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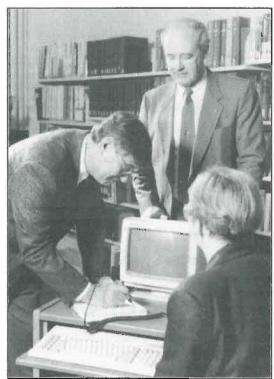
November/December 1990

Law Foundation of B.C. modernizes JI Library

by Paul Dampier

The Law Foundation of British Columbia recently approved a \$34,000 grant application from the Justice Institute to modernize its library. Librarian April Haddad explains that the funds will enable the JI Library to go completely "on-line." The circulation system will be computerized. making the specialized collection accessible 24 hours a day, seven days a week from anywhere in the province. "Libraries have embraced modern technology in remarkable ways with the result that they remain an invaluable source of information. The Law Foundation grant means that the JI's Library is now completely updated by way of its several operational systems. Borrowers will notice the difference immediately."

Gone is the manual way of keeping track of items. Instead, the circulation system will be on a computer and borrowers will know immediately whether a book is in or when it is due back. For the Library staff, many of their functions such as book ordering, serials management, production of overdue notices, and the keeping of statistics will be completely automated. "All these service improvements mean



Alec Robertson, Q.C., Chairman of the Law Foundation of B.C., symbolically signs out the first book using the new computerized catalogue.

the Library staff will be in a position to be much more helpful to library users," says Haddad. "We will be able to assist users in their research to an extent not possible in our former situation. Each staff member will have a computer terminal as part of our networked circulation system and this will provide immediate access to data bases and other library collections."

An important criterion for the Law Foundation's support was that the Library be accessible to its clients and to other libraries at any time. During office hours the collection can be accessed by direct phone contact to the Library and now also by computer modem. After hours, the computer modem takes over. As well, a fax machine now enables continued next page

Fire Academy • Police Academy • Corrections Academy • Finance and Administration Division • Courts Academy Educational Services Division • Emergency Health Services Academy • Provincial Emergency Program Academy



Library staff Glenda Wray, Carol Breeden, Coral Dorosh (from ist), Joan McLennan (far right), and Librarian April Haddad (seated); with Paul Dampier, Program Director, Instructional Services; Alec Robertson, Q.C., Chairman of the Law Foundation of B.C.; JI President Larry Goble (left to right).

information to be received or sent immediately and at all hours.

This is the second time the Law Foundation has supported the JI Library. In 1979 it granted \$11,000 to support the legal collection. President Larry Goble expressed the Justice Institute's appreciation to Mr. Alec Robertson, Q.C., Chairman of the Law Foundation of B.C. (and

lawyer with Davis and Company) at a recent cheque presentation ceremony. "Without this continued support by the Law Foundation the JI's Library would not be the first class resource in which we all take great pride," President Goble said.

Paul Dampier is Program
Director, Instructional Services,
Educational Services Division.

Media Centre production wins Certificate of Merit

by Paul Dampier

The Media Centre's video production, Electrical Safety for Fire Fighters, was recently recognized by the Pacific Instructional media Association (PIMA) with a Certificate of Merit. The award was part of PIMA's biannual Media Festival held in November. The production was adjudicated using the following criteria: Did the video appropriately address the target audience? Did it meet its stated objectives? Were the resources available for production (budget, equipment, personnel) used to best advantage?

The production, which was a joint venture of the JI's Fire Academy and the Open Learning Agency, was taped by the Media Centre team of Curt Hunter, Will

Mah (producer) and Bob Walker. The Fire Academy's Len Garis directed the production. (See the earlier article on this production in the March 1990 *JI News*.)

PIMA is a provincial association which promotes the effective use of instructional media. This includes video, film, slide-tape and multi image, audio, print and still, and interactive computer and covers both "hardware and software." PIMA's membership is made up primarily from within the educational sector and also involves persons from business and industry and government.

Paul Dampier is Program
Director, Instructional Services,
Educational Services Division. □

Orange Datsun wreaks havoc in JI parking lot

October 25. 0230 hours. All is quiet in the JI parking lot. Suddenly, an orange Datsun enters the lot directly in front of Lawrence Hall. It is travelling at a high rate of speed and, within moments, collides with two unattended cars.

The noise of the collision wakes sleeping residents. Dressed only in pyjamas, five of them run out of their residence and race through the parking lot in hot pursuit of the car and its occupants. By now, the driver and passenger have abandoned the Datsun. They head for the bushes surrounding the parking lot, only to be cornered by their pursuers.

With any kind of luck at all, the culprits would have chosen a different parking lot for their early morning joy ride. But these two had the misfortune of cruising through a lot that was directly in front of the sleeping quarters of Police Academy recruits. They were even more unfortunate in their choice of victims: one of the cars they hit belonged to a Police Academy instructor, the other to a recruit. The driver has been charged with impaired driving, having a blood alcohol reading of over 80 mgs, and hit and run.

In writing up a report of the incident, Cpl. Ed Illi noted that, "Not only did they [the recruits] take the appropriate action during pursuit, containment, and arrest, they also showed excellent restraint and calm rational thought. They all reacted as professional police officers, regardless of their relatively limited amount of training thus far."

October 25. 0430 hours. Calm has been restored. All is quiet in the JI parking lot ... \Box

Jailbirds plead for release



Mary Lester (left) - in an outfit any jailbird could envy and Robyn Towle (right) on their way to the Vancouver Art Gallery lockup.

by Susan Huffman

On Tuesday, October 2, three Justice Institute staff members, Robyn Towle, Mary Lester and Paul Erickson were "arrested" for doing "not much of anything" on the job. They were taken to jail at the Vancouver Art Gallery where they made phone calls to their friends and families to raise bail money for their release: "I have to raise \$500 or they won't let me out!!!," they pleaded. Staff who received the jailbirds' calls were tempted to leave them there,

but because this event — the 1990 Jail and Bail — was organized as a fundraiser for the Canadian Cancer Society, everyone was generous in their support.

Another staff member, Dianne Oberton, generously donated her time on the afternoon of October 4 to assist the jailers with taking photos of the convicts.

Susan Huffman is Supervisor, Administrative Services in Police Academy. \Box

• • • S P O T L I G H T • • •

On staff

Changes

Sandy Goettler-Johnson has been hired as the new program assistant in Extension Programs to replace Bev Karakochuk.

Sandy has recently completed a two-year Arts and Science diploma at Vancouver Community College. She spent six years working at Legal Services Society and prior to that she worked for the Alberta Association of Registered Nurses.

Cheryl Redding has replaced Monica Clayton as Switchboard/Receptionist in Blake Hall. Cheryl will share the job with *Louise Cater*. Cheryl recently moved to Vancouver from Thunder Bay where she worked as a Correctional Officer.

Dave Howard and Paul
Cooper have recently been hired
as Photo Arts Technicians in the
Media Centre. Dave will work
part time and Paul will be on call.

Conferences

Marje Burdine presented a workshop at the national conference of Family Mediation Canada in Halifax in October. Marje is Co-ordinator of the Centre for Conflict Resolution Training, Extension Programs.

Fire Academy graduate put to the test

by Paul Smith

On November 1, Captain Dave Underdown graduated from the Fire Academy's Command Officer CM-7 course. Less than two weeks later, he had an opportunity to put his new training to the test.

At 9:32 on the morning of November 12, Captain Underdown was on duty at the Kitimat Fire Department when he received a report of a tree on fire. This was the beginning of a series of electrical and natural gas fires that occurred over the next few minutes.

The first fire started in 14,400 volt electrical equipment and involved hydro lines, poles, transformers and a tree. Approximately five minutes after that fire began, another hydro line came down and shorted out. This line remained energized and arced, grounding to the natural gas feed line buried 45-60 cm (18-24 inches) underground. The gas line ruptured and the natural gas caught fire.

At 9:45 a third fire started when a section of aluminum eaves trough fell from the roof and landed with one end on the natural gas meter and the other on the ground. The natural gas line was energized from the power line a block away, and the energized gas meter and the eaves trough completed a ground circuit. The arcing was so intense it caused the natural gas line feeding the meter to rupture. Then, the escaping natural gas ignited. The fire resulting from the rupture of the gas line resembled that of a blow torch.

To add to the difficulties, the circuit breakers on the poles were apparently frozen and, as a result, they exploded too.

continued next page

Mentally disordered offender workshop piloted

by John Laverock

Corrections Academy has recently delivered a new pilot program on the topic of how to deal with mentally disordered offenders.

The recent trend throughout North America has been to "main-stream" persons who for many years have been institutionalized in homes for the mentally retarded or mentally ill. As they try to cope with life outside the institutions, some of these individuals become involved in criminal acts which bring them into the justice system. Eventually, they must be housed in correctional facilities.

There has been a growing need to train corrections staff to recognize and effectively handle these offenders, many of whom can be quite unstable. The Corrections Academy program highlighted issues related to policies for handling this special category of offenders, and inter-jurisdictional responsibilities, in a panel discussion which included the Director of Forensic Services, the Branch Psychologist and the Assistant Deputy Minister. A series of workshops with greater emphasis on skill training will be offered to corrections staff from both adult and youth centres in the new year.

John Laverock is Director of Corrections Academy. □

Corrections Academy has new link with Victoria headquarters

by John Laverock

The Corrections Academy contract with the Corrections Branch has now been placed in the hands of the new Executive Director. Support Services, Mr. Brian Mason. Mason fills a new position in the Corrections head office and will be responsible for overall management of support services including resource analysis, program analysis, health services, religious services and staff training. As manager of the training contract between the Branch and Corrections Academy, he will work closely with the Director of the Academy and Academy staff.

Brian Mason has an extensive background in Corrections, most

recently as the Director of Corrections in the Northwest Territories. Prior to that, he worked with Alberta Correctional Services in community, institutional and management positions. One of the first assignments to be taken on by Mason is the completion of a comprehensive training review to determine the best possible distribution of available training funds.

Brian Mason will be a member of the Corrections Branch Management Committee, as will John Laverock, the Director of the Academy.

John Laverock is Director of Corrections Academy. □

NOTES & NOTICES

Exercise your right to know more about the safety and health hazards of materials in your workplace by attending a WHMIS program workshop. The following sessions will be held in the North Room, Cafeteria Building, on January 9, 1991:

Session #1 9:00 am - 9:30 am

Employer's role and responsibility (directors, program directors, health and occupational

safety committees, BCGEU shop stewards)

Session #2 11:00 am - 12:00 noon Worker education (general staff)

Session #3 1:00 pm - 2:00 pm
Application and question
period (fire, police, EHSA and corrections instructors; others who
are in contact with controlled
products; and those who wish additional information).

Graduate put to test...con't from page 3

Captain Underdown was the first on the scene. Recognizing what was happening and the seriousness of the situation, he established Command and ordered an evacuation of approximately 300 people out the back doors of their homes.

Once B.C. Hydro arrived on the scene and grounded the system, the fire department was given the all clear to shut off the gas supply. Pacific Northern Gas was then able to dig down to the gas main and isolate the break. The emergency was cleared by approximately 12:45 pm.

At this time, it is not known how far the natural gas system was energized. It was a serious situation with a potential of considerable harm and the possible deaths of a number of emergency response personnel. The training Captain Underdown received at

the CM-7 course helped him to deal with the emergency in a safe and professional manner.

All too often trainers wonder what impact the programs they deliver have on the students who take them. Situations like this really make all the trainers' efforts worthwhile ... and very proud.

Paul Smith is Director of the Fire Academy. \Box



by Paul Harris

Sit back, put your feet up, relax, pour a glass of your favourite tipple, and prepare to enter the Green Zone with me.

We have held the first meeting of the Green Committee, and several projects are under way.

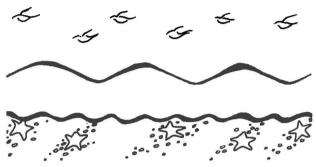
Retreating somewhat from an initial ideal of saving the world, we decided that the best way to achieve that aim was to look at our own immediate actions and surroundings, and perhaps try to save a few trees to begin with. In fact, as research done by Anne Langdon shows, we have already done just that: we saved 81 trees during eight months last year through our office paper recycling program.

This program can be improved. and we intend to do that. Part of that improvement can only be achieved by the active participation off all JI staff, and to that end, a few facts about it:

Paperboard Industries, who pick up our waste paper, pay us according to three categories: Mixed waste (anything glossy, carbon backed, cardboard, containing glue, staples, etc.) - nothing! Coloured paper - \$45/metric ton. White paper - \$75/metric ton. One piece of glossy paper in a box means we get paid nothing for that box. Similarly, one piece of coloured paper (such as a green JI memo), reduces the value of an entire box of white paper to that of coloured paper. For this reason, we will be looking at having two recycling boxes in each office, one for coloured, and one for white paper.

Paperboard Industries picks up the paper, then takes it to a plant where it is sorted, mulched and baled, whence it is trucked to a mill where it is turned into recycled goods, including paper, ice cream packaging, milk cartons, boxes and business forms.

Money received for our used paper is divided equally - 50% goes to the Social Committee, and 50% goes to the cleaners, as they are the ones who have to handle



the material and place new boxes in the offices.

We are investigating several other areas in which we might help improve the environment. These include the use of recycled paper for all of our photocopy needs (and thus, for all of the manuals we produce), the conversion of some JI vehicles to propane, a look at the T.O.P system to encourage more staff to use public transit (more on this in a future issue), the use of refilled toner cartridges in the laser printers, and some form of staff

education - in the form of magazines and videos - to be made available to those who wish to use them.

Christmas is upon us, and 'tis truly the season of gross excess

and waste. Don't forget to save your wrapping paper for next year, stay away from those plastic batteryoperated toys, and think twice before tying into that turkey! I personally feel that there is a lot of hysteria over the issue of Christmas trees, and that there is nothing very detrimental done to the environment by buying a cut tree. After all, they are

grown in large plantations, and would not exist in the first place were it not for the great seasonal

We're not all Christians here at the JI, but we all have holidays and it's hard to escape a sense of the festive season. I wish all of you - believers of all faiths, and disbelievers too - a healthy and happy holiday season, and a productive and satisfying year in 1991.

Paul Harris chairs the new JI

This is the last issue of The JI News for 1990. Deadline for the next issue is January 15, 1991.

Until then, thank you all for your contributions and support in 1990, and have a happy holiday season.

Patricia McNeill, editor

Strategic Plan accomplishments

by Larry Goble

It has not gone away, it is not on the shelf — it is being implemented! Over the past year, all of the 74 actions called for in the first year of our Strategic Plan were assigned to specific people, together with information on what was required to implement the action within specific target dates.

The results of the year's work are contained in a report that has just been presented to the Board by the Executive Committee.

Along with the report, members highlighted selected accomplishments as well as actions not completed or changed. These included:

Accomplishments

- strengthening of the JI corporate image
- increased communication with senior levels of government
- · improved financial situation
- increase in numbers of institute-wide programs and services
- increase in new contracts and programs
- increase in number of partnerships with other organizations
- clarification of committee mandates and more people actively involved
- more overall marketing and promotion of the JI
- specific actions taken on preparing for a new site and facility
- greater recognition of staff and student excellence
- new JI staff orientation package
- new technological advances implemented
- made the strategic plan a working reality

Actions not completed or changed

 the idea of developing and publishing a justice and public safety trends and issues paper

- changed to a JI academy/division accomplishment paper
- developing a five-year financial plan changed to developing financial trends and better ways of sharing resources and using existing dollars
- finding ways to evaluate the overall effectiveness of JI programs was moved forward to year two
- finding ways to create more opportunities for JI students to be involved in JI planning and institute-wide activities was moved forward to year two

The Board accepted the report and presentation, and comment-

ed specifically on the sense of corporate unity achieved over the past year. They commended the efforts of all who contributed to it.

Plans for the year two actions are now underway, and a one-day Executive Committee meeting is planned for February to review any gaps from year one and confirm year two actions.

If you would like a copy of the "Year One Strategic Plan Implementation Report," call Sabrina Tong at local 245.

Larry Goble is President of the Justice Institute. □

Did you know?

In the July 1989 issue of *The JI News* we ran some statistics on the average number of telephone calls received by the Blake Hall switchboard in a day, and the pieces of mail processed by Administrative Services staff during the period June 1988 - May 1989.

Switchboard and admin staff have now compiled figures for a similar period this year. Here is how they compare:

| | 1989 | 1990 |
|---|----------------------------|----------------------------|
| Number of incoming telephone calls to switchboard in a sample day:* | 600 | 300 |
| Mail: Letters Flats (large envelopes) Parcels | 119,991 37,454 4,676 | 147,387 46,255 6,242 |
| Total pieces of mail (June - May) | 162,161 | 199,884 |

In 1989, the highest number of letters sent in a month was 16,847; in 1990, the highest number was 26,932.

*The number of telephone calls to switchboard decreased in the past year as a result of the installation of a more efficient direct dial phone system. Many calls now go directly to individual telephone lines instead of being routed through switchboard.

Police Academy "Academy Award"

by Phil Crosby-Jones

Each November, members of the BC Chiefs of Police Association and the BC Police Commission gather at Government House in Victoria as guests of the Lt. Governor and Solicitor General for

Police Honours Night.

This glittering formal function provides an opportunity to recognize the outstanding contribution of individual officers in the fields of investigation, crime prevention, acts of bravery, and lifesaving. For the first time in the annals of these awards, the Chiefs and Police Commission decided to strike a special award recognizing the Justice Institute, Police Academy.

On hand to receive the award from the Honourable David Lam, Lieutenant Governor, were Larry Goble and Bob Hull resplendent in matching tuxedos (fourth and second from right, respectively, in photo), Phil Crosby-Jones (third from right), and chief constable Bob Stewart (third from left) in his capacity as Chairman of the JI Board.

The Honours Night program carried the tribute to the Academy shown at right.

Phil Crosby-Jones is Director of the Police Academy.

> The Justice Institute of B.C. is dedicated to improving the quality of justice and public safety by developing and delivering training programs and offering educational services to professionals and the public.





JUSTICE INSTITUTE OF BRITISH COLUMBIA POLICE ACADEMY

The Police Academy of the Justice Institute of British Columbia is recognized for its outstanding contribution to the police community in British Columbia.

Widely recognized for consistent high standards in the development and delivery of its recruit and in-service training programs as well as its community-police relations programs, the Police Academy has developed and maintained the best police training program in Canada. The Academy helps the municipal police forces maintain a high degree of professionalism among the members of their forces by offering the expertise of its staff to assist with recruiting, promotion, performance appraisal systems and professional development programs. The Police Advance Certificate of Education, a program developed by the Academy, further enchances the quality of the municipal forces by encouraging the integration of police training and academic

The Police Officers' Physical Abilities Test, which has now been adopted by the Canadian Association of Chiefs of Police as the minimum Canadian Standard for entry to the police service, was researched and developed by the Police Academy.

The Police Academy has taken a vital role in encouraging the production and use of Canadian made police training videos. The Academy created and coordinated the National Police Video Awards to recognize excellence in audio visual training productions and it compiled the first edition of a Canada wide police Roll Call Training catalogue. The catalogue will facilitate and promote the use of Canadian made police training videos throughout Canada as well as internationally.

In addition, the Police Academy publishes the widely acclaimed "Issues of Interest", an analysis of case law decisions and various law related topics. This publication receives wide circulation and is used as resource material by all major police training centres in Canada, including the Canadian Police College.

The Director and staff of the Police Academy are commended for showing dedication to and leadership in the field of police training and education.



The Ji News is produced nine times a year to keep staff up-to-date with what's going on at the Ji.

If you have suggestions or comments, please contact Patricia vickeill in Extension Programs (222-7229).

Justice Institute of B.C., 4180 West 4th Avenue, Vancouver, B.C. V6R415 (228-9771).

Deadline for submissions is the 15th of every month - except July, August and December when the newsletter is not published.

Design and desktop publishing by Betsy Gordon.

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Contributors to this issue:
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Phil Crosby-Jones
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Professional Health Programs moves to Educational Services Division



PHP Cc-ordinator Sandy Barabe (second from left) demonstrates equipment used in her programs

Professional Health Programs (PHP) has been the only ongoing JI fee-for service program not part of Educational Services Division. That has now changed. At the October executive retreat, it was decided that Professional Health Program should transfer from its administrative base in Emergency Health Services to Extension Programs.

PHP's link to Emergency
Health Services Academy will
remain strong: Academy Director
Tony Williams will act as program advisor; and PHP Coordinator Sandy Barabe, and
Program Assistant Inara
Neimers, will retain their offices
in Lawrence Hall.

PHP's primary activity is to provide Advanced Cardiac Life Support (ACLS) courses to doctors, nurses and pre-hospital care workers throughout the province. In addition to ACLS courses, PHP maintains the central registration office for the BC Advanced Cardiac Care Committee and offers courses in first line trauma

management for physicians and nurses. These courses are conducted on an "as needed" basis and are tailored to the specific needs of the community.

The move to Educational Services Division will confirm PHP as an extension service providing vital programs for continuing professional development in the health care field.

The official transfer took place effective November 1. □

The Extension
Programs schedule
of courses
covering the period
January - June 1991
is now available

For copies, call 222-7224.