistance, and face-to-face instruction in 16 districts covering the province. Courses offered through this mix of delivery methods include: EMA 1, EMA 2, IV Therapy, Automatic Defibrillation, Driver Training, Unit Chief Training, Continuing Education, and Advanced Life Support.

In addition, EMA 2 and EMA 3 students come to the Academy so they can have access to specialized equipment. The time spent on-site also enables exams to be standardized and gives students a sense of completion from a "real academy."

### **Police Academy**

With five municipal police departments located on the Saanich peninsula, the Police Academy makes a point of conducting as many courses as possible at that Vancouver Island location. Among the courses planned for this year are breathalyzer programs, a Drug Investigators course, Effective Presentation, and a surveillance course. The Academy offered similar courses on the Island last year.

On behalf of the Academy, Steve Hess liaised with Crown counsel, Victoria Police and RCMP on Vancouver Island to help develop and facilitate a series of 34 workshops throughout the Island dealing with recent Charter decisions and their impact on police policy and practice.

The Academy is currently delivering an 11-week Basic Recruit Training program for native police personnel at the First Nations Tribal Justice Institute at Westbank.

### **Fire Academy**

Fire Academy programs fall into two main divisions: volunteer and career. The volunteer certification program is delivered with the support of 78 trained evaluators from all areas of the province. These individuals are essential to the program. When an evaluation was scheduled for Grand Forks, but evaluators from Trail and Castlegar were not available on that date. an evaluator from Kelowna filled in. The commitment of the adjunct faculty is essential to the program.

The career program is delivered through distance education with the final module delivered on site at the JI.

In addition to courses within the two programs, Fire Academy also offers specific courses such as Auto Extrication, Hazard Avoidance Training, Dangerous Goods and Incident Command. These are offered in each of the areas of the province: Lower Mainland, Vancouver Island, the Okanagan, the Kootenays, the North, and sometimes the Far North. Different cities in each area host the courses in order to help distribute travel time for all the learners. These courses employ hands-on instruction and simulation experiences. For the auto extrication course learners will use extrication tools on the vehicles and may actually destroy several cars and vans. Incident **Command and Dangerous Goods** use a table top model for the initial teaching phase before the students respond to simulation. much like those seen on site for the Incident Command course.

Contributors to this article: John Laverock, Corrections; Chris Poole, Courts; Flora MacLeod and Patricia McNeill, Extension Programs; Tony Williams, Paramedic; Phil Crosby-Jones, Police; Jackie Goodwin, Fire.  $\Box$ 

### SPOTLIGHT

### On staff

#### Changes...

Ian Dially will join the Paramedic Academy on February 1 as the Program Director in charge of all technical programs. Ian was in the first EMA 2 class the Academy held in 1980 and is a graduate of the 1989 Paramedic Class. He has worked in a variety of roles in the Academy during his career, from instructor to course writer. He has also travelled to the Yukon to teach for the Academy.

Lori Wideski has replaced Genie Regalado as Data Entry Clerk in the Paramedic Academy.

On January 2, Christine Babec joined Educational Services staff as Assistant Librarian. Christine replaces Carol Breeden, who accepted a position with the Registered Nurses Association Library. Christine has a Masters Degree in Library Science from UBC and comes to the JI from BC Hydro where she was a records and microfilm analyst.

Lydia Stewart returned to her position as the Library's Audiovisual Booking Clerk on January 2 after a four-month absence.

Pay attention, this last staff change announcement could get confusing. It starts with Administration Division's Senior Stockman Bernie Astles. In early February, Bernie will start out on an extended motor home vacation that will take him southward to Palm Springs and San Diego and from there to Phoenix, Tucson, and El Paso. Bernie and his wife plan to go across the US, ending up in the Florida Keys before they head back toward Canada and more realistic weather.

Anyway, while Bernie's away Paul Harris will take over as Senior Stockman and Graeme McGerrigle will come in to do Paul's job. Graeme is originally from Quebec. He's worked, among other things, as a professional musician, an organic orchardist and a business machine repair person. Paul Harris tells us that Graeme is a great guitarist and musician, who now lives on Denman Island.

#### **Recognition...**

On January 2nd, one year to the day after his secondment to the Police Academy, Tim Lancaster, Legal Studies instructor and star basketball player, was promoted to Corporal by his department. Tim is an 11 year veteran of the New Westminster **Police Department.** 

Sgt. Warne Lynd, Police Academy's resident Mountie re-



Bernie Astles (right) and Paul Harris exhibit their advanced technical skills in disassembling a built-in computer in Lawrence Hall.



Sargent Warne Lynd receiving the Canadian Police Long Service Medal.

sponsible for traffic and driver instruction, was recently awarded the Canadian Police Long Service Medal for 20 years of exemplary service. Deputy Commissioner Don Wilson presented the medal at a ceremony at **RCMP** Headquarters in Vancouver.

Steve Hess. Co-ordinator of Advanced Programs in Police Academy, is attending a three-week **Computer Technology for Police** Managers course at the Canadian Police College, Ottawa. On his return, Steve will assume responsibility for computer training at the Academy associated with the **Canadian Police Information** Centre.

### Conferences

Ross McIntyre, Pep Academy Instructor, gave lectures on Dangerous Goods Awareness in the Home and Office as part of the week-long Emergency Preparedness Conference hosted by Pearson Hospital during the week of 23-26 October. Approximately 300 people representing a wide spectrum of agencies, levels of government and disciplines attended.

### Retired police chief remains active JI Board Chairman

After 37 years of service Chief Bob Stewart is retiring from his position as Chief Constable of the Vancouver Police Department.

In a letter announcing his retirement Chief Stewart pointed out that the force has come a long way over those 37 years. Recruit training has expanded from three weeks to three years, beat callboxes on street corners have been replaced by computer terminals in police cars, and all sorts of other changes have called for upgrades in technology, training and the calibre of people hired.

Although he is retiring from the Vancouver Police Department, Chief Stewart will continue in his separate function as Chairman of the Justice Institute Board.

When he returns from some well deserved retirement leave in Palm Springs and Hawaii, Chief Stewart will be actively involved in leading the JI Board through the many challenges and opportunities that lie ahead.  $\Box$ 

> The Justice Institute of B.C. is dedicated to improving the quality of justice and public safety by developing and delivering training programs and offering educational services to professionals and the public.

### Corrections Academy workshops cover diverse topics

Over the past months, Corrections Academy has conducted several workshops on specialized topics. The workshops are designed to provide probation officers and family court counsellors with the information they need to better supervise and assist a growing number of clients with specific needs.

### Multiculturalism

Probation officers and family court counsellors in the Fraser Valley recently expressed concern that they felt unprepared to meet the needs of the increasing number of people from visible minorities among their caseloads. One of the initiatives identified to correct the situation was training, and the Corrections Academy was approached with a request for a workshop.

The workshop was delivered in Langley on December 13, with approximately 30 people in attendance. The five workshop leaders representing the Vietnamese, Chinese and Indo-Canadian communities provided information on the cultural backgrounds and adjustment problems experienced by immigrants. The presentations were followed by lively and informative discussions.

### Dealing with Batterers (Wife Assault)

Workshops on Dealing with Batterers (Wife Assault) have been offered by the Corrections Academy on several occasions over the past eight years. Eighteen probation officers and family court counsellors from various locations throughout British Columbia attended the most recent workshop on the topic held in early November.

Dale Trimble, a therapist in private practice, delivered the training. Dale is a founding member of Vancouver's very successful treatment group for wife assaulters. Based on his many years of experience in the field, Dale was able to explain the dynamics of spousal assault, offer strategies for confronting it, and provide various supervision and treatment methods.

### **Alcohol and Drug**

In November, the Corrections Academy sponsored a one-day workshop on supervising probationers who have alcohol and drug addictions. This workshop is part of the advanced training program provided for probation officers and family court counsellors employed by the Corrections Branch.

The workshop focused on the realities of addiction, with emphasis on assessing a client's condition and developing effective supervision techniques. Wendy Potts, a family court counsellor in Vancouver, and Nigel Smith, director of the White Rock alcohol and drug program, led the workshop. Participants were all experienced probation offices with extensive experience working with addicted clients.

The multiculturalism and alcohol and drug workshops will be offered throughout the province in 1991.

Contributors Micheila Cameron and Chris Beresford are Instructors in the Corrections Academy.  $\Box$ 

## New partners in crime: Police Academy and SFU Criminology

#### by Phil Crosby-Jones

The Police Academy has embarked on a new joint initiative with the Criminology Research Centre at Simon Fraser University. Together, they will provide a series of forums for line-level officers and police administrators to examine critical issues confronting policing in the 1990s.

Using an interactive, limitedenrolment workshop format, each program in the new Police Studies Series will concentrate on a specific topic.

The first program addresses police response to gang activity. The first seminar, Gangs in Schools, was held on December 3 and 4 at SFU Harbour Centre. Further seminars in the program, offered in the spring of 1991, will address responses to street level gang activity and dealing with organized youth gangs. Guest speakers for the first seminar were Wesley C. Mitchell, Chief of Police, Los Angeles Unified School District Police Department; Dr. Ronald D. Stephens, Executive Director, National School Safety Center, Malibu, California; and Tony Ostos, Neighbourhood Counsellor, Human Services Department, City of Paramount, California.

Phil Crosby-Jones is Director of Police Academy. □

#### by Larry Goble

Over the past few months, studies have been completed and reports written by the Ministry of Advanced Education, Training and Technology to support a request for relocation funds for a new Justice Institute purposebuilt facility.

After being reviewed by the JI Board, the JI Policy Advisory Committee, the Deputy Ministers Committee, and the Cabinet Committee on Social Policy, the final test came on December 12, 1990 when the report and request for funds were submitted to the British Columbia Cabinet.

The concept of the Justice Institute was reconfirmed by Cabinet and approval given to the Ministry of Advanced Education, Training and Technology, to spend up to \$33.7 million for planning, building and furnishing a new site and purpose-built facility.

The JI's Board recently wrote to the Honourable Bruce Strachan, Minister of Advanced Education, Training and Technology, thanking him and his staff for the work they contributed to making this facility a reality in the near future.

When discussing the relocation of the Institute, members of Cabinet also discussed where the best location for the JI might be. With some concern for the fact that too many institutions were being built in the downtown Vancouver area, Cabinet decided that a good location for the new JI would be in Langley.

Since Langley was not one of the sites identified in the initial site search, the Board has recently authorized a site search in the Langley area and a study to consider an analysis of operating costs and services to clients and students in terms of the Langley versus a New Westminster/Surrey site.

For the past 13 years, Justice Institute staff and students have enjoyed the challenge of operating our programs and services from the Jericho Hill facility. The view is great and the buildings have been adequate to support the variety of classrooms and special resource needs required to train the justice and public safety people involved in Institute programs.

The next few years will provide much excitement for many people as we move ahead with the planning required prior to the final stage of building and moving into our new building.

Look for regular stories in the *JI News* to keep you up to date on the new JI facility.

Larry Goble is President of the Justice Institute.  $\Box$ 

### Oops!

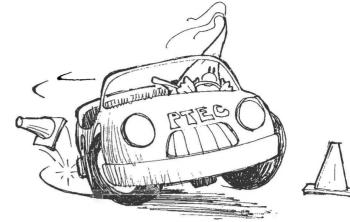
If we slip, somebody always notices. This time, we were caught assigning Irwin DeVries to Emergency Health Services Academy. Fire Academy wants him back and has graciously asked us to reinstate him. Consider it done — and please accept apologies all 'round for the error.  $\Box$ 

# Staff workshops

The series of workshops for JI staff is well under way and reports on the first ones to be completed are coming in. So far, so good: "... a very informative and enjoyable session. I think it's great that this was made available to us in the form of staff development. Thank you." "Great course! All JI staff should take it." "... this workshop concept for staff is a major step towards an even greater sense of harmoney than already exists here." "Most enjoyable ... [I] learned from the experience. Many thanks to all who organized and provided this opportunity for us."

Twelve JI employees attended the January 10 workshop in Native Spirituality led by Linda Razor. Linda is a native counsellor from the Hey Way' -Noqu' Healing Centre. Workshop participants took part in an opening prayer, were smudged with the traditional sage, and began learning about the Medicine Wheel, the Sacred Tree, and native healing practices in general. Linda's presence and the generous contribution of her personal perspective made the experience especially meaningful and enriching.

Marg Huber, Trainer and Pro-



gram Planner with Extension Programs' Centre for Conflict Resolution presented a one-day overview course on **Conflict Resolution**. Course content included essential concepts, skills and attitude shifts, a model for working through conflict, and skill practice. Participants from Fire, EHS, Police, Corrections and Administration enthusiastically role played their thorniest JI conflict scenarios (and in some cases gained some real insight!).

Warne Lynd from the Police Academy and Al Lund of PTEC co-hosted an Advanced Driver Level II course for JI staff on December 18 at Boundary Bay.

Over the course of the day, bad habits were cast aside and new,



Kate Walker practices newly-acquired CPR techniques at the First Responder workshop for JI staff.

enhanced skills were slowly put in place as participants learned the correct way to accelerate, brake and steer a vehicle.

When a snow storm struck at noon and turned the track into glare ice, the novice drivers faced a new challenge, but all successfully negotiated the track under the most severe conditions possible.

Here are Instructor Al Lund's observations of some of the participants:

- Ross McIntyre was truly No. 1 on the course
- Ross Cloutier, a master of balance and finesse - will have no problem conquering Everest
- Diane Oberton has an inner desire to drive an Indy car with a red light and siren
- Pat Abercrombie loves 90 degree corners with glare ice
- Dean Winram "Dean the Mean Machine" - What more can I say?

One side benefit of the workshops has been the opportunity they present for staff to meet and work with people from other academies and divisions. Many are now putting names and faces together after working for the same organization for many months, or even years.

Contributors: Tad Dick and Marg Huber, Extension Programs; Al Lund, PTEC.  $\Box$ 

# Paramedic training at the JI is better than ever

#### by John Lynn

BC Ambulance Service Executive Director Fred Bates recently took one of his department's management training programs at the Justice Institute because he believes in leading by example.

"We have a strong series of technical programs for our paramedics on the street," Bates said. "Now we have an equally strong program for managers."

"Managers must know the latest technical trends and the best techniques for managing emergency services," he added.

Bates and six other BCAS managers graduated from the course on the same day 24 paramedics received Emergency Medical Assistant II certification. This six-week program qualifies paramedics to perform high-level medical procedures in lifethreatening situations.

Fifteen years ago when people called an ambulance, the crew showed up and rushed them to the nearest hospital for treatment. They didn't have much more than basic first aid training. Today, paramedics are trained to provide emergency medical treatment at the scene.

The Paramedic Academy is accredited by the Canadian Medical Association to instruct paramedics at all three national levels. "Visitors from all over the world come to study our paramedic training methods," says Academy Director Tony Williams. "We now train doctors and nurses in advanced cardiac life support and trauma skills."

John Lynn is marketing communications and fund development consultant.  $\Box$ 

### Practising pokes: Are dolls as effective as real people for teaching IV skills?

It's a real problem finding enough real patients for paramedics to learn and maintain their IV skills. An alternative is to practice on IV mannequin arms. But because we cannot assume an equal level of skill will be achieved, the Paramedic Academy must set up a formal research project in order to compare two similar groups. If the project can show that there is no difference between the skills of the two groups when both are tested on real patients, then we will have solved a dilemma. A positive outcome from the study could also have a major impact on other health professionals who must maintain IV skills. Perhaps the real beneficiaries of the study will be the poor patients who otherwise would have to go through all those pokes!

### Native Prison Liaison Workers to be trained at the Justice Institute

#### by Chris Beresford

The Corrections Branch has contracted a new service for inmates in provincial institutions: nine Native Prison Liaison Worker will be assigned to prisons throughout the province to help inmates make plans for release. The aim is to assure the inmates' successful re-entry to the community.

The Corrections Academy will train the liaison workers. A fiveday training program scheduled for late January will include a review of the justice system and Branch services, and will look into parole and other forms of release from custody. Cultural issues will be addressed throughout the week.

Chris Beresford is an Instructor in the Corrections Academy.  $\Box$ 

### • • • NOTES & NOTICES • • •

# Excellence Committee begins deliberations

The newly-formed Excellence Committee met for the first time on January 16th to consider and articulate its mandate and objectives. Chaired by Phil Crosby-Jones, the committee membership reflects a cross section of personnel from throughout the Institute. They are: Sandra Rice (Educational Services), Jim Bond (Fire), Debbie Watts (Administration Division), Peter Pershick (PEP Academy), Tracey Mydonick (Corrections), and Ernie Gaudet

The JI News is produced nine times a year to keep staff up-to-date with what's going on at the JI. If you have suggestions or comments, please cartact Patricia McNeill in Extension Programs (222-7229). Justice Institute of B.C., 4180 West 4th Avenue, Vancouver, B.C. V6R 4J5 (228-9771).

Decelline for submissions is the 15th of every month except July, August and December when the newsletter is not published.

Design and desidop publishing by Betsy Gordon.

Edited by Patricia McNeill.

Contributors to this issue: Chris Berestord Al Lund Marg Huber Micheila Cameron Tad Dick Phil Crosby-Jones John Laverock John Laverock John Lynn Chris Poole Flora MacLeod Tony Williams Jackie Goodwin Lamy Goble (Paramedic). This newsletter is an ideal forum for future discussion and expression of committee ideas and initiatives in the pursuit of excellence, so watch these pages.

### Graduations

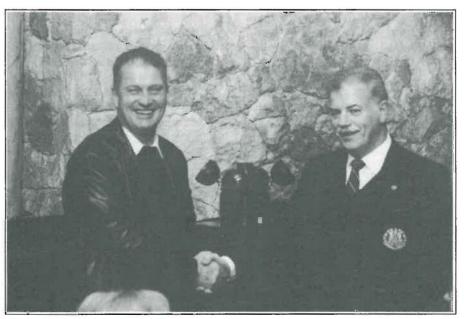
### **First Responder**

Deputy Ministers, Assistant Deputy Ministers and Executive Directors all turned out to the first responder graduations in September and November. In addition to dignitaries from the ministries of Attorney General, Solicitor General, Municipal Affairs and Health, fire chiefs, police chiefs and the Chief Coroner of BC also showed their support for the new program. It was a particular pleasure to have JI Board Chair Bob Stewart, Deputy Chair Tony Pantages and board member Peter Webster join in the activities.

### **Corrections Academy**

The final security officer recruit course of the calendar year graduated December 14, with 26 officers successfully completing the training. This was the 30th recruit course to be offered since the Academy completed the new curriculum design in early 1988. □

# JI staff awarded ten year pens



Board Chair Bob Stewart presents Bob Hull, Police Academy, with a pen in recognition of his ten years' service to the JI. Tony Williams, Paramedic Academy; April Haddad, Library; and Bernie Astles, Administration Division, also received ten year pens at the annual staff party in December.