

Private security training at the JI

The

by Steve Hess

Prior to the 1990s, someone suggested to me that the best business investments for the coming decade would be in either the waste/recycling management or the private security industries. Alas, I didn't follow up on the advice. Private security has been one of the fastest growing industries in recent years, outspending policing in North America at a rate of almost three dollars to one.

In BC alone there are over 5,000 licensed contract security guards and an estimated 15,000 or more persons employed in the private security field. The diverse nature of this work invariably involves contact with the public, in sometimes trying circumstances. The training implications of this size of workforce are enormous, and the Police Academy is preparing to meet this challenge.

Private security training is not a new specialty at the JI. In the mid-1980s, the JI conducted security training for several



NEW

Carol Gardner (L) and Melanie Tadla (R) try on turn-out gear (see story page 4)

years, before falling victim to a lack of enrolment. Since that time, several academies and divisions have been involved in individual efforts to provide specialty training, mostly to government agencies and departments.

In 1992, the Academy began consultations with the provincial government to assist in the drafting of legislation to mandate training for contract security guards. This has led to proposals presently before government that would specify standards of training. At the same time, the Policing in British Columbia Commission of Inquiry is also presently examining the role of private security in the province, and is specifically considering mandatory training.

The Police Academy has taken on the development and implementation of the Private Security Training Program and has already completed contract courses for several security companies and institutions in the Lower Mainland. In the near future, public access programs will begin to provide standardized instruction to those employed in, and those interested in, entering this field. All of the courses to be offered by the Academy in this program emphasize the crosstraining benefits of the JI, and both the Fire Academy and the Paramedic Academy have supplied instructors on the courses.

We hope that the Justice Institute will be recognized as a national leader in private security training to complement our role in providing the highest quality of training to public police.

Steve Hess is a former Police Academy instructor. He is currently on contract to the Academy to develop the private security program. \Box

Fire Academy • Police Academy • Corrections Academy • Finance and Administration • Courts Academy Educational Services and Interdisciplinary Studies • Paramedic Academy • Provincial Emergency Program Academy

January/February 1994

JI Chair visits Vietnam People's Police

by Larry Goble

JI Board Chair Bob Stewart represented the Justice Institute on a fact-finding mission to Vietnam in November.

The visit came about as a result of brochures and course information on the Police Academy which was sent to Vietnam during the summer of 1993. In response, Vietnam's Ministry of the Interior invited Mr. Stewart to visit Vietnam to discuss the possibility of training their police officers under the direction and guidance of the Justice Institute.

During his stay in Vietnam, Mr. Stewart met with a number of government officials, police officers, police academy staff, and firefighters. The Vietnam police related to him their priorities for training in the areas of drug enforcement, economic crime, and terrorist activity. They also described new education programs in schools directed at reducing, and eventually eliminating, the use of opium.



Bob Stewart in Vietnam

While visiting the Police Academy training centres in Hanoi and Ho Chi Minh City, opportunities were made available to tour their facilities, discuss the reason for the visit, and explore the needs of the Vietnamese police and other public safety and security agencies. This was done with a focus on what training resources the Justice Institute might develop with them to meet their identified training requirements.

The Green Team

by Sherri McLennan

The Green Team would like to thank the staff and students of the JI for their support of our pop can recycling program. We now have two large bins for depositing pop cans. One is located in the hallway outside the general office of IDS in Blake Hall; the other is outside the staff lounge in Mac-Donald Hall.

Two further hints to help us reduce, reuse, and recycle:

- please remember to turn off the lights in the classrooms at the end of the day; and
- before you photocopy, consider if the material can be doublesided. A great deal of paper

can be saved by double-siding all photocopies.

If you have any comments regarding the Green Team, or ideas that you would like considered, please contact any of the following members: Ann Grant (PEP), Paul Harris (Administration), Laurence Hoffmann (Corrections), Sandy Johnson (IDS), Dianne Joyal (Police), Sandy Kinney (Administration), Shauna Lappin (Corrections), Will Mah (Media), Sherri McLennan (Fire) and Steve Menchions (Paramedic).

Sherri McLennan is the Fire Academy's Green Team representative. \Box Throughout all of these discussions, Mr. Stewart was impressed with the government of Vietnam's determination to improve the infrastructure and control crime.

In one of the sessions, the Director of the Vietnam Police Academy explained that their academy has a mix of academic upgrading courses and police skills. He stressed their need for skills training as outlined in the JI's Police

Academy training plans.

At the end of the fact-finding mission, Mr. Stewart and the Deputy Director General of the National Police signed a memorandum of understanding in which they agreed "that the JIBC has the ability to deliver such programs as jointly agreed upon by both parties."

It was also agreed that both parties would continue working together to locate a source of funding for this project. The memorandum concludes by stating that "the success of this project will greatly assist Vietnam in meeting its responsibilities as a member of Interpol and in the fight against international drug trafficking and criminal activity which also impede its developing economy."

Following Mr. Stewart's return to Vancouver and a report to the JI Board of Governors, the Board passed the following motion: "That the JI Board invite up to four Vietnamese delegates to the JI with the offer to sponsor their meals and accommodations while in Vancouver."

A 23-page report of Mr. Stewart's visit to the Socialist Republic of Vietnam is available through the President's Office at the Justice Institute.

Larry Goble is President of the Justice Institute. \Box

••• S P O T L I G H T •••

On Staff

Janet Mensah is the new face at the book check-out desk in the Library. She is responsible for book circulation and interlibrary loan, and replaces Lucie Etienne who took Candice Shaw's position. Janet is originally from Jamaica, and has worked in the University of Waterloo Map Library, the University of Alberta Library's Periodical Division, and most recently at the Surrey Public Library. She has a Library Technician diploma from Mohawk College in Hamilton, Ontario.

Corrections Academy recently held two competitions for administrative support positions and received over 450 applicants. The successful candidates were *Valerie Ader*, who will be the new receptionist for employment readiness programs, and *Pat Jensen*, who will perform general office duties. Valerie's previous office experience includes work with the City of New Westminster, Medical Services Association, and a private law firm. Pat has been working periodically at the Academy as an auxiliary during the past year. She will now be in a regular, part-time position.

Maureen Carroll has recently joined the IDS Centre for Conflict Resolution Training as a parttime program planner. Maureen has a Bachelor of Arts degree from the University of Alberta and has completed the courses in the JI's conflict resolution program. For the past four years, she has worked as a Project Manager/Supervisor with the Pacific Region of Statistics Canada.

Lisa Gigloiotti has been appointed to the seven-month, fulltime, term position of switchboard operator/receptionist and data entry clerk in the Finance and Administration Division. Lisa will share these positions with *Kirsti Renwell*, spending two and one-half days per week in reception and the remainder of her time in the accounting department. Lisa replaces *Mary Watson*, who is on the short term illness and injury plan. \Box

Notes and Notices

National Research Council now linked to PTEC

The National Research Council (NRC) in Ottawa is the latest group to link with PTEC. John Coleman, Director General with the Council, recently stated that, "PTEC represents a remarkable coalescence of the interests of a large community in improving vehicle performance and we are eager to contribute to its role and capability within BC and all of Canada."

Coleman announced that John Woodrooffe, Head of NRC's Road Vehicles Group, will become a member of PTEC's Management Committee. He described Woodrooffe as "dedicated to the goal of building research capabilities that enhance PTEC and the community it serves, and of strengthening the strategic alliance between NRC and PTEC."

Corrections Academy 1994/95 training plan in place

The Corrections Academy's 1994/95 Training Plan was approved by the Corrections Branch Management Committee in January. The plan represents a training needs analysis conducted by regional staff development officers in late 1993. In addition to employment readiness courses for institutional and community workers, the plan includes over 100 advanced courses in a wide range of topics. A calendar of fall courses will be distributed in late March.

JI launches new lunchtime seminar series



Sally Pollock distributes prizes; Peter Pershick in background

In January, the JI introduced a new series of staff lunchtime seminars with a two-part presentation on producing a video. The second seminar, held on February 17, was on earthquake survival.

In the first seminar, Ingrid Pipke, Bob Walker, and Will Mah talked about their experience in producing videos, and led participants through the process from the idea stage through to the finished product. Their presentation included sample cuts from some of their recent productions.

For the second seminar, PEP Academy's Peter Pershick and Sally Pollock told a packed Mac-Donald Hall classroom of JI staff what to expect, and what to do before, during, and after the major quake that's predicted to hit coastal British Columbia. The session included an emergency plan memory game, with prizes for the first three people to correctly complete the planning list. Sheila MacCallum won first prize (a survival kit), Karen Falk was second, and Margot d'Souza won third prize.

All workshop presenters are JI staff, and all volunteered their time to plan and present these sessions for their co-workers. If you have ideas for future seminars, please call Patricia McNeill at local 229.

Fire Academy hosts open house

by Marika Morissette

On March 2, the Fire Academy hosted the first in a series of Open Houses to be held this year by the JI's academies. Approximately 55 staff members attended the event.

Visitors met with fire academy staff to learn more about fire fighter training, view slides of students in action, watch a video presentation on Fire Suppression, and have a first-hand look at the fire truck: they blew the siren, honked the horn, and posed for the camera in turn-out gear.

The Fire Academy staff would like to thank all of those who participated in the event.

Marika Morissette is Standards Committee Secretary in the Fire Academy. □ (Photos: Jackie Goodwin and Paul Smith)





Fire Academy staff (L-R) Front: Jack Tyler, Pat Abercrombie, Anne Langdon, Bob Aldcorn, Sandra Enns, Carol Gardner, Paul Smith, Chris Reyes Middle: Jackie Goodwin, Melanie Tadla, Sheila Morissette, Sherri McLennan Back: Marcela Popovici, Marika Moriseette

Fire From Same Paul Mide Tadi Mort

BC Indian reserves to receive emergency preparedness training

Indian Affairs and Northern Development has funded the JI's PEP Academy to assist in the development and implementation of emergency measures programs on Indian reserves in BC.

The project grew out of a recognition of the benefits of co-ordinated aboriginal, federal, and provincial emergency response and recovery plans and procedures on Indian reserves. A need was also identified for emergency programs on reserves which incorporate prevention, preparedness, response, and recovery measures.

The goal of the project is to ensure that all native communities in BC receive emergency preparedness training similar to that provided to municipalities throughout the province. One of the first tasks for the PEP Academy will be to hire a native emergency preparedness instructor to develop and implement the project.

Conflict resolution certificate program soon to graduate its first First Nations students

by Marg Huber

In November 1993, the Vancouver and Sunshine Coast Aboriginal Management Society contracted with the Centre for Conflict Resolution Training, Interdisciplinary Studies, for a five-week training program in Negotiation Skills. The program was to be delivered over four and one-half months, including assessments.

The training has just been completed, and the response of the 20 participants — all persons in management positions with bands and organizations — was very positive. Many commented about the program's usefulness in their communities and places of work.

All 20 participants continue to be involved in the program and will complete assessments for their Certificate of Achievement.

This program is a landmark achievement for the participants and for the Justice Institute: the Centre for Conflict Resolution Training has never graduated a First Nations student. The success of this program can in part be attributed to the hard work of



the First Nations "training co-ordinator," Cliff White, who identified difficulties, maintained rapport with the participants, and handled all logistical matters. Credit also goes to the instructors and coaches, some of whom were First Nations coaches, for their sensitivity to cultural issues and their attempt to make the training relevant to the participants.

Many bands and nations have now heard of the training and four nations have begun discussions with the Centre about offering the same five-week certificate in their communities.

The program will be further developed over the upcoming months to ensure that materials are more culturally appropriate, that more First Nations people are included in the training team, and that program components are appropriate for the community involved.

Marg Huber is co-ordinator of the Centre for Conflict Resolution Training in Interdisciplinary Studies. \Box

First Nations internal advisory committee formed

by Flora MacLeod

In January, the JI's First Nations Advisor, Grace Adams, convened a new internal advisory committee to discuss First Nations issues, program and information needs, and partnership opportunities. There will be regular representation from all academies including directors, program directors, co-ordinators, and planners — all people actively involved in First Nations programs and contracts at the JI.

The mandate of the group is to work co-operatively within JI academies and divisions to support the functions of the First Nations Advisor in meeting the justice and public safety needs of First Nations students and communities.

Terms of reference include the following:

 To work in partnership with First Nations bands, councils, and organizations to identify justice and public safety issues and educational requirements of students and communities.

- To bring an academy perspective to setting goals related to justice and public safety training needs identified by First Nations communities.
- To identify and provide support for First Nations awareness training and information needs of JI staff and instructors.
- To explore opportunities for joint programs and initiatives within the JI and with First Nations communities.

The group will also work in co-operation with the First Nations Community Advisory Committee which advises the JI regarding justice and public safety educational needs of First Nations learners from the perspective of the broader native community and its organizations.

Flora MacLeod is a Program Director in Interdisciplinary Studies. \Box

Police recruits participate in new communitybased exercise

by Mike Rattray

Class #57 returned to the Police Academy on February 24 for an additional ten weeks of training which included a one-week practicum working in a communitybased agency. The practicum — a new addition to the curriculum of the police recruit program — involved the communities that the recruits will police upon graduation from the Academy.

The agencies included the Provincial Coroners Service, social service agencies, the probation and parole service, transition houses, and community recreation centres. The objective of this project was to give the recruits an understanding of the nature and scope of the organizations and the people they serve. In addition, it helped the recruits establish the basis for future networks to assist the recruit in community problem-solving initiatives.

When they returned to the Policy Academy, the recruits conducted class presentations on the individual agencies. The presentations helped to familiarize all class members with the variety of agencies that can be very useful in assisting them in solving problems for the citizens of the communities that they will serve.

Mike Rattray is an investigation and patrol instructor in the Police Academy. □

90-year-old completes PTEC driving course

JI Board member Sandy Robertson recently received the following letter from Mrs. Freda Parkinson, a 90-year-old woman who had just completed the Pacific Traffic Education Centre's *Driving with Finesse* course. If you're inspired to take the course after reading Mrs. Parkinson's letter, or if you just want more information, please call Al Lund at 222-7139.

Mr. Al Lund, Director of PTEC

Well, well! I wake up one morning and realize the years are slipping by. Here I am in my eighties and I am called in for A DRIVER'S TEST - and my licence is good until 1996! I have not had a test for about fifteen years.

Well, I did not pass the test. My driving was not too bad but I turned too wide around corners, at times stopped at corners over the double lines, did not glance over my right shoulder turning right (this to look for bicycles on my right side) and, although I did keep my hands at the right position on the wheel, I did not handle the wheel smoothly.

One day I read an article by Keith Morgan in the newspaper about a new course "DRIVING WITH FINESSE", a joint venture of ICBC and the Justice Institute of B.C. The course was developed by the Director of PTEC, Al Lund, and columnist Ross Bentley.

The article suggested phoning Al Lund, which I did, and he said the course would be \$150.00. I thought that amount of money would be well spent in my case. The course would be from 8.30 in the morning until 4.30 in the afternoon but I thought that might be a little too long for someone my age. I told my daughter, Margeurite, about the course and she said "GO FOR IT, MOTHER!"

Al Lund phoned back to say that they would arrange a three-hour private lesson with one of their top instructors.

So off I went with the driver, Spencer McDonald, a very nice person and the Chief Service Director for the Pacific Education Centre. We had a good three hours of driving and I felt that I had passed the test.

I then went driving on a number of practice runs with my son-in-law who thought I did very well and assured me that he was not the least bit nervous while in the car with me.

By now I had come to my NINETIETH birthday and it scared me that I might be turned down because of my age. One thing that did give me courage was the knowledge that last year one of our prominent doctors in the city had passed the driving test at the age of 104 years.

Now for the test. LO AND BEHOLD I PASSED, and now I held that precious licence card in my hand again. It was like renewing an acquaintance with an old friend. Now I could take my car out all by myself and I felt "all's right with the world".

Many, many thanks to the Justice Institute of B.C. and to Al Lund for arranging the driving session with Mr. McDonald, and thanks to my family for their patience.

Sincerely,

Freda Carkinson/

(Mrs.) Freda Parkinson

Conflict resolution instructors to attend Training for Trainers in Conflict and Culture course

by Marg Huber

In early April, seven instructors from the Centre for Conflict **Resolution Training at the Justice** Institute will attend a five-day training program on the effect of culture on conflict. The program is being offered by the University of Victoria's Institute for Dispute Resolution as part of a three-year project on multiculturalism and dispute resolution. The training aims to increase understanding and awareness of cultural differences related to conflict, build skills relevant across cultural settings, and develop training materials for integration into existing courses in dispute resolution. The seven conflict resolution instructors (Elizabeth Azmier-Stewart, Sally Campbell, Stacey Holloway, Sandra McEwan, Ron Monk, Deborah White, and Dale Zaiser) were selected from applicants from across North America.

Michelle LeBaron Duryea from The Institute for Conflict Analysis and Resolution, George Mason University, and Ken Hawkins, previously of Community Boards, San Francisco, will deliver the program. Marg Huber, coordinator of the JI's Centre for Conflict Resolution Training, has been asked to provide coaching services. This is the first time training of this nature has been available in BC.

Marg Huber is co-ordinator of the Centre for Conflict Resolution Training in Interdisciplinary Studies. \Box

IDS and Media Centre awarded contract for video

by Shelley Rivkin

In 1991, the Ministry of Health contracted with the McCreary Centre Society to examine the issue of sexual abuse and young people with disabilities. The report made numerous recommendations for enhancing sexual abuse prevention and intervention services for young children with disabilities who had been sexually abused. Many of these recommendations focused on the training needs of social service and criminal justice personnel.

A follow- up forum was held in October 1993 with a selected number of social services and criminal justice personnel to explore specific training needs. Participants at the forum strongly urged the Ministry of Health to fund development of a series of training films specifically directed to social workers, police officers, and crown counsel involved in conducting sexual abuse investigations of children and youth with disabilities.

The JI Media Centre and Inter-

disciplinary Studies submitted a joint proposal with Bartlett-LeRose Productions, a Vancouverbased production company specializing in social affairs documentaries, to produce a training video and support materials. The proposal was successful, and we were awarded the contract. An advisory committee representing government, community, and disability organizations has been formed to guide the project.

Wherever possible, the video will use people with disabilities; for example, actors from Theatre Terrific will participate, and the testimony of adults with disabilities who were abused as children will be incorporated. Production is expected to begin in May and the support materials will be developed over the summer. This video is the first of its kind in Canada and it has the potential for nation-wide distribution.

Shelley Rivkin is a Program Director in Interdisciplinary Studies. \Box

The books are safe!

by April Haddad

The next time you visit the Library you'll see our new security system for books and videos. It was installed in March to prevent books from leaving the Library without being checked out.

We did an inventory of our collection last summer and discovered that over 150 books were missing. At the average book price of \$50, that's \$7,500 worth of books (not including labour to order and process the replacements). We can now rest assured that our books will be safeguarded by this new system.

Watch our for our ribbon-cutting ceremony in April.

April Haddad is the JI's Librarian. 🛛

Move Update

by Barry Hawkins

With the progress on the new campus site during January and February, visitors now have a glimpse into the size of the building footprint.

Work in January/February included:

- basement walls in gym and classroom blocks poured;
- floor slab in gun range poured;
- ground form slabs in classroom and gym block underway;
- interior masonry walls in gym basement started;
- pile caps and grade beams in office block nearing completion;
- major pieces of equipment delivered; and
- building perimeter drainage system started.

The JI News is produced five times a year to keep staff up-to-date with what's going on at the JI.

If you have suggestions or comments, pieces contact Patricia McNeill in Interdisciplinary Studies (222-7229).

Justice institute of B.C., 4180 West 4th Avenue, Vancouver, B.C. V&R 435 (228-9771).

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Along with contractor activity, the design team continues to review shop drawings, conduct site inspections, and respond to contractor questions.

To provide a smooth transition between the Jericho and New Westminster locations, the JI has established a Pre-Operations Committee which will co-ordinate activities needing attention.

On other fronts, the initial furniture design layouts have been issued by the consultant for review and co-ordination with the campus colours and finishes; and the JI Excellence Committee is spearheading a process to establish site tours which will start during the summer.

Campus Point of Interest A simulation apartment has been provided in the classroom block for simulation training. The apartment contains a bedroom, kitchen, bathroom, and exterior balcony. The wall separating the apartment from the adjoining classroom includes one-way glass for class observation of a simulation within the apartment.

Barry Hawkins is Project Manager for the JI's new facility. □



Corrections Academy pilots shift supervisor training

by John Laverock

The Corrections Academy has piloted a new five-day workshop for shift supervisors in both youth and adult institutions. The original design for the workshop was developed by Ron Painter while he was on secondment to the Academy. The co-ordination and delivery of the courses, as well as curriculum refinements, are under the direction of program director, Karole Conway.

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The courses have been designed to involve a number of senior managers in delivering some of the sessions. They are experiential in nature and are intended to fully involve participants in the learning process. Four courses have now been delivered and a further five are planned in the coming year.

John Laverock is Director of the Corrections Academy. \Box