

Courts Academy celebrates anniversary



Photo: Patricia McNeill

Left to right: Chris Poole, Sandra Evans, Director of Program and Project Implementation for Court Services, and Pat Ross, discuss the 1991/92 Courts Academy contract.

by Chris Poole

Court Services Branch, Ministry of Attorney General, strengthened its relationship with the Justice Institute in 1990 by re-establishing Academy status as part of the Institute's Education Services Division. Courts Academy resumed its full-time training agenda on April 1, 1990, with a mandate to deliver a broad curriculum of training courses for the Branch.

Courses in the curriculum respond to Ministry regulations, Branch policy and tactical plans, and provide staff development op-

portunities in the following areas:

- Deputy Sheriff Block 2 Program - a four week program focussing on peace officer powers and responsibilities, self-defence skills, conflict resolution, first-aid and driving skills.
- Financial Management - various courses that address fiscal practices and responsibilities in government, for all levels of Court personnel.

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Public workshops respond to gang violence

by Steve Hess

The problems of gang violence are becoming more and more apparent on the streets of Greater Vancouver. Once thought of as a phenomenon of only the larger American cities, gangs are spreading throughout Canada and have become increasingly active in British Columbia.

Vancouver is no stranger to gang activity; the Clark Park, Dunbar, and Lotus gangs have been a part of our history for some time. It is the rising level of violence associated with gang activity that is making them more visible. Broken windows and fist fights have given way to "drive-by" shootings and murders in attempts to control the streets. It is a problem about which, not just the police, but more and more groups in the community are concerned.

To address the problem, the Police Academy and Extension Programs have involved professionals, from social services, education and enforcement fields in open forums to encourage the development of strategies.

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Search and rescue manual production - PEP Academy leads the way



Linda West, PEP Academy's Supervisor of Administrative Services, takes notes during a Search and Rescue Advisory Council meeting held in Victoria at PEP Headquarters. Seven of the lat-

est manuals prepared for the volunteer Search and Rescue community by the PEP Academy are being processed by the committee chair Dave Brewer of North Vancouver (left), and Scott Patch

Kelowna Zone Manager for PEP (right).

The committee is reviewing manuals prepared by Ross Cloutier of the PEP Academy. The process includes a review by E Division RCMP, the advisory committee and PEP Headquarters Victoria. Manuals will soon be available for: Dog Handling for Search and Rescue, Search Management Familiarization (RCMP), Embankment Rescue, Cliff Rescue Team Leader, Ground Search Team Leader, Search Management, and Basic Search and Rescue Instructor. PEP and the Academy are leading the way for Canada in manual production to support ground search and rescue. □

Courts Academy...cont'd from page 1

- Public Relations - a course that uses specific workplace scenarios to address issues and goals relating to quality service to the Branch's diverse clientele.
- Instructional Techniques/Coaching Skills - develops skills to support the Branch's regional and local training initiatives.
- Management Skills - a variety of courses that address the roles and needs of all levels of management personnel.

In the 1990/91 fiscal year, Courts Academy achieved a total of almost 4400 student training days through classroom sessions, distance education and other training-related activities.

In addition, Courts personnel continued to make use of the JI

library's field services on a regular basis, especially in the area of printed materials and video productions.

Academy staff were also actively involved in specific Branch projects during the past year, including revisions to the Deputy Sheriff Blocks 1 and 3 training materials, the establishment of a Curriculum Guide/Training Calendar for Court Services personnel, as well as a video production on the topic of preparing for government job interviews.

The Academy's (Acting) Program Director contributes to the decision-making process on training issues as a member of the Branch's Human Resource Committee, and is involved in course design and development. Examples include the revised workshop on Hostage Survival for Court

Services personnel and a future program to address the needs of court clerks and registry personnel.

In summary, 1990/91 was a year made significant by Court Services' decision to re-establish its training contract at the Justice Institute with Academy status. The year has provided a solid new foundation on which the Academy can grow and play a more important role, both for Court Services and the JI.

The Academy is supported by two full-time staff and two part-time staff. They are: Chris R. Poole - (Acting) Program Director, Gail Makowsky - Program Assistant, Sheila MacCallum - Program Co-ordinator, and Brian Woods - Staff Development Officer, Sheriff Programs. □

Extension Programs receives contract for Northern training

by Shelley Rivkin

Extension Programs has recently contracted with the northern regional office of Mental Health Services to deliver 183 days of training to paraprofessionals and mental health practitioners working with sexually abused children and their non-offending family members. To ensure that the program meets the unique training needs of these northern communities and reflects the cross cultural diversity of the local population, two community committees have been formed. The mandate of these committees is to guide and assist Extension Programs staff involved in designing and delivering the training.

The total package consists of four components. Two components are targeted toward front line workers serving off-reserve native clients. These components will focus on the nature and dynamics of child sexual abuse, behavioural indicators, and reporting procedures, and will demonstrate and enable participants to practice crisis intervention and short term support skills. These

two components will be offered in 12 communities and will be co-facilitated by native and mainstream instructors currently living in northern B.C. The remaining two components are targeted toward mental health practitioners and therapists in private practice and will provide participants with specific therapeutic skills for working with sexually abused clients. These components are an adaptation of the sexual abuse certificate program currently offered in the Lower Mainland. Many of the resource people currently delivering programs at the Justice Institute will instruct these components.

The training is free to paraprofessionals and professionals living in northern B.C., and it is expected that approximately 576 people will have the opportunity to participate. As part of Extension Programs involvement in the delivery of this training program, Shelley Rivkin has been asked by Mental Health to sit on an advisory committee that is overseeing the establishment of the first

children's mental health service in the North. Part of the continuing role for Extension Programs under the contract will be to develop guidelines for the formation and training of a professional support team to provide ongoing treatment consultation to mainstream and off reserve native professionals working in the field of children's mental health.

In addition to the training offered to participants, two workshops will be designed specifically for the instructors involved in the program. The instructors from the North will have the opportunity to attend a two-day instructional skills workshop to increase and enhance their training skills; Lower Mainland instructors will have the opportunity to participate in a cross cultural skills workshop to increase their understanding and sensitivity to native culture and community life.

Shelley Rivkin is Program Co-ordinator, Extension Programs. □

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On Staff

Recognition

Colleen Vaughan received her BA in Commerce from UBC in May. Even though she was working full time, Colleen was able to complete the five year program in only six years.

Shelley Rivkin, Program Co-ordinator, Extension Programs, has been asked by Mental Health Services to sit on an advisory com-

mittee that will oversee the establishment of the first children's mental health service in northern British Columbia.

Changes

Fire Academy instructor/co-ordinators **Len Garis** and **Dennis Leigh** both left the Academy in May. Dennis resigned to work as a training consultant and Len is the new Director of Protective Services for the municipality of Pitt Meadows. □

Upcoming 1991 Social Events

June 14: Annual Barbecue

We'll keep you posted on further events.....

Your Social Committee

Conference Reports

One of the purposes of sending staff to conferences is so that they can share the things they learn with others. Several JI staff have recently attending conferences addressing a variety of topics. The reports that follow give a flavour of what they gained from the experience.

Police Educators Conference Board of Canada

by Bob Hull

The Police Academy was well represented at the recently completed 18th annual conference of the Police Educators Conference Board of Canada. Deputy Director Bob Hull, Program Director Tony Needham, and Program Coordinator Steve Hess were among 80 participants at this year's meetings, held in Charlottetown, Prince Edward Island.

The theme of the conference was "Technology in Training." Premier Joe Ghiz opened the conference and sessions highlighted

computer interactive and satellite transmission training. Hosted by the Atlantic Police Academy, the meetings attracted police educators from around Canada.

One of the features of the annual conference is the presentation of the Canadian Police Video Awards and, once again, the JI's Media Centre produced award winning material for the police community (see story and picture, page 6).

Bob Hull is Deputy Director, Police Academy. □

American Society of Training and Development Conference: Keys to Surviving in a Changing and Diverse World

by Paul Pershick

"The key to our survival is to incorporate new thinking, which means changing the way we see the world," said Leland Russell at the American Society of Training and Development Conference and Exposition in San Francisco, May 21. Russell, who has owned and operated a business and has consulted for entertainers and Fortune 500 firms, was the feature presenter at the week-long conference of approximately 5000 delegates from around the world.

"It means tearing down the walls - exchanging your old view of the world for a new one," said Russell. He went on to explain what he calls the GEO paradigm. GEO stands for Globalization, Empowerment, and Orchestration of technology.

"These are the powerful forces that are reshaping our world," Russell said. "These are the forces that are tearing down the walls. Globalization is tearing
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World Conference on Emergency and Disaster Medicine

by Tony Williams

"Tell Tony our paper opened the flood gates." This is how Paramedic Academy heard of the success of the research paper presented at this year's Seventh World Conference on Emergency and Disaster Medicine by Academy Instructor Pat Seline.

Representatives from European, Australian and Canadian services poured over the research paper. For two years, Kelly Murphy, Pat Seline and Tony Williams had been testing a stand-alone training system for the automatic defibrillator. They wanted to design a system that would keep people interested after they had received their basic training. "Skill maintenance is a problem for services around the world," Tony Williams remarked.

Pat presented the abstract and the system at the scientific papers section of the World Conference in Montreal, May 13 - 16. "About 40 people attended my presentation and numerous people came by the poster presentation," Pat reported. "Everyone was pleased that we had addressed the issue so early in the history of the defibrillator program." Pat met colleagues from France, England, Scotland and Australia who were interested in the system. "I was nervous before the presentation, but really proud afterwards," he concluded.

Sandy Barabe was also in demand at the conference. Many physician administrators, struggling to get advanced cardiac life support training going in their countries, heard of Sandy's experience in B.C. They pumped her for information and (rumour has it) offered her all sorts of trips to help them with their programs.

Tony Williams is Director, Paramedic Academy. □

Interphase Emergency Medical Service Conference: Paramedic Academy Staff Get an Education

by Tony Williams.

In one session we were teachers, in the next we were learners. Paramedic Academy staff made a major contribution to this year's Interphase EMS Conference held in Toronto, May 25-30. Dave Busse was on a controversial panel discussing the future of professional associations in EMS. Derek White, assisted by Vic Barron and Sandy Barabe, produced a lively demonstration of conflict resolution methods. Tony Williams and Derek White showed how standardized selection methods can best match person and position. Academy consultant Dr. Paul Assad described how B.C.'s Airevac program evolved and the training we developed for these specialists. Even Tony Williams' photo of BC's paramedics in action won the "Best EMS Photograph" contest.

Many non-educational issues

were also thrashed out in closed meeting rooms. For example, national groups held their meetings at the conference to benefit from both the meeting and the conference sessions. In one such meeting, Paramedic Academy's Dave Busse was replaced as president of the Society of Ambulance Personnel by Lethbridge paramedic Brent Kozak. Dave became the membership co-ordinator on the society's board. In another meeting, Derek White became President of Interphase National and John Schinbein (BCAS Director of Administration) was elected as member-at-large.

Ian Dailly, at his first conference as Program Director, made some valuable contacts. He linked with his counterparts in Regina and Toronto's Sunnybrook Hospital. All three are just

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Canadian Association of Adult Educators Conference: Making a Difference

by Flora MacLeod

Since their beginning in 1988, national conferences on adult education have taken place each year in different cities — Lennoxville, Vancouver, Ottawa, and this year in Fredericton. The conferences focus on identification and analysis of social issues which affect adult learners and learning and the generation of advocacy ideas and actions.

What was different this year? Fredericton is a town full of wonderfully preserved 19th century domestic architecture, the salmon tastes subtly distinctive, and the fiddleheads are fresher. But are the adult ed "hot topics" on the Atlantic side different from this side?

From my point of view, the topics didn't differ much but the point of view — fortunately — was very distinctive to the Maritimes and its past. Bilingualism has a different history there, and the adult education movement reflects its Acadian heritage. And bilingualism is practised. Antoine Maillet, the revered Acadian playwright and author, addressed a plenary session in French, describing with great good humour, her version of a united Canada.

This was a smaller conference than previous ones (about 250 people), and it was attended by people from rural, even isolated areas. The "down home" atmosphere was pervasive, friendly, practical. The most subscribed workshop? — "Making Sense of Humour." The highlight of the second day? — a Success Fair featuring 23 local community based organizations and interest groups.

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Canadian Police College Conference

by Selia Miller

On May 5th, 1991, I left Vancouver on Canadian flight 902 bound for the Canadian Police College and ... ITC ... Ignorant as I was to the idiosyncrasies of Instructional Techniques, I was eager to learn. Little did I know of the torturous work load that loomed ahead.

The next morning, I met my fellow victims. All were unaware of the public humiliation the instructors had in store for us. Sue O'Sullivan, the course co-ordinator, laughed sinisterly as she told us that the beds in our rooms were there only to torment us. For the next two weeks, sleep deprivation and visual aids would be our life. It soon became apparent that their evil plan was working. They had turned 20 babbling

fools into confident, effective instructors in just two weeks!!

We were all elated with our accomplishments and felt that our efforts must be rewarded appropriately. So that night we headed straight down to the Newfoundland Club and "got screeched!" cod fish and all.

On the last day, we received our certificates with pride and yet with some sadness as we realized we would be together as a class for the last time.

I met some wonderful people during those two weeks and I will miss them. I hope our paths will cross again.

Selia Miller is an Instructor, Police Academy. □

**American Assoc. of Training
and Development
Conference...con't from pg. 4**

down the walls of parochialism, creating a single global marketplace. Empowerment is tearing down the walls of hierarchy, turning the rules of management upside down. Orchestration is tearing down the walls of the machine age, leaving us in a world of friendly, flexible electronic tools."

The first principle to globalization is to see the big picture. "We need to look at the unified whole. When we see the big picture, we begin to see things in a new light and our priorities change."

Russell said that between now and the year 2000, 80 percent of new additions to the workforce will be immigrants, minorities, and women. "We need to become aware of our own value system — look at our age, sex, religion, where we grew up, and our organizational affiliation, and understand how that reflects our values. We also need to respect the cultural values of others and be sensitive to their expectations."

The first principle of empowerment, according to Russell, is to update continually. The rapid turnover of technology will require continual learning just to stay current. He said it is essential to develop new knowledge and skills as a matter of habit. "The world of change is literally overnight and it is what you do today that is important, not what you did yesterday."

The first principle of orchestrating technology is to build your information capacity. "We need to build our capacity to deal with the growing amount of information," he said.

Finally, Russell said that we must be able to assimilate new advances. By the year 2000, people will be using tools that they can barely imagine and they will be using them in an effective and co-ordinating manner — by orchestrating technology.

Paul Pershick is Program Director, Corrections Academy. □

**Interphase Emergency Medical Service Conference...
con't from page 5**

starting new Advanced Life Support programs. They'll share their horror stories and successes. He also had his eyes opened: "BC is still held up as the model by the other provinces," he said, "but they've learned from us. They are not making the mistakes that a pioneering service like ours inevitably makes."

Ian also noted that Ontario's research program is ahead of B.C.'s — but they have a different impetus for research. "New program money is tight unless they've done formal research on the program's benefits, so research can have im-

mediate dividends," he noted. "They investigate 'what could be' while we investigate 'what is *and* what could be,'" he concluded.

Next year's conference is in St. John's, Newfoundland. They promise hospitality unique to Newfoundland. The organizers have already indicated they'd like more of the same input from our people. We hope we will get more of the same lessons we learned from this year's meeting.

Tony Williams is Director, Paramedic Academy. □

Media Centre wins award for video



Cpl. Mark Johnstone, Bob Hull and Pat Ross (seated, left to right) share the pleasure as Will Mah (standing, left) accepts the Certificate of Merit from Police Academy Director Phil Crosby-Jones.

Photo: Patricia McNeill

The JI Media Centre's roll call training tape entitled *When to Call Ident* shows an enactment of a residential break and enter. It discusses whether or not the fingerprint and tool mark evidence is of value, how to transport it (if applicable), and under what circumstances Ident should be requested to attend the scene.

Will Mah, the Producer, can take a well-deserved bow for his Certificate of Merit issued by Police Video Awards Canada, and accepted on his behalf by Deputy Director Bob Hull. Cpl. Mark Johnstone, Police Academy Human Relations Instructor co-ordinated the production. □

Fire Academy conducts its first recruit fire fighting course

by Irwin DeVries



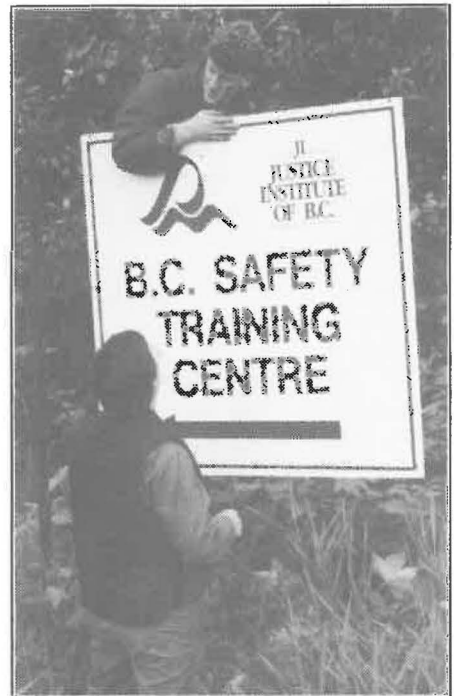
Instructors and recruits from the first recruit fire fighting course.

On May 21-22, 16 Vancouver Fire Department rookies participated in the Fire Academy's first practical, live fire fighting course for recruit fire fighters. The training prepared them for the rigours of facing live fires on the job.

The training took place at the Safety Training Centre in Maple Ridge, a fire and hazardous materials training facility jointly used by the Justice Institute and the

Pacific Marine Training Institute.

The recruits came to the program after three weeks of basic training on the job. During the Fire Academy program, they were divided into four groups, rotating through work stations. The work stations covered car fires, interior structural fires, search and rescue in a smoke filled structure, electrical safety and fire extinguisher use. All 16 students



The new Safety Training Centre sign indicates the joint use of the facility.

achieved the required standard of performance.

Instructors for the program included both Fire Academy staff and specially trained officers contracted from Vancouver, Delta, Richmond and Surrey fire departments.

Programs will be offered to other career fire departments beginning early Fall 1991.

Irwin DeVries is Deputy Director of the Fire Academy. □

Instructor Al McLeod briefs students before they enter a burning structure.



Photos: Irwin DeVries

Recruits inspect and prepare breathing apparatus prior to entering a smoke-filled structure.



Test your fire safety knowledge

1. The most common kitchen fires involve:
 - a. grease build-up in broiler
 - b. pan on top of stove
 - c. microwave ovens
 - d. electrical appliances
2. Most home extinguishers may last only:
 - a. 6-12 seconds
 - b. 30-60 seconds
 - c. 60-90 seconds
 - d. 90-120 seconds
3. Most fire deaths are caused by:
 - a. cooking utensils
 - b. electrical appliances
 - c. heating devices
 - d. smokers' materials

Answers: 1. b; 2. a; 3. d

The *JI News* is produced nine times a year to keep staff up-to-date with what's going on at the JI.

If you have suggestions or comments, please contact Patricia McNeill in Extension Programs (222-7229).

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Deadline for submissions is the 15th of every month — except July, August and December when the newsletter is not published.

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• • • NOTES & NOTICES • • •

"Putting Power, Punch & Pizazz in Your Training"

This is a one and a half hour video presentation given by Robert Pike at the 1991 American Society of Training and Development Conference in San Francisco (see report, page 4).

If you would like to preview this video, please contact Paul Pershick, Program Director, Corrections Academy (local 297).

Gangs... con't from page 1

They have also put together a series of workshops for interested members of the community and people who work with gang members. Resource people for the workshops include representatives from municipalities, school boards, law enforcement agencies, the Ministry of Social Services and Housing and a range of com-

JI staff workshops scheduled

The second series of JI workshops for JI staff is now underway and space is still available in the following workshops:

June 14: *Hug a Tree: What to do if You're Lost in the Woods*

June 20: *The Complete Commuter Parent*

June 25: *First Aid & Safety Procedures at the JI*

June 28: *Negotiation Skills*

munity groups.

The first *Responding to Gang Violence* workshop was held in Abbotsford on June 4. The second was scheduled for June 10 at the J.I. Workshops will be scheduled for other Lower Mainland locations in the Fall.

Steve Hess is Program Co-ordinator, Police Academy. □

Adult Educators Conference...con't from page 5

Paradoxically, this was also a conference with international focus: Stephen Lewis spoke on raising the consciousness of the adult population and Canada's responsibility to third world children. Maj Fant, a journalist and adult educator, and Gunilla Zackari, of the Swedish National Board of Education, talked about women and education in their country. Hans Schutze of Hannover, Germany and visiting professor at the University of B.C. Department of Adult Education, spoke on world trends in workplace education. A workshop on CIDA's new policies and efforts to deal with federal cuts in funding was full.

What was similar? The catch phrase across the country; "life long learning," and many of the issues: adult literacy, the learning disabled, English as a second language, poverty, women's issues, native rights, multiculturalism and family violence. These continue to be vital national concerns in the world of

adult education in all its venues.

The next CAAE national conference will be held in Regina, June 17 - 20, 1992.

If you are interested in the latest policy and program description from CIDA, please contact me at 225.

Flora MacLeod is Program Director, Extension Programs. □

The Justice Institute of B.C.

is dedicated to improving the quality of justice and public safety by developing and delivering training programs and offering educational services to professionals and the public.

