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Firefighter Mike David (right) with (left to right) Fire Academy Director Paul Smith, JI President Larry Goble, and Fire Commissioner Rick Dumala.

Surrey firefighter donates a model town to the Fire Academy

When Surrey firefighter Mike David saw the model town that was being used for training, he knew he could do better.

His artistic eye was soon on the look-out for material to use in constructing a new model, and he found it everywhere: scraps of wood thrown out by a furniture manufacturer became houses and other buildings, shredded bits of foam from the seat in his truck were transformed into shrubs and trees, and a puddle of glue that leaked from his glue gun took on the form of flames.

David constructed his first model town for his home department in Surrey. It proved to be so useful that the JI's Fire Academy was soon borrowing it — and *continued on page 2* March/April 1993

Excellence Committee honours award recipients

At the Justice Institute's firstever Excellence Awards luncheon on June 24, the following award recipients will be honoured for their special contribution to excellence at the JI:

Marje Burdine, for envisioning, designing, and implementing a highly successful conflict resolution training program at the JI. The program is unique in North America, and since 1984 has trained skilled mediators for practice in workplace, family, and community settings.

Mary Lester, who, over the past years, has gone out of her way to help staff and students on many occasions. Mary is universally admired and respected for her commitment to excellence at the JI. She is in charge of Accounts Payable and payroll functions.

Terry Metcalf, Assistant Fire Chief, Langley Fire Department, for his long-term volunteer services to the Fire Academy as an instructor. Terry is also recognized for managing training for volunteer and career personnel, *continued page 4*

Fire Academy • Police Academy • Corrections Academy • Finance and Administration • Courts Academy Educational Services and Interdisciplinary Studies • Paramedic Academy • Provincial Emergency Program Academy

Model...cont'd from page 1

now, David has donated a town, complete with all the accessories and carrying cases, to the Fire Academy.

The town is used in table top training for Incident Command programs to simulate hazardous material incidents, different types of fire situations, and planning scenarios. The town was constructed to scale and took more than 200 hours to construct. It is valued at \$2,500.

The accessories for the JI's model include a variety of vehicles, simulated flame and smoke, signs to change building occupancies, underground parking, and indicators for wind direction.

David's reputation has grown since he constructed that first model, and six fire departments have now commissioned their own model towns. "The bonus is that it's so visual," David says, and he ensures that the models he builds are realistic — all the way down to customized colours for the miniature fire trucks. □



PEP Academy ESS Instructor, Sally Pollock, displays the Certificate of Recognition she received from The Honourable Joan Smallwood, Minister Responsible for Social Services, in recognition of her outstanding contribution to Emergency Social Services. The certificate was presented at a luncheon at Richmond's Municipal Hall on April 16.

Two program initiatives in Courts Academy

Defensive tactics

Defensive tactics training for deputy sheriffs in B.C. will have a new face as of June 1. Defensive tactics training is concerned with two main areas. First, it protects deputy sheriffs from potential harm caused by physical attacks. Second, it provides a variety of techniques to subdue and control prisoners and other potential assailants.

This new program, administered by the Courts Academy, will train approximately 15 deputy sheriffs and three to five guests from police agencies to deliver a new program across the province. The program for instructors was developed and will be instructed by Police Safety System, a U.S. defensive tactics specialist organization with a wide variety of experience in this specialty. The program was first implemented in the Interior region, under the leadership of Warren Mauerer, **Regional Resource and Develop**ment Officer. Interest in the program grew, until it was formally endorsed by Courts Management Board and assigned to the Justice Institute for delivery. Deputy Sheriff Barry Adkins, a certified instructor for Police Safety Systems, will assist in the instruction, as will Det. Bruce Cruikshank, Edmonton Police Department. Brian Woods, Program Co-ordinator at the Courts Academy, is co-ordinating the delivery of the program.

The program differs from previous training in that it is simulation based. Throughout the course learners are placed in situations where they are challenged to gain control and protect themselves. The focus is on the real world, where situations are dynamic and unpredictable. The program includes the following areas:

 reasoned level of force decision making (under pressure, in real-life situations);

- weaponless control tactics (uniformed presence, verbal skills, empty hand control);
- impact weapons (expandable baton);
- speed cuffing;
- weapon retention; and

 situational training. Upon completion of the instructor training program, the instructors will be part of a technical advisory team working with the Courts Academy to train all sheriffs in the province over a three year term.

Family rules training

Over the past nine months, the Courts Academy has managed the development of a major new program for family court registries in B.C. The program followed a train-the-trainer model in equipping persons from each of the six court regions to deliver instruction in the new family rules which have recently been passed into law.

The rules come from a recent, but significant, history. Rules based on family-related legislation specify procedures to be followed in putting the law into action. In 1988, the Justice Reform Committee expressed concern about family court procedures that were based on criminal processes, as well as about delays in applications getting to court. The Ministry of Attorney General developed a set of rules, in plain language, that would address these problems. In 1989, the Family Court Rules Committee began developing new rules for family court.

Recently, the rules have been updated and improved. The rules and their documentation are clearer and easier to read, and incorporate a number of improvements in court related processes.

The program was delivered continued on page 4

••• S P O T L I G H T •••

On staff

Changes...

Sam Meckbach, Director of the PEP Academy left the JI effective March 31. Due to financial restraints, the academy was required to downsize and reorganize; it is now administered by a Program Director, Peter Pershick. Peter was previously on staff as an instructor in the academy. Susan Hall left her position as Program Developer in Courts Academy at the end of March to accept a position as Managing Editor of the Vancouver Community College press.

Robin Bentley has resigned her position as assistant to IDS Program Director, **Shelley Rivkin**, to travel with her husband, race car driver **Ross Bentley**. **Dennette Ratel** of the Fire Academy has been hired to replace Robin. □

PEP Academy observes Emergency Preparedness Week



Christine Babec (centre left) and Kelly Keenan (centre right) accept their personal survival packs from Peter Pershick and Linda West of the Provincial Emergency Program Academy.

During Emergency Preparedness Week, April 18-24, PEP Academy sponsored events designed to heighten people's awareness of the importance of personal preparedness.

The first event was a draw for two personal survival kits which contain supplies one person would need to survive for three days during an earthquake emergency. Winners of the kits were Christine Babac (Library) and Kelly Keenan (Corrections). To further promote personal and family preparedness of JI staff, the PEP Academy will offer similar kits for sale.

The academy placed the brochure "Prepare Now for an Earthquake in BC" in each JI staff member's payroll envelope. The brochure includes a list of emergency supplies and items to be included in evacuation, vehicle, and office packs. By taking just a couple of hours to put together kits for the office, home, or car, people can help ensure a state of readiness to survive an earthquake. □

New JI board member appointed

Membership on the JI board increased on May 1 with the appointment of Carolyn Oien. Ms. Oien is an associate in the firm of Maier, Jensen and Blair in Kamloops and a member of the Indigenous Bar Association. \Box

Community police station program piloted

As Canadian police departments and detachments adopt a community policing philosophy, they are devising and exploring strategies that will reflect this philosophy in their policing practices. These strategies focus on the internal structure of police organizations as well as the external interactions between the police and their community.

Externally focused strategies include the establishment of community police stations, including store front operations staffed largely by volunteers. To meet the training needs of police officers assigned to set up or take over the management of such services, the Police Academy designed, developed, and conducted the first national pilot Community Police Station Training course. This two-week program, funded by a grant from the federal Solicitor General, attracted representatives from the Maritimes, Ontario, and Prairie Provinces.

As part of the contract, the academy has also developed a manual outlining how to establish and manage community police stations. \Box

Courts...cont'd from page 2

around the province, using curricula developed specifically for this purpose. Various other branches and agencies also attended, including Corrections, Social Services and Family Maintenance.

A similar model will be adopted for additional training this year for additional family rules and court clerk training.

Police Academy video wins Award of Excellence

The Police Video Awards, Canada program was initiated at the Justice Institute seven years ago to recognize excellence in police training productions. This year, the Police Academy won the Award of Excellence - Gold for the Roll Call Training tape "Theft of Auto - What is wrong with this picture?"

Will Mah, of the JI's Media Centre, directed the award-winning production. He will receive the award at the Police Educators Board of Canada Conference in Windsor, Ontario, in June. Ingrid Pipke, the video's producer, is attending the conference and will share the spotlight with Will.

Awards...cont'd from page1

and assistance with Edukit development and tutoring.

Alfred Niedtner, a Corporal with the Vancouver Police Department, for his long-term voluntary assistance to the Police Academy as an evaluator and coach to recruits during simulation exercises and field training. He is also recognized for his initiative in developing, coordinating, and instructing an advanced hostage negotiators course.

Paul Pershick, for his total commitment to the advancement of cross-systems co-operation at the JI; his services through membership in, and in some cases chairperson of, a number of JI committees; and his contribution to sporting and recreational events. Paul's pioneering work in the field of employment readiness training for Corrections is also a contributing factor to this award.

Linda West, Supervisor of Administrative Services, PEP Academy, whose dedication to the JI spirit over the past ten and onehalf years has included a seven year stint on the Social Committee. Formerly with Courts Academy, Linda kept that Academy functioning during the lean years by serving as support person and trouble shooter. Her commitment to her job and fellow employees has earned Linda this special recognition.

Surrey Fire Department, in recognition of the Department's contribution of personnel, fire equipment, and buildings for the production of Edukits. The department is also recognized for its contribution of personnel as instructors and assistance with the maintenance of international accreditation standards. \Box



Notes and Notices

Snack bar under new management

The new Blake Hall snack bar — renamed "Alice's Restaurant" after the shop's owner — opened for business on May 3. Initial feedback on the quality of food and service, and the new look, has been very positive.

JI anniversary decals available

In celebration of the JI's 15th anniversary this year, the Police Academy has arranged for the production of a special foil decal or seal that can be used to "dress up" certificates, letters, and envelopes. The decals are available from the Police Academy.

Weekly social news bulletin to be published

Tracie Mydonick, Corrections Academy, has volunteered to publish a weekly, one-page bulletin featuring social chit chat on who's new at the JI, announcements of birthdays, weddings, births, and other noteworthy events and achievements of the kind that may not make the pages of *The JI* *News.* Social notes for "The Latest and Greatest" should reach Tracie by noon on Fridays. Tracie's local is 296.

PEP Academy downsizes

Sam Meckbach, the Director of the PEP Academy left the JI effective March 31st. Due to financial restraints, the academy was required to downsize and reorganize. It is now administered by a Program Director, Peter Pershick. Previously, Peter was on staff as an instructor in the academy. \Box

Fire Academy completes Edukits development



Paul Smith (right) presents the Fire Suppression Edukit to Rick Dumala, Fire Commissioner.

Fire Academy Director Paul Smith presented the *Fire Suppression Edukit*, the last in the series, to Fire Commissioner Rick Dumala on April 5th.

In order to be certified, volunteer firefighters must complete a total of 22 subjects, 21 of which are available through Edukits. (Because it is available through other agencies, first aid is the only subject that does not require an Edukit.) Edukit packages contain text, a videotape, and graphics for overhead transparencies, and are designed to enable students to complete subjects through distance education. With this last Edukit, volunteers can now complete the program.

The concept of developing Edukits was conceived in 1983, but it was not until 1985 that development of the Edukit program was approved and work commenced. While a number of people have been involved in the development of Edukits over the years — including Clive Giolma, Rick Bentley, and Len Garis — Dan Murphy's dedication, commitment, and attention to detail over the past eighteen months have brought the project to a successful completion.

In addition to the Edukits developed for the program, one other, *Electrical Safety for Firefighters*, was developed in conjunction with B.C. Hydro. This Edukit, along with one for *Wildland Fires* which is nearing completion, are outside the volunteer firefighter certification program.

The Academy is now setting up a review process for each of the Edukits. It is anticipated that two or three kits will be upgraded each year. \Box

SCAN developer presents Police Academy program

In early March, the Police Academy hosted a Scientific Content Analysis (SCAN) program presented by the SCAN technique's developer, Mr. Avinoam Sapir Mr. Sapir is a former Israeli police officer. He holds bachelor's degrees in psychology and criminology, and a master's degree in criminology.

The SCAN technique is a method for obtaining information and detecting deception strictly by means of verbal communication. This course changes the process of obtaining information from an art to a science by taking the words that the person says, and analyzing them in a systematic way. Mr. Sapir developed the technique by conducting extensive research, looking in particular at the linguistic code people use in verbal communication.

The program stresses the structure and linguistic content of verbal communication and is useful for individuals in policing or the private sector who deal with oral or written information. It enables the participant to effectively obtain and evaluate information.

The SCAN course combines many disciplines, including, psychology, sociology, criminology, psychiatry and salesmanship. The 77 participants who attended the March program represented policing and private sector organizations from the Lower Mainland, Washington State, and as far away as New Brunswick and Newfoundland. \Box

JI Move Update

by Barry Hawkins

The JI express to New Westminster passed a major station in March with the receipt of Treasury Board and Ministry approval to proceed to the tendering phase for the new campus.

The design team is now finalizing construction documentation in preparation for building contract tendering.

Since our last update, Universal Access Unlimited was selected to carry out a disability access review of the design. A report has been issued and the project design team is currently reviewing the comments.

Site work activities carried out since our last update included relocation of a dozen large mature trees on the site. The trees would have been destroyed during building construction. A construction fence was also installed around the northern site area in preparation for building construction.



Meetings with City of New Westminster planning and engineering departments continue, with a scheduled building permit submission date of May 19.

Interest within the construction community is increasing significantly as we approach tendering time.

The JI is also receiving increased number of requests to present the new campus at various community group meetings, and we are also discussing the concept of a number of programs on the JI and its new campus with a local cable TV station.

Barry Hawkins is Project Manager for the JI's new facility. □

The JI News is produced five limes a year to keep staff up-to-date with what's going on at the JI.

If you have suggestions or comments, please contact Patricia McNeill in Interdisciplinary Studies (222-7229).

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JI's "mini-move" completed

The move to MacDonald Hall was not without hitches, but staff in Fire Academy, Paramedic Academy, the Library, and the Media Centre are now fairly well settled in their new home.

With the considerable efforts of Barry Nickerson and numerous recruits in the Police Academy, the classrooms are rapidly also shaping up. Barry and his team of recruits cleared out unwanted leftovers from the previous

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occupants, shifted classroom furniture, and are now monitoring the rooms to ensure that things stay in good shape for student use.

To further assist those with classes scheduled for MacDonald Hall, Patricia McNeill and Kerry Gruber are preparing an instructor's user guide for the new building. The guide is expected to be completed by the end of May. \Box