

Paramedic Academy completes Hong Kong projects

Photo: Sandy Barabe



Tony Williams receives Commendation

**PHP training Allied Medical Services
(Hong Kong volunteer
medical organization)**

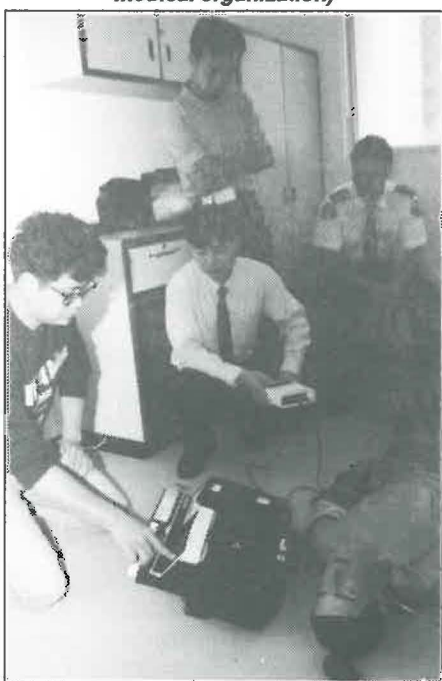


Photo: Tony Williams

The Paramedic Academy completed its Hong Kong projects in December.

In one component of the projects, Professional Health Programs (PHP) trained 425 medical and non-medical personnel at various levels of emergency medical response.

In another project, 24 participants from the Hong Kong Fire Services - Ambulance Command (HKFS-AC) graduated from the EMA-2 program.

One EMA-2 course co-ordinator and five EMA-2 instructors were also qualified, making the HKFS-AC self-sufficient in delivering these courses. The Paramedic Academy will still be involved, however. The Academy expects to be asked to provide minimum



Photo: Tony Williams

Dave Busse (left) reviews exams for EMA-2 program with Hong Kong instructional staff Siu-Tak Low and David Pang (seated).

quality checks on future courses, and to be involved in future recertification and advance level training.

At the graduating ceremonies in Hong Kong, Paramedic Academy Director Tony Williams was given a Commendation from the Hong Kong Fire Services for the Academy's work in improving the quality of life for the people of Hong Kong. □

Justice Institute hosts Exercise Thunderbird

by Peter Pershick

We have all been hearing about the "Big One" — a catastrophic earthquake that could hit coastal British Columbia at any time. When it hits, we have been told that Vancouver Island and the

mainland will receive extensive damage.

To help prepare for the quake, the Provincial Emergency Program has developed an "Earth-
continued on page 4

The JI goes to the Vancouver Art Gallery

by April Haddad

A model of the ceremonial staircase in the atrium of the JI's new building will be on display at the Vancouver Art Gallery from February 5 to April 4 in a show called *Richard Henriquez: Memory Theatre*.

According to the Vancouver Art Gallery:

Richard Henriquez has, in the last two decades, established himself as one of Canada's leading architects. Vancouver residents will recognize his buildings such as Eugenia Place, The Presidio, the renovations to the Sinclair Centre, and the extension to the Sylvia Hotel.

The JI's name will soon be added to this list: Richard Henriquez and Associates are the architects for the new JI facility.

The exhibition is jointly organized by the Canadian Centre for Architecture and the Vancouver Art Gallery.

Don't miss it!

For more information, call the Vancouver Art Gallery at 682-4668.

April Haddad is the JI's Librarian. □

Vancouver and Richmond pilot "gatekeeper" training for school personnel

by Cindy Bettcher

In 1993, the Vancouver and Richmond Child Sexual Abuse Advisory Committee (made up of representatives from key people in Ministries of Health, Education, and Social Services), contracted with Interdisciplinary Studies to design and pilot a training curriculum for "gatekeepers." Gatekeepers are professional and para-professional staff who are required to support and respond to the needs and concerns of sexually abused children or youth, and their family members. The committee decided to pilot the training program in Vancouver and Richmond with school-based support staff, secretaries, staff assistants, itinerant personnel, supervision aides, teachers, special education assistants, counselors, and nurses.

The two-day training program provides participants with an opportunity to develop a framework to understand the nature, dynamics, and indicators of child sexual abuse, and to identify procedures for responding to and reporting disclosures of abuse. In addition, participants explore the specific support a child or adolescent needs after disclosure, and

examine school-based support plans and interventions to address these needs. The training highlights the difficulties that abused children and adolescents often experience at school, and corresponding supportive interventions and behaviour management strategies.

The program was successfully piloted this past fall to Vancouver School Board secretaries. The feedback from participants was overwhelmingly positive, and highlighted the practical nature of the training. In fact, a number of participants indicated that this program should be "required" training for all school personnel! The program will be piloted in Richmond for School Board personnel in the spring.

Sexual Abuse Intervention Programs (SAIP) of the Ministry of Health has contracted with Interdisciplinary Studies to revise the curriculum and to make it more applicable to gatekeepers throughout the province, particularly in rural and northern regions.

Cindy Bettcher is a Program Co-ordinator in Interdisciplinary Studies. □

Fire Academy's Multimedia Hazmat Program is on the market

by Paul Smith

The Fire Academy's *Interactive Multimedia Hazardous Materials* training and assessment program is now complete and on the market.

Using CD ROM, Multimedia Hazmat takes the student through a series of learning objectives. After completing the learn-

ing objectives, the student can request an examination disk which has been generated by the Fire Academy. The student then completes the exam, reviews each question and answer and makes any necessary changes, and receives the examination results on the screen. Following this, the

disk is returned to the Fire Academy where the student data is transferred to the course manager and kept on record. Students who successfully complete the examination will be certified at the Awareness Level in Hazardous Materials.

continued on page 6

On Staff

Changes

Deputy Sheriff **Brian Woods** returned to the field from his secondment position as Staff Development Officer, Courts Academy. Since the beginning of his secondment in 1989, he co-ordinated and assisted in instructing 11 Deputy Sheriff Block 2 Programs, successfully graduating close to 200 deputy sheriffs. He also developed a baton manual and co-ordinated the delivery of a major new program in Defensive Tactics for Deputy Sheriffs.

Lynda Hazelwood, from the Prince George area, has worked for the Corrections Branch for over 17 years as a Correctional Officer, Line Supervisor, and Probation Officer. She brings a wide range of skills and experience to her new role in the Corrections Academy as an instructor for institutional staff.

John LaCavera, an experienced institutional instructor, has returned to the Corrections Academy after spending a year with the Corrections Branch field operations.

Colleen Vaughan has been appointed as the PEP Academy's new Emergency Social Services Instructor. She assumed her duties on January 4. For the past three years Colleen has been an instructor for the Corrections Academy. She has extensive experience in training, and is in the process of completing her masters degree in Adult Education.

As an instructor for the PEP Academy, Colleen will be responsible for informing Ministry of Social Services staff about emergency preparedness at home and in the workplace, and about the role ministry staff play in responding to natural or person-caused hazards that result in the displacement of people from their residences. Colleen will also be involved in the delivery of other training programs offered through the Academy.

Candice Shaw, library technician for acquisitions and serials, now has a new job at the Powell River Teachers' Resource Centre. Candice worked in the JI

Library for 2 1/2 years and was very active on the Social Committee.

Lucie Etienne, library technician for print circulation, will now be working in Candice's position and is the person to call to purchase books and videos.

Recognition

Motivating and Managing Today's Volunteers is the title of a new book by **Flora MacLeod** which was recently published by Self Counsel Press. This is her second title for the press in their series of books designed for use by people in the voluntary sector.

The **Fire Academy's** Interactive Multimedia Hazardous Materials training and assessment program has won an Award of Merit for on-line technical support in a multi-media format. The award was presented by the society for Technical Communicators, Puget Sound Division (home of Microsoft). See story, page 2. □

Police are preparing for change

by Chris Kennedy

In November, firearms instructors and emergency response personnel from the RCMP and municipal police agencies attended a special, one-day Advanced Firearms Training session taught by Massad Ayoob. Ayoob is a world-renowned expert in firearms training and tactics. He has written several books and published over 1,000 journal and magazine articles on the topic.

The session focused on the training of small-stature or small-handed officers. Massad Ayoob has served as a court-certified expert for a number of female officers who have been dismissed because of restrictive and biased

firearms training practices. In one case he was involved with, the FBI was forced to revise their training practices for female officers. The FBI had dismissed five female officers because of their inability to qualify. As a result of Massad Ayoob's input, the five officers were reinstated with full status and pay.

As the police services in this province move to reflect a more representative balance of society, firearms trainers must be made aware of methods and practices to accommodate this change.

Chris Kennedy is an instructor in the Police Academy. □

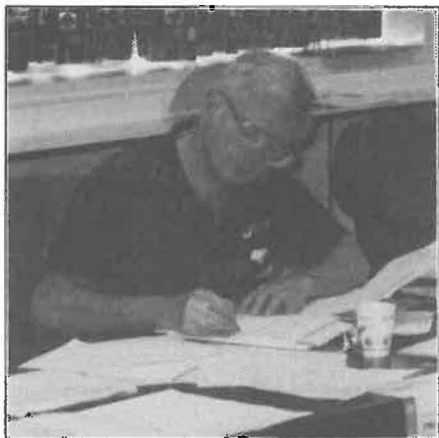
Next deadline
for
submissions
to the
JJ News
is
March 1,
1994

Thunderbird...continued from page 1

quake Response Plan" for the province of BC, and the Justice Institute has been designated as the Provincial Field Response Centre for the Lower Mainland. What this means is that the response decisions will be made by a group of individuals stationed at the Institute who have the authority to make policy decisions for response purposes.

In order to test whether the earthquake plan would work, the Institute, through the PEP Academy, hosted a major earthquake exercise, titled *Exercise Thunderbird*, from November 23-25. Approximately 80 people were on-

Geoff Amy, Operations Manager (PEP)



Michele Skuce (PEP)

site at MacDonald Hall working through a simulated earthquake response. The exercise provided an opportunity to learn and make changes to the earthquake plan.

The Provincial Emergency Program will be involved in another major exercise in May at the Justice Institute when the federal government will be involved in an exercise titled *Canatex II*.

The province will participate to, once again, test the Earthquake Response Plan. The federal government will be testing their capabilities of responding as a support to the province in the event of a catastrophic earthquake in BC.

The Provincial Emergency Program extends its appreciation to all staff at the Justice Institute for their support in helping to facilitate these important exercises.

Peter Pershick is Director of the PEP Academy. □

Left to right: Michele Skuce, Cheryl Osachoff, Linda West, Jerry Hirter (responsible for Thunderbird exercise), Rose Watt.



John Lynn can help us with media

The JI is not very much like any other educational institution in BC and we all share the responsibility of making the JI's work better known to the community at large.

John Lynn Marketing Communications have been contracted by the JI to help us raise our profile. They provide media relations assistance and related support services to all academies and divisions.

John Lynn has a background as a journalist and as a communications director for the school trustees association, the Vancouver Resources Board, and United Way. He has worked with Larry Goble and various JI staff in media relations, publicity,

government and community relations, and other communications activities for the past four years.

One of his early assignments was to take on the re-design of the JI graphics. His firm eventually designed the logo which we now use on all of our publications and stationery.

They have also taken on such projects as publicizing graduations from academy programs; developing news releases regarding such innovative programs as the conflict resolution program, pepper spray training, Paramedic Academy overseas contracts, and the appointment of the First Nations Liaison Officer.

Last summer the company was asked to recommend improve-

ments in our capacity to stage displays featuring the Justice Institute. This resulted in the purchase of our new portable display unit. This fall John Lynn coordinated the JI display at the four-day Education and Training Show at the PNE.

"These are some examples of what we've been asked to do to increase public understanding at the JI, but we have to do more," he says.

"That's why we've decided to run this article in the JI News — to let all JI staff know that we have a communications firm on contract, and to urge people to make use of that resource."

John Lynn suspects there are
continued on page 7

Police artists attend composite drawing course at JI

by Bob Kowan

The Forensic Compositry Program held at the Justice Institute last November was the first of its kind in Canada. Although the five-day course was designed to improve the skills of practising police artists, students who were competent in their drawing skills but had no knowledge of compositry also completed the course.

Composite drawings play a major role in determining the identity of suspects, victims, and witnesses. The purpose of the class was to enhance the artists' technical skills through "hands-on" practice and to give insight into the artist/witness relationship. Information was presented through lectures, slide presentations, and demonstrations. Topics included: Facial Anatomy; Proportion; Perspective; The Biological Variations of Age, Race, and Sex; Witness Memory; Interviewing Techniques; Courtroom Testimony; and Techniques and Uses of Art Materials, Equipment, and Reference Files.

Twenty police officers from as far away as Alaska and Eastern Canada attended the five-day course.

Instructors were Cpl. Cameron Pye and Karen Taylor.

Cpl. Pye is a regular member of the RCMP and is the only full-time Police Artist for the RCMP presently stationed in BC. He performs numerous forensic art duties including facial reproduction, age enhancement, and post mortem drawing, as well as compositry on serious crimes. Cpl. Pye has previous art training at the Ontario College of Art and Sheridan College of Applied Art.

Karen Taylor is a forensic artist with the Texas Department of Public Safety in Austin, Texas, where she performs a variety of art services that aid in apprehen-

sion and conviction of criminal offenders or promote the identification of unknown deceased persons. She has instructed at universities, medical schools, and police academies around the US, and has been a guest instructor at the FBI Academy. She has worked as a portrait sculptor

for Madame Tussaud's Wax Museum in London, England, and currently does freelance forensic artwork for television's "America's Most Wanted" on FOX Network.

Bob Kowan is an instructor in the Police Academy. □

United Way pledge drive most successful ever

by Pat Abercrombie

The 1993 Justice Institute United Way pledge drive was the most successful drive the Justice Institute has ever had. Along with a pledge award, the JI staff received a "Special Effort Award" for staff participation (the JI had the highest participation level of all colleges and training institutes).

Members of the JI's 1993 United Way Committee were: Sally Pollock (Co-Chair), PEP Academy; Sally McMurray, IDS; Paula Connolly, Corrections Academy; Valerie Morris, Paramedic Academy; Diane Joyal, Police Academy; Judith O'Quinn, Administration; and Liz Moski, Library. (This was Liz's first time ever on

a JI committee. Good job, Liz.)

I would like to thank the committee for all their enthusiasm and hard work during last year's campaign. Also, a special thank you to Larry Goble for his inventive, last-minute idea for a raffle that put us over the top.

As retiring Co-Chair I would like to encourage other staff members to consider a more active role in the JI by joining the committee as other members are stepping down. Thanks again all for your support. You have done the JI proud!

Pat Abercrombie was Co-Chair of the JI's 1993 United Way Committee. □



Photo: Patricia McNeill

Fire Academy Receives Accreditation

by Paul Smith

The Fire Academy was recently successful in having a number of programs accredited through the International Fire Service Accreditation Congress (IFSAC).

Accreditation is a status granted to an educational institution or program that has been found to meet or exceed stated criteria of education quality. In North America, accreditation is voluntarily sought by institutions and programs and is conferred by non-governmental bodies. (Accreditation is to be distinguished from certification,

which applies to individuals.)

Institutions that administer standardized examinations of the knowledge and skills required to meet nationally-recognized, professional qualification standards, may be accredited. In the case of the fire service, the purpose of accreditation is to measure the level of professionalism.

The Fire Academy received accreditation for Dangerous Goods, Awareness and Operational programs; Company Officer; Command Officer; Administration Of-

ficer; and Training Officer Levels I and II. Accreditation was also received for Recruit Firefighter Levels I and II. This program is conducted by the Surrey Fire Department and is accredited through the Fire Academy by delegation.

Three programs did not receive accreditation. Pump Driver/Operator is incomplete in some areas and needs to be combined with the driver training program and the Edukit on pump operation. The Fire Inspector distance education program was not accredited as the last block has not been completed. It was the finding of the accreditation visitation team that the material that has been developed in fire prevention inspector exceeds those portions of the standards addressed to date. Once the last block is complete, accreditation should be forthcoming.

The Volunteer Certification Program was also unsuccessful. The visitation team found that the program had been developed to a provincial standard, was being administered in accordance with IFSAC By-Laws, and had an examination system which exceeded the requirements of IFSAC. However, because the standard upon which the program is based falls short of the NFPA 1001 Standard, the Board of Governors were obligated to follow the By-Laws and were unable to grant accreditation.

One of the main recommendations of the IFSAC site visitation team was that the province have one fire fighting standard rather than the present system of two different standards. The process for this and other fire fighting training standards was put in place early last year.

Paul Smith is Director of the Fire Academy. □

Hazmat...continued from page 2

Although the Fire Academy has an Edukit on this subject, the CD ROM permits a greater range of graphics, video, and sound, and brings the text, graphics, and video together in one screen. To achieve the same capability in the conventional distance learning format would require a tremendous amount of material. It would also be very costly and not as easy to work through.

The advantages of this training format are many:

- Training can be undertaken at the convenience of the students, who can proceed at their own pace.
- The CD ROM disk is always available for refresher training.
- Examination capabilities are greatly enhanced. The system provides a greater range of question due to the colour graphics, sound, and video.
- Examination results are immediate.
- The purchase of one training package provides initial training and refresher training for all.

There is no doubt that this format will be one of the main training mediums in the future.

In 1991, approximately 1.5 million CD ROM drives were installed in the United States. In 1992, approximately 3 million were installed, and it is expected that at least twice this number were installed in 1993. The cost, however, is extremely high, making the medium inaccessible for most subject material. Currently, the cost of developing a three- to four-hour program can range between \$250,000 to \$500,000. (Reference: A special report from *Training*, by La Tresa Pearson, November 1993.)

Hazardous materials was chosen for this medium primarily because it is very topical from an international perspective, and it is relevant to all emergency services and many different types of industry.

A number of other fire fighting subjects also fit into this broad range of potential clientele and RJM Multimedia Inc. (developers of the Hazmat program) and the Fire Academy are looking at other potential programs for the CD ROM format.

Paul Smith is Director of the Fire Academy. □

A good time ... 1993 JI's Dinner/Dance

by Marika Morissette

The JI's year-end Dinner/Dance, held on December 11 at the Hyatt Regency, featured a vast array of succulent food and a wide variety of door prizes, generously donated by JI business associates. Lucky winners received hotel accommodations, theatre tickets, hockey tickets, golf umbrellas, and gift certificates, to name just a few.

During the evening, ten year pins were presented to Phil Crosby-Jones of the Police Academy, and Sherri McLennan of the Fire Academy.

Party-goes Bob Kowan, Sally Pollock, and Susan Huffman



Ten year pin winners: Phil Crosby-Jones and Sherri McLennan

To work off the calories consumed at the dinner buffet, 95 staff, family, and friends strutted their stuff on the dance floor to some rocking tunes. For many, the festivities lasted well into the evening, indicating that a good time was indeed had by all!

The 1994 Dinner/Dance will be held on December 3, again at the Hyatt Regency.

Marika Morissette co-chairs the JI's social committee. □

(Photos: Anita Miles and Lori Wideski.)

Left to right: Robin Towle, Diane Joyal, Susan Huffman and Anita Miles.



John Lynn...continued from page 4

many newsworthy activities at the JI that would be interesting to read about in the papers or see on radio or television.

"We need people to call us with ideas, so we can try them out on media outlets to see which items have news appeal. Just give me a call, and we can discuss the idea by phone before we do any extensive research or planning."

"Some ideas can be handled by a simple news release. Others can be pitched to individual media outlets or reporters. Still others are best handled with a News Advisory, inviting the

media to cover the event live. We need to devise an approach which is appropriate to the event."

Lynn noted that media coverage can be extremely difficult to come by, and we need to take advantage of every opportunity to tell the JI story.

If you have an idea you think merits media coverage, call John Lynn or his son Foley Lynn at 875-6222, or fax a message to 875-6234. After hours, John Lynn can be contacted at 433-4954. □

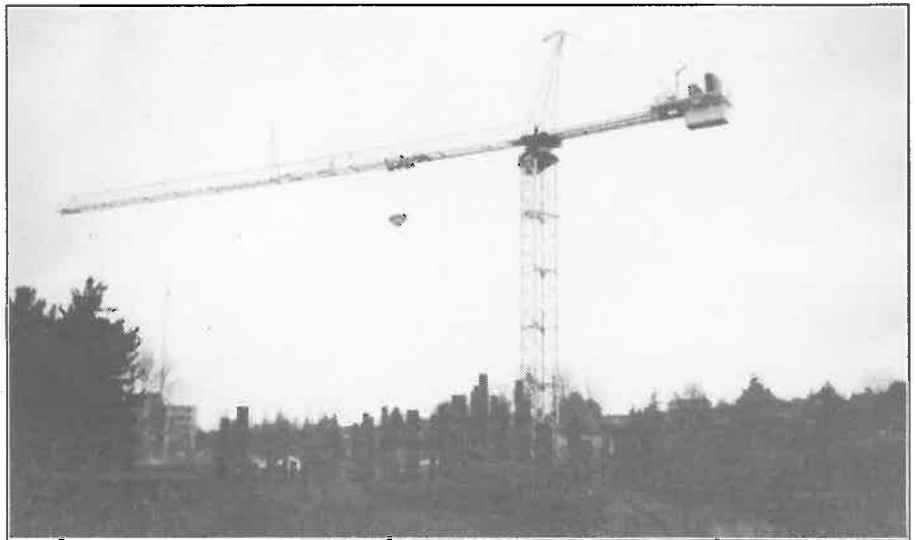


Move update

by Barry Hawkins

Construction of the campus is well under way. November and December saw a number of discussions regarding issuing of life jackets to site visitors due to the continual rains. However, work continued and the following activities were completed:

- bulk excavations
- installation of overhead crane
- installation of temporary power, telephone, and water
- completion of piling
- completion of pile caps and grade beams in the Gym Block
- installation of elevator casings



The JI News is produced five times a year to keep staff up-to-date with what's going on at the JI.

If you have suggestions or comments, please contact Patricia McNeill in Interdisciplinary Studies (222-7229).

Justice Institute of B.C., 4180 West 4th Avenue, Vancouver, B.C. V6R 4J5 (228-9771).

Design and desktop publishing by Betsy Gordon.

Edited by Patricia McNeill.

Contributors to this issue:

Peter Pershick
Cindy Belfcher
Paul Smith
Barry Hawkins
Chris Kennedy
April Haddad
John Lynn
Paul Smith
Bob Kowan
Pai Abercrombie
Marika Morissette
Tony Williams

Activities underway include:

- form and pour basement walls in the Gym and Classroom Block
- form and pour pile caps and grade beams in Classroom Block and links
- rough in plumbing and electrical services

Although site activities are the most conspicuous, considerable efforts by other team members are also ongoing. These activities include:

- processing of shop drawings by consultants
- expediting answers to field questions or requests for clarifications
- issuing site instructions, contemplated change orders, and change orders
- compiling furniture and equipment requirements and estimated costs
- ongoing planning activities by various JI committees for the upcoming move

As well, a project bulletin was developed and distributed to the JI's new neighbours. The bulletin will be issued on a regular basis to keep them informed

about progress on the site.

With construction, the number of requests for information about the JI and its new campus has increased. Recently, we received a call from San Diego, California, requesting information about emergency health training facilities.

A slide presentation of project progress was given to the JI staff and Board members in November. Requests for a presentation can be made through the Project Manager.

Tours of the site will be available by this summer.

Barry Hawkins is Project Manager for the JI's new facility. □

