

## Management Development for Residential Settings - a Justice Institute collaboration

by Sandra Rice

*One of the Justice Institute's core values is to encourage "...cooperative efforts among the academies and divisions, and to coordinate and integrate the training and services offered." The course described in this article is an example of this kind of cooperation.*

The final level of the Management Development for Residential Settings Certificate Program in Interdisciplinary Studies deals with safety and security issues, and has provided an excellent opportunity to access the wealth of expertise available at the Justice Institute.



Above (left to right): Sandra Rice, Liz Robinson, Jackie Goodwin, Sandra Enns (Program Director, Fire Academy), and Ross McIntyre; Below left: Ross McIntyre and Jackie Goodwin demonstrate fire extinguishing techniques.

Photos: Patricia McNeill

Three academies and IDS participated in planning and presenting the two-day course for managers who work in residential facilities with a variety of clients (adolescents, persons with disabilities, women and children in transition homes, persons in alcohol and drug recovery, and seniors).

For the first day, Jackie Goodwin of the Fire Academy designed a half day of material relating

to fire safety issues such as types of fire extinguishers, classes of fire, fire safety drills for special needs clients, and surveys to test the current fire knowledge of program managers in this area. Ross McIntyre from PEP Academy designed the afternoon session — a half-day, step-by-step planning process for managers in the field to build their own emergency response plans for fire, earthquake and other disasters.

For the second morning of the course, a police officer from the Crime Prevention Unit offered a presentation on residential facility security and crime prevention issues within the community.

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# Police Academy hosts a problem oriented policing workshop

With changing times, policing practices change as well. Instead of a more traditional, reactive approach, the focus is now shifting to the relatively new concept of "problem oriented policing" which focuses on understanding the underlying causes of crime and solving the problem at that level.

In British Columbia, police and community leaders from throughout the province recently had an opportunity to learn about this new-style policing from one of its founders, Professor Hermann Goldstein of the University of Wisconsin Law School. Professor Goldstein is a world renowned authority and speaker on the topic of problem oriented policing.

On January 11, he lectured and led a workshop at the Justice Institute for police and community leaders, and the following day he conducted an executive seminar on the same topic for senior police administrators and civic officials. The seminar was part of the Police Study Series jointly offered by the Police Academy and Simon Fraser University.

The response to the sessions was dramatic; at the close of the first day, one participant, speaking on behalf of the police, stated that the course had "changed forever" the way they view their police role, and that it represented a "significant turning point" in their careers. □

*Collaboration...cont'd from page 1*



Photo: Patricia McNeill

**Ross McIntyre holds up the props he uses to demonstrate the Richter Scale measurement of earthquake magnitude.**

The afternoon session reviewed the protocol for critical incidents within facilities and outlined a debriefing process for staff after a critical incident has occurred.

Jackie and Ross delivered the initial presentations relating to fire safety and disaster planning and both received excellent evaluations. Participants felt that they learned extremely useful and practical information that they could implement back at work almost immediately. Future presentations on these topic areas will be delivered by Liz Robinson, the instructor for

Level 8, who has received guidance from Jackie and Ross.

Constables Cory Perot, Jack Froese, and Ross Poulton also gave excellent presentations that participants felt would be of immediate benefit. The Community Relations Department of the Vancouver Police Department will continue to provide guest speakers for the residential security portion of the program.

*Sandra Rice is Co-ordinator of the Management Development for Residential Settings Certificate Program in Interdisciplinary Studies.* □

## Holiday cheer, JI style

JI staff and students contributed generously to others during the holiday season just past.

On December 6, over 20 members of Police Academy recruit classes 54 and 55 donated their time to participate in the Sun-Rype Jingle Bell Run at City Square Shopping Mall in Vancouver. The participants in the run also contributed money and toys for the Christmas Bureau.

And, while JI staff prepared to celebrate at their annual dinner and dance, they were quick to respond to a persuasive plea from Robyn Towle (Police Academy) to support a needy family over the holidays. Campaigning on the

theme of "Adopt a Family" she was able to collect \$530.

Robyn and Cheryl Redding (Interdisciplinary Studies) filled two shopping carts with food, Christmas treats, gifts and stocking stuffers, which they delivered to the home of a single mom and her 13-year-old daughter. The recipients were overwhelmed and overjoyed with the generosity of JI staff and students.

Funds left over were used to buy toys for the "Empty Stocking" fund and to make a donation to the Salvation Army.

Robyn would like to thank all of those who so generously supported this act of giving. □

## On staff

On January 17, Legal Studies instructor **Cpl. Tim Lancaster** completed a three-year secondment to the Police Academy and returned to the New Westminster Police Department to assume duties as a Detective.

On February 7, **Cpl. Gil Puder**, Physical Training instructor, will complete his secondment and return to patrol duties with Vancouver Police Department.

**Susan Hall** accepted an appointment as Program Developer for the Courts Academy in November. The main focus of her work is on the development of training materials in support of new legislation in the area of family law. Susan came to the JI from the Certified General Accountants' Association of Canada where she worked as a Project Editor for distance education courses.

In the Library, **Robert Hooft** is filling the audiovisual booking position until **Joan McLennan** returns from sick leave. Robert is from Ottawa where he worked at the National Library and at Forintek, a forest products research company. He has a Library Technician Diploma from Algonquin College.

**Gordon Bryan** began a part-time appointment in Administration in January. He shares a Stockman position with **Paul Harris**, who now spends three days a week doing desktop publishing in Courts Academy.

**Kelly Keenan** joined the Corrections Academy instructional staff on January 4. Kelly assists in delivering training in employment readiness programs and advanced institutional training courses. She comes from the Pretrial Services Centre in Vancouver where she was involved in on-site recruit training and was a member of the tactical squad. Kelly replaces **Paul Erickson** who has returned to field operations at the Vancouver Pretrial Services Centre.

Instructor **John LaCavera**, the Corrections Academy's longest-serving instructor, began a six-month to one-year secondment back to regular field duties in January. He will initially be working at the Fraser Regional Correctional Centre and will then complete assignments at a variety of other correctional centres to gain new field knowledge and experience and contribute his expertise to field operations.

Arrangements have recently been completed to second

**Alexander Ryan** from the Forensic Services Commission to work at the Corrections Academy. He will spend a three-month period reviewing the curriculum of a number of Corrections Academy training courses including *Dealing with Mentally Disordered Offenders*, *Dealing with Sexual Offenders* and *Dealing with High Risk Offenders*. Alex will work part time at the Corrections Academy while still maintaining some responsibilities in his role as Manager for Forensic Youth Services to the Court. □

## JI and Kwantlen College to offer BC's first Conflict Resolution Diploma

by Marje Burdine

The Justice Institute's Centre for Conflict Resolution Training and the Criminology Department of Kwantlen College have united to offer students the exciting alternative of a two-year Diploma in Conflict Resolution.

The pilot program began in January with five students who plan to apply the diploma to careers in law, environmental protection and international relations. The diploma allows students to complete two semesters in Criminology at Kwantlen College and two semesters of Conflict Resolution courses at the Justice Institute. The program is open to mature students with a strong academic standing and clear career goals.

After monitoring the progress of these initial five students, the program will be expanded — likely by the fall of 1993.

**Marje Burdine** is Co-ordinator of the Conflict Resolution Certificate Program in Interdisciplinary Studies. □



Photo: Pat Ross

**Steven Schick** receives his ten year pin from President **Larry Goble** at the JI's annual holiday party. Steven splits his work week between Interdisciplinary Studies and the Police Academy.

*Richard Henriquez points to some of the design highlights on the new JI building model at a recent presentation ceremony at the New Westminster School Board offices. Mr. Henriquez is Design Partner with IBI/Henriquez Partners, the architects for the new facility. Members of the New Westminster School Board and City Council accepted a cheque from JI Board Chairman Bob Stewart for final payment of the 12-acre 8th and McBride property.*



Photo: John Lynn

## Jl to offer child protection mediation training in Nova Scotia

The Justice Institute's Centre for Conflict Resolution Training has received a contract from Nova Scotia's Department of Community Services (equivalent to our Ministry of Social Services) to provide training for 25 mediators in Canada's first province-wide child protection mediation program.

IDS Co-ordinator, Marje Burdine, has designed the 13-day training program which will be delivered by both local and Justice Institute trainers. Marje was invited to Halifax in January to consult with the Deputy Minister and local project planners. She will also deliver six days of advanced mediation training in Halifax in late March.

Only Nova Scotia and Saskatchewan have so far changed their legislation to provide for mediation between the child protection worker and the family. Until now, however, neither province has been able to implement the service.

BC is carefully considering similar changes in legislation and has sponsored a mediation pilot project in Victoria to test the effectiveness of such a program. The experience already gained from BC's pilot program will be invaluable in helping to design and implement the province-wide program in Nova Scotia. □

## The JI's First Nations Advisor completes her first year

The Justice Institute's First Nations Advisor assists program directors in developing policy, procedures and services to meet the educational needs of First Nations learners. In November, Grace Adams completed her first year in this important position.

Highlights for the year included:

- Attending career fairs in Vancouver, Prince George and Penticton. Crowds were high in number with numerous questions on the Justice Institute and its various programs.
- Attending provincial meetings with the BC Native Region District Fire Chiefs in Mission, the Native Justice Co-ordinators at the Duncan Heritage Centre, and the BC Association of Indian Friendship Centres in Victoria. Central concerns at these meetings revolved around training needs and curriculum being delivered applicable to First Nations communities. Prevention and intervention approaches vary from the non-native community and need to be reflected in program delivery. For example, the western judicial system is based on punishment; in contrast, aboriginal communities work toward reconciliation.
- Membership on the Aboriginal

Standards Committee: Family Violence and Sexual Abuse Workers. This is an initiative sponsored through the Ministry of Health and has representatives from aboriginal institutes in the province currently delivering training in the area of family violence and sexual abuse. The purpose is to further develop standards for aboriginal organizations currently employing workers in the field. The final document is scheduled to be ready by March 1993.

Grace also works closely with a First Nations Advisory Committee. Members are:

Brian Chromko - Executive Director of the Native Courtworkers and Counselling Association of BC; Cpl. Lloyd Gauthier - Aboriginal Policing Services, RCMP; Max McNeil - Fire and Safety Officer, Indian and Northern Affairs Canada; Audrey Sampson - Board Member of the Justice Institute of BC, member of the Tsartlip Band, and member of the South Island Education Project; Bernadette Spence - Child Welfare Co-ordinator for the Cowichan Band; Vasa Stramek - Executive Director of the Vancouver Police and Native Liaison Society; and

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# Dock and wharf fire program - an update

by James Bond

In 1992, Indian and Northern Affairs Canada contracted with the Fire Academy to introduce a new program on dock and wharf fires. Adjunct faculty member Captain Dave Rivett (Surrey Fire Department) specifically designed the program to meet the needs of the native bands. The course uses strategies and tactics taken from case studies and covers such topics as dock and wharf construction, fire suppression of aircraft and boats, and the hazards of dangerous goods on docks.

In presenting the program, Captain Rivett and adjunct fac-

ulty member Captain Keith Boswell (Surrey Fire Department) conduct simulated incidents on the community docks and wharfs with responses by local fire department members.

To date, six programs have been completed in the communities of Bella Bella, Port Simpson, Kitkatla, Kitimaat, Metlakatla and Masset. Two programs will be offered in February — a second program at Bella Bella, and one at Klemtu.

*James Bond is Deputy Director of the Fire Academy. □*

*Advisor...cont'd from page 4*

Roberta Stewart - Consultant and trainer in family violence, social planning and community development.

The Committee has recommended further enhancing the cross cultural training curriculum currently being delivered at the Justice Institute. Educating students in aboriginal issues and concerns will assist in better understanding First Nations and build bridges towards a judicial system that is more accessible to the native community.

In 1993, Grace will continue her work with the program directors and the First Nations Advisory Committee, and will expand her efforts to establish ongoing relationships with the aboriginal communities in the province.

*Based on a report by Grace Adams. □*

## Notes and Notices

### Corrections Academy looks at expansion of employment readiness

The Corrections Academy has been developing a proposal to implement an employment readiness program for probation officers and family court counselors. The program will be known as "Community Program Workers." If approved by the Corrections Branch management committee, it is anticipated that this program will get underway early in April 1993.

### Police Academy grad

On December 18 over three hundred relatives and friends of Class 54 gathered in the gymnasium to witness graduation ceremonies marking the completion of 32 weeks of basic training. In addressing the graduates, Attorney General Colin Gabelmann recognized the multicultural make-up of the class and the varied back-



*Attorney General Colin Gabelmann addressing Police Academy Class 54 grads.*

Photo: S. Sgt. Gunther Wahl

grounds, education and work experience they bring to policing. He stressed the importance of this kind of representation and the need for continued emphasis on the recruitment of visible minorities. Members of Class 55 were also present as this day marked the end of their first block of training and the start of their practical field experience working with field trainers.

### Police recruits return for final block of training

After completing almost three years service, Class 45 returned to the Police Academy in January for a final one-week block of recruit training. Once the recruits have successfully completed the block, they will receive full provincial certification as municipal police officers. □

# JI move update

by Barry Hawkins

By the close of 1992, the project team had increased in size with the additions of Superior Reproductions as the Printing Contractor, Barron Kennedy Lyzun as Acoustic Consultant, and Graham Harmsworth Lai as Code Consultant.

Milestones reached since the last issue of *The JI News* include:

- Completion of the traffic study
- Completion of schematic and design development
- Completion of the land sale agreement
- Near completion of room specification sheets
- Commencement of working drawings

The next major milestone will be in March when 80% working documents will be issued to the Ministry.

In the meantime, it's not too late to submit suggestions via the



suggestion boxes in Blake and Lawrence Halls.

*Barry Hawkins is Project Manager for the JI's new facility. □*

**Next deadline  
for  
submissions  
to the  
*JI News*  
is  
February 25,  
1993**

*The JI News is produced five times a year to keep staff up-to-date with what's going on at the JI.*

*If you have suggestions or comments, please contact Patricia McNeill in Interdisciplinary Studies (222-7229).*

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## Search and Rescue Instructor spreads the word

The Provincial Emergency Program Academy's new Search and Rescue (SAR) Instructor, Jon Heshka, spent a large part of his first four months at the JI learning about SAR programs in other areas and informing others what is going on in BC.

In September, he attended a Pacific Northwest Workshop on Rope Rescue that examined and critiqued established rope rescue training standards. The workshop had been precipitated by a tragic training accident in Juneau, Alaska. The JI's PEP Academy was ahead of the game; it had already adopted training and operational standards akin to those advocated at the Bellevue, Washington, workshop.

Later in the autumn, Jon drove with two others to Estes Park, Colorado, to attend the North American Technical Rescue Symposium. Of particular relevance were presentations on rescuer safety and evaluations of technical rescue systems and helicopter flight rescue systems. In addition, Jon discovered ways in which the U.S. National Association for Search and Rescue can be

of assistance to the PEP Academy.

Jon's next trip was to Banff, where he both attended and presented at a conference sponsored by the National Secretariat for Search and Rescue. Noteworthy presentations at the conference included avalanche prevention and rescue, critical incident stress management, whitewater and underwater rescue, and the Arctomys cave rescue in Mt. Robson Provincial Park. Together with representatives from the Provincial Emergency Program, the RCMP and the BC Search and Rescue Advisory Committee, Jon made a presentation on how search and rescue training and operations are organized in BC. Feedback from participants was that the Provincial Emergency Program is recognized as the leader of search and rescue in Canada.

In the months to come Jon will use the experience he gained from his travels to enhance the courses he instructs in Search and Rescue Management and Rope Rescue.

*Based on an article by Jon Heshka. □*

