



Photo: John Lynn Marketing

His Excellency Phan Van Khai, Deputy Prime Minister of the Socialist Republic of Vietnam (fourth from left) and members of his government tour JI facilities with Board Chair Bob Stewart (left); President Larry Goble (fifth from left); and Paul Smith, Director of the Fire Academy (far right).

## JI's reputation spreads in Pacific Rim countries

by Larry Goble

"The Justice Institute of British Columbia's Paramedic Academy is gaining quite a following in Asia for emergency medical training. In the past four years, academy instructors have provided training or advice to emergency organizations in Hong Kong, Malaysia, Taiwan and Brunei." This quote is from an article in the May 1994 issue of the *Fire Chief Magazine*.

Over the past few years, JI programs and course materials have slowly spread across Canada, throughout North America, and around the world. The major

focus now, however, is on Pacific Rim countries.

A number of recent successful ventures have led to the delivery of programs in Hong Kong and Kuala Lumpur, and ongoing negotiations and exchanges with Taiwan, Brunei, Australia, and Vietnam.

- At the invitation of the Vietnamese government, JI Board Chair and former Vancouver Police Chief Constable Bob Stewart travelled to Hanoi and Ho Chi Minh City in November

*continued on page 2*

### Paramedic Academy: Upcoming International Programs

#### Malaysia

A contact has been established with Q-Medic in Malaysia to deliver two training programs this October. The Paramedic Academy will send two teams of instructors to train 40 students to the First Responder Level. The success of the Malaysian training project was recently profiled in the May edition of *Fire Chief Magazine*.

#### Pakistan

A physician belonging to the health services division of the Aga Khan Foundation has asked the Paramedic Academy to submit a proposal to help Pakistan improve its emergency services.

#### Hong Kong

A training contract with the Hong Kong Fire Services Ambulance Command is now in place. The contract calls for the academy to provide instructor training and resource materials for EMA II programs. Training for Hong Kong physicians is also scheduled for November.

#### International Visitors

##### Australia

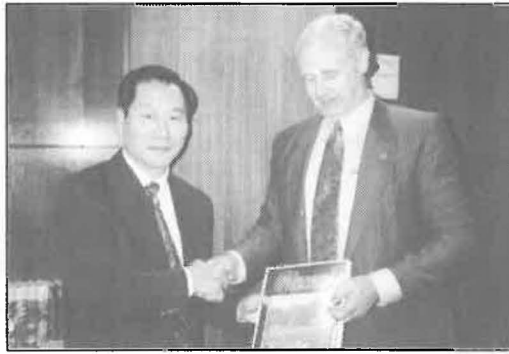
Two Fire Training Officers from Victoria, Australia, included the academy in their round-the-world visits. The two officers were reviewing First Responder

*continued on page 2*

1993. While there, he met with members of the General Department of People's Police to discuss the possibility of the JI developing and delivering training programs for selected groups of Vietnam police officers. Similar discussions were undertaken with members of their Fire Service.

- In June of this year, the Deputy Prime Minister of Vietnam and his entourage visited the JI. Two weeks later, the Chief of Police for Ho Chi Minh City and two of his staff visited Vancouver. They too spent time at the JI observing programs and discussing ongoing possible relationships.
- In June 1994, JI President Larry Goble and Ian Dailly, Deputy Director of the Paramedic Academy, visited Hong Kong to participate in the Hong Kong Ambulance Command EMA II graduation ceremony.

Over three years ago, the



*Larry Goble presents a book to the Director of the Hong Kong Fire Service, Mr. Jerry Lam Chek-yuen.*

Hong Kong Ambulance Command contracted with the JI Paramedic Academy to assist them in upgrading their ambulance personnel from a First Aid model to a more professional paramedic model.

During this period, Paramedic Academy staff have travelled to Hong Kong and brought selected Hong Kong trainers to the JI in Vancouver to obtain the skills and knowledge required to upgrade their program on an ongoing basis. In addition, the academy has

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### *Upcoming International Programs...continued from page 1*

training systems in a number of cities over a two week period and staying in fire halls along the way. They visited London, Washington, Chicago, Phoenix, and Seattle, before continuing to Vancouver and Los Angeles.

#### **Hong Kong**

Jerry Lam, the Director of the Hong Kong Fire Service, is scheduled to visit the Justice Institute and Paramedic Academy in mid-August.

Dr. Chung, the past president of the Hong Kong Society of Emergency Medicine and Surgery, visited the academy during the summer to confirm



*Ian Dailly (second from left) and Larry Goble (second from right) with their hosts during a visit to Hong Kong.*

physician training for Hong Kong.

Dr. K.K. Lai, Executive Manager of the Hong Kong Hospital Authority, visited the academy on August 15. Dr. Lai has been involved with the Paramedic Academy training in Hong Kong.

Thompson Leung and S.T. Lo,

## **Fire Academy training scope broadens**

*by Paul Smith*

After an intensive review commissioned by the Ministry of Skills, Training and Labour, the Justice Institute has been given responsibility for the operation of the Fire and Safety Training Centre in Maple Ridge effective July 4. (A name change from Safety Training Centre to The Justice Institute - Fire and Safety Training Centre, Maple Ridge Campus was approved at the June 21 meeting of the JI board.)

The new centre combines the resources and staff of the Pacific Marine Training Institute (PMTI) and the JIBC with respect to operation of the centre and the delivery of all fire services, including marine and Hazmat training programs. The JI has given responsibility for the operation of the site to the Fire Academy.

A transfer committee worked on details of the transfer of capital assets, programs, and staff to the JI. The transfer of 10.5 full-time equivalents from PMTI to the Fire Academy increased the total full-time Fire Academy staff to 26 (see Spotlight, p 3).

*Paul Smith is Director of the Fire Academy.* □

officers from the Hong Kong Ambulance Command, have been studying at the Academy for eight weeks (see story, page 7).

#### **Malaysia**

Dr. Thiagi, the head of the Q-Medic group in Malaysia, will visit the Paramedic Academy for the first time in August. Malaysia will be hosting the Commonwealth games in 1998 and there is interest in using Canadian expertise to assist with the medical support. Paramedic Academy staff will also meet with visiting Malaysian delegates here for the Commonwealth Games. □

## On Staff

### Changes...

**Sheriff Roger Allison** was the successful applicant for the new Deputy Sheriff Training Coordinator in Courts Academy. He has been on the job since May. Sheriff Allison brings 20 years' experience with Sheriff Services to the academy. He has a broad range of operational and administrative experience in Courts Services Branch, as well as strong computer skills and prior management experience in the private sector.

**Lori Wideski** was the successful applicant for the Senior Stockworker position in Finance and Administration Division that became vacant with **Bernie Astle's** retirement (see story, page 5). Lori resigned her position as Student Registration Clerk in Paramedic Academy to assume her (physically) challenging new position.

On June 27, **Meenpal Basi** joined the Registration Office as an on-call Registration Processing Secretary. Meenpal has most recently worked at Fairweather and Pacific Linen in a variety of support functions.

**Jude Laird**, who worked as a part-time Clerical Assistant in Educational Services and Interdisciplinary Studies for almost five years, resigned in early August to devote more time to her daughter and to her fledgling chocolate-making business. Jude will remain on the casual list.

Corrections Academy Instructor **Paul DeRoche**, has left the academy in order to participate in the Probation Officer course. Paul came from Holly Youth Custody Centre but hopes to work in the community as a Probation Officer.

In Paramedic Academy, **Elaine Langston** has been hired as the Supervisor of Administrative Services to replace **Barbara Hunter**. Elaine has a CMA and an MBA, and an instructional

background. **Kathryn Reid** was promoted to the Program Assistant position vacated by **Susan Burks** when she transferred to Interdisciplinary Studies. **Nutan Sawah** filled Kathryn's Accounts Clerk position. A new clerk was

also hired for the Professional Health Programs. **Joey Taylor** won the competition when six-year veteran **Inara Neimers** resigned to take a position with Children's Hospital.

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## In Memoriam



**Tony Pantages**



**Lydia Langstaff**

It was with sadness the JI President Larry Goble informed staff of the death of **Tony Pantages**, Vice Chair of the JI Board of Governors, on the evening of Wednesday, June 15.

Tony was one of the founding members of the JI board and had served on the board since his Order-In-Council appointment in 1978.

Although faced with his illness for a number of years, Tony always demonstrated a great love for people and life in general. He made a major contribution to the Justice Institute through his service and leadership as Vice Chair of the board.

Flowers and sincere condolences were sent to Tony's family on behalf of the board and staff of the Justice Institute. A memorial service was held on June 22nd and the JI flags were flown at half mast on that day

in memory of Tony Pantages.

**Lydia Langstaff** (nee Stewart) passed away suddenly on July 10. Lydia worked in the Justice Institute library in audiovisual bookings for two years starting in 1987. She lived with a serious heart condition since birth, but led an active life during her 28 years. Lydia attended the University of Victoria, and then received her Library Technician Diploma from Langara College. She was President of the Library Technicians Association of BC in 1988. A published poet and contributing writer to the *Celtic Connection*, Lydia also wrote a play that was performed on the UBC radio station. Lydia was an inspiration to many people, and will be greatly missed by all who knew her. A donation was sent to the Heart Fund on behalf of the Justice Institute. □



# PEP Academy instructors respond to natural disasters

by Coleen Vaughan and Sally Pollock

## Coleen Vaughan goes to Georgia

On July 16, PEP Academy instructor Coleen Vaughan left Vancouver to be a part of the American Red Cross relief effort in the southern U.S. state of Georgia. Heavy rains caused by tropical storm Alberto had created devastation in southern Georgia and parts of Alabama and Florida. The result was flooding along the Flint River and Kinachafoone Creek. The muddy water covered more than 10,000 square miles, took 31 lives, and affected countless more.

For the 21 days following her arrival in Georgia, Coleen found herself interviewing those left homeless by the flooding, determining their basic needs, and assisting them to obtain those needs: food, clothing, shelter, or just a shoulder to cry on. In addition to this "Family Service Caseworker" role, Coleen was also involved in assessing, at a very basic level, the damage to homes.

Aside from being a tremendous personal experience, her new knowledge and skills can be shared with communities at home as they continue to develop or refine their own Emergency social Services plans.

## Sally Pollock goes to the Okanagan

Sally Pollock spent five days working in the Okanagan following the recent evacuation of nearly 4,000 people into Penticton as a result of forest fires. The Emergency Social Services (ESS) team of Penticton capably registered the evacuees and provided accommodation, food, and clothing to those in need. Emotional support and referrals to community agencies were available.

The following are some lessons learned by the local residents:

It can happen right here in BC!! — not just in the United States.

A personal preparedness family plan is essential. What will you

need to take with you when you are told you have 15 minutes to evacuate? If your home is destroyed, you will need personal papers and things that have importance to you.

If you own a pet, you will want to have a plan for it too. It is not safe to leave a pet in a car at 40 degrees celsius.

Be proactive — clean debris, overhanging trees, and shrubs away from your home.

Some 60 residents in communities without an ESS organization were recruited and given a one-hour orientation on the emergency social services that may be needed by those who have experienced a disaster. Red Cross gave a one-hour orientation on the registration process for evacuees. The RCMP worked with volunteers to set up security both by road and water for these communities facing evacuations.

*Coleen Vaughan and Sally Pollock are Emergency Social Services instructors in PEP Academy.* □

## Jl support staff attend two days of workshops

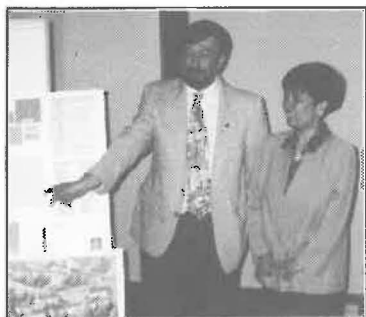
In early June, over 50 of the JI's administrative and technical support staff participated in a series of workshop sessions on topics such as resolving workplace conflict, managing change, and the JI

harassment policy. In plenary sessions, Florence Tam, Barry Hawkins, and Larry Goble gave presentations that focused on the JI and the upcoming move.

In commenting about the workshops, participants commented that: "sessions provided me with a lot of useful tools to use in everyday life and at work," "content of workshops directly applicable to our work environment," and "ses-

sions were extremely useful in terms of moving the JI and coping with that change."

Pat Ross, Dean of Educational Services and Interdisciplinary Studies, worked with the Administrative Services Committee to organize the two-day event. □



Barry Hawkins with Florence Tam



Left to right: Brenda Pierre, Pat Jensen and Laurence Hoffman.

Photo: Pat Ross

Photo: Pat Ross

## Bernie Astles retires



Bernie Astles and wife, Marg.

In June, the Social Committee hosted a retirement party for Bernie Astles — Senior Stockworker in Finance and Administration Division for over 14 years.

The retirement party was held jointly with the annual JI Barbecue and Bernie's friends and colleagues were there in force to bid him farewell and wish him well as he embarks on a fun-and-business mission to promote his exclusive line of bread bags.

Among the many farewell gifts Bernie received were a "buttoned" hat and a pair of sporty binoculars, a framed picture of the JI Jericho campus, and an engraved pewter mug from Administration staff. He also received a colourful T-shirt signed by all his well wishers.

In return, Bernie delivered a touching speech which he had written especially for the occasion. □

## Green Committee Update

by Sherri McLennan

The Green Committee is working on a proposal to expand our recycling program for our new campus in New Westminster. We hope to have the facilities to recycle glass, cans or tins, plastics, and cardboard as well as continuing the paper recycling.

You may have noticed "Power Smart" stickers on the light switches around the JI. These are just a reminder to turn off lights in rooms that are not being used.

We have discovered an interesting book titled *Working Your Way to a Green Office*, published by Environment Canada. The book includes a "Green Office Checklist." If you would like a copy of the checklist, call Ann Grant at local 275 or check the Green Board in

Blake Hall or MacDonald Hall.

**Reminders from the Green Committee:** Please use the inter-office envelopes rather than the 9x12 JI envelopes for inter-office mail. Also, remember that the pop can recycling bins are for **pop cans only** — no coffee cups or other garbage, please. Remember that someone from the Green Committee has to go through these bins to prepare them for pick-up. Starting in August the pop cans will be picked up by representatives of the Burnaby Barracudas Swim and Water Polo Club. The club will also receive the proceeds.

*Sherri McLennan is the Fire Academy's representative on the Green Committee.* □

## New training institute to establish autonomous policing for First Nations communities

by Phil Crosby-Jones

Tribal Chief Mike Leach of the Stl'at'imx Nation is hard at work in the Firearms Instructor's Office at the Police Academy formulating policies and manuals governing the newly-formed Aboriginal Nations Training Institute (ANTI).

Recognizing the need to assist First Nations communities in BC to achieve a level of police service comparable to that available in non-native communities, Mike developed a proposal to create a service to help establish autonomous policing for First Nations communities. The service will place special emphasis on the recruitment, selection, and training of individuals responsible for justice, public safety, and environmental protection in First Nations communities. Training programs, which may be provided by the Justice Institute, will include tribal police skills, fire fighting skills, justice services, fisheries management, and wildlife protection.

ANTI will be governed by a Board of Directors drawn from participating nations, and Mike hopes to provide facilitating services to First Nations peoples by acting in a consultative and project management role.

Mike has a depth of understanding of his people which exceeds that of any other I have been privileged to meet. Stop by his office and find out for yourself.

*Phil Crosby-Jones is Director of the Police Academy.* □

# Notes and Notices

## Media Centre productions win awards

Two Justice Institute of BC video productions were honoured at the Canadian Association of Chiefs of Police conference in Montreal in August. The production, *Critical Incident Stress*, directed by Curt Hunter, received an Award of Excellence—Gold and the Award of Excellence—Judge's Choice. The production, *Choosing the Guardians*, produced by Ingrid Pipke and directed by Scott Alpen, received a Certificate of Merit. As Chair of the Police Video Awards Canada/Prix Video de la Police du Canada, Ingrid attended the conference to make the award presentations.

The *Critical Incident Stress* video also received an Award of Excellence from the Association for Media and Technology in Education in Canada.

## Fire Academy pilots recruit fire fighter program

In early October, the Fire Academy will deliver a pilot Firefighter Recruit Program for fire departments that have people on an eligibility list and are hiring. The nine-week recruit program will be conducted at the JI Fire Academy Fire and Safety Training Centre in Maple Ridge. Once tested, this program will be offered on employment readiness basis.

## JI staff tour New Westminster heritage homes

In early June, 38 JI staff and their families participated in a tour of heritage homes in New Westminster. This highly successful tour attracted 1500 participants who spent approximately five hours looking at heritage homes. While walking and driving between the 15 dis-

play homes, JI participants in the tour had an opportunity to learn about the JI's new "home town." Thanks to Debra Dolan for her efforts to include the JI in the tour.

## IDS revises guide for medical personnel

Interdisciplinary Studies received additional funds to revise a guide for medical personnel on how to intervene in cases involving women who have been abused by their intimate partners. The guide was initially intended for family and emergency room physicians. However, based on the positive feedback received from a wide range of health care providers, the guide has been retitled, *Guide for Medical and Health Personnel*, and has been revised to meet the needs of a broader group of professionals.

## Government information now at JI Library

BC government information is now more available to the public thanks to the library depository program which provides the free distribution of government publications to public and post-secondary libraries. The JI Library will now automatically receive BC government publications at no cost. Most of these documents are generated by the legislature, and include first and third reading bills, statutes, and regulations. Ministry publications and annual reports will also be included. The program had been in a pilot status for the last three years. The JI Library became eligible to participate when Rob Botterall, BC Information and Privacy Branch director, announced the permanent library depository program during Information Rights Week last April. □

## Spotlight...cont'd. from page 3

The transfer of staff who previously worked for the Pacific Marine Training Institute (see story, page 2), brought an additional 10.5 full time employees to the Fire Academy. **John Lewis, John Consiglio, Kevin Harwood, John McNaught, Michael McNaught, Walter Premier, Ken Ruddick, Joseph Sereda and Mark Smitton** will continue to work the positions they have held at the Maple Ridge campus. Present Fire Academy staff members **Dan Murphy and Melanie Tadla** moved their offices to the Fire and Safety Training Centre in July.

## Recognition...

**Ingrid Pipke** has been named as a member of the Implementation Committee for the Oppal Commission report. The Oppal Commission, which examined policing in British Columbia, submitted its report to the Attorney General at the end of July. The report is due to be released in September. The committee will provide the "blue print" for the Attorney General's implementation of the report's recommendations. Police Academy faculty member, **Chris Kennedy**, provided research to the Oppal commission, as did former faculty members **Darrel Kean, Steve Hess, Gil Puder, Doug Farenholtz, and Keith Taylor**. Keith was also a member of the commission's project management team.

## Conferences...

Registration Office Supervisor, **Debra Dolan**, recently attended the biannual conference of the Association of Registrars of Universities and Colleges in Canada in Victoria. The conference theme was "Human Performance and Technology." Sessions included: Freedom of Information and Protection of Privacy, Building a Learning Organization, Legal Issues in the Registrar's Office, and Effective Administration of First Nations Programs. □

# Hong Kong Ambulance officers train at JI

by Ian Dailly

The Paramedic Academy had the good fortune to have two Hong Kong Ambulance officers assigned to training this summer. Thompson Leung and S.T. Lo spent July and August participating in a clinical attachment to the academy and BC Ambulance Service.

The program objectives are to have Hong Kong ambulance attendants immersed in roles as students, instructors, evaluations, and clinicians while in BC. Transferring new ideas and skills to Hong Kong is an important part of their instructor development as Hong Kong adopts the academy's training programs.

For Paramedic Academy staff and instructors who have been to Hong Kong, the visit of Thompson Leung and S.T. Lo provided an opportunity to reciprocate for previous hospitality. I always enjoy seeing Vancouver through the eyes of a first time visitor and being a tourist in my own town. Both Thompson and S.T. remarked on Vancouver's clean air, greenery, large trees, and lack of traffic. Everyone over here seemed "very relaxed" compared to Hong Kong. Staying at the Sands allowed them to jog the seawall, visit the park, and get a feel for life in Vancouver.

While at the academy, both officers put in long hours while attending a two-week EMA II recertification program. This was followed by even longer hours when they travelled to Kamloops for a weekend EMA I program. Their clinical attachment included working in Pemberton with Duncan Low, in Chilliwack with Bill Bailey, and in Surrey with Doug Weis. All three instructors have taught in Hong Kong and welcomed the opportunity to have Thompson and S.T. work and stay with them.

Both officers were very gra-



Left to right: Jeff Olson, Bob Atkinson and Hong Kong students Thompson Leung and S.T. Lo.

cious in their praise of the training offered by the academy and the work being performed by paramedics in BC. "The responses were very long and terrain was difficult when we worked in Pemberton," said Thompson. "The advanced skills of the ALS were very impressive when we assisted with the drowning victim in Chilliwack," noted S.T.

The on-car work was the highlight of the trip for Thompson, while S.T. commented on what he had learned culturally while staying in different Canadian homes. Both officers have young families which they missed during their stays.

When I tried to get them to tell me about any downsides of their stay they said everything was positive — although Thompson said he was developing "potato phobia" from eating out so often and S.T. found the hours on the road for EMA I training too long. We assured them that the instructors worked hard and played hard when they were off. At this point both officers regaled me with tales of going flying in a small plane and of landing a 32-pound spring salmon while staying with different hosts.

The development of the Hong Kong Ambulance Service has dif-

fered because of its roots in a discipline service like policing and fire. Both Thompson and S.T. felt the partnership with the Paramedic Academy was the best way to advance the patient care skills of ambulance attendants in Hong Kong. "We are developing the team approach to patient care with doctors, nurses, and ambulance attendants working together like in BC."

We hope to see both of our visitors return for training or to visit us at the new campus.

*Ian Dailly is Deputy Director of the Paramedic Academy. □*

**Next deadline  
for submissions  
to the  
JI News  
is  
October 15,  
1994**



# Move Update

by Barry Hawkins

Work continues on the new campus: the campus blocks are nearing completion and visitors to the site can now see the size and shape of each component.

## Classroom Block

The steel roof structure is being erected to the north wing, where the last concrete sections to the roof in the south wing are being completed; steel stud partitions are completed in the basement and ready to start on ground floor; and masonry walls have been erected in the basement and ground floor.

## Office Block

The second floor slab was completed and forming of the 3rd

*The JI News is produced five times a year to keep staff up-to-date with what's going on at the JI.*

If you have suggestions or comments, please contact Patricia McNeill in Inter-disciplinary Studies (222-7229).

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floor started the first week of August.

## Gymnasium

The structure, roof deck, and interior steel study work on the gym main floor have been completed; the roof membrane is being installed; and face brick on the exterior has started. In addition, the basement masonry block work is 99% completed and installation of the main mechanical, plumbing, and electrical components is well underway.

## Sitework

Rough grading for the north parking area is 90% complete and electrical, water, and sanitary site services are well underway.

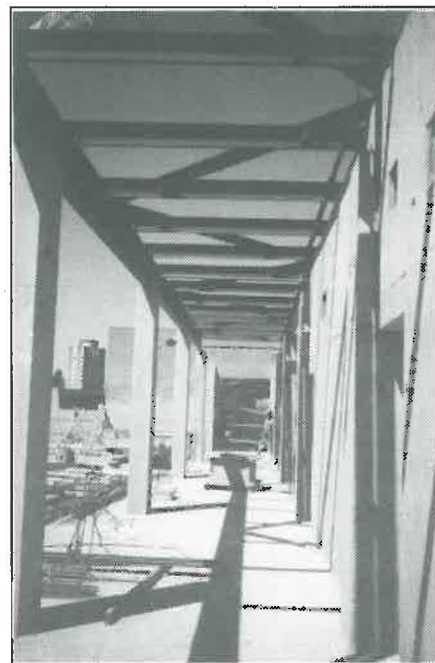
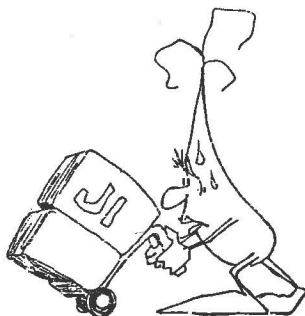


Photo: Barry Hawkins

North Wing of Classroom Block.

## Other

Work on developing furniture and equipment layouts is progressing well and resolution of a purchasing strategy is nearing completion.

## Campus Point of Interest

The Cafeteria eating area will allow 250 seats. The cafeteria will provide full service operations including deli counter, salad bar, short order, coffee bar, cold beverage island, dessert bar, and more. In off hours a vending area will be located near cafeteria.

Barry Hawkins is Project Manager for the JI's new facility. □

## Pacific Rim...continued from page 2

been contracted by the Hong Kong Society for Emergency Medicine and Surgery to help their physicians deliver Advanced Cardiac Life Support Provider courses and an instructors' course at a local hospital. A two-week CPR course was also added to the program.

- Other programs have been developed with emergency services in Kuala Lumpur, Malaysia. A first response practical program was delivered to members of their Enforcement Directorate (police, fire, and res-

cue service), along with a separate two-week basic patient assessment, airway management, oxygen therapy, spinal stabilization, suction, and trauma management. This course was taught by three senior Paramedic Academy instructors to 18 Malaysian emergency response personnel.

Without doubt, the opportunities for the JI to move into an expanded international program are growing.

Larry Goble is President of the Justice Institute. □

