

FALL/WINTER 2001

The Survey – It's Here

A nother project of the Fire and Safety Advisory Committee is becoming a reality. The long awaited survey into training needs has been developed and is being promoted in order to solicit comments from all users of Fire and Safety Division courses and programs.

The survey fulfills two needs: the first is to complete the demographic review of users of Fire and Safety Division programs, and the second is to solicit input into the direction that future training from the Division should take.

Bryan Kinney, a doctoral candidate at Simon Fraser University, developed the survey with input from members of the Fire and Safety Advisory Committee who represent all of the British Columbia fire service associations. Bryan is a criminologist and is intimately familiar with conducting research into areas that he needs to examine in order to get to the bottom of an issue. Throughout the development of the survey, Bryan has worked closely with Wayne McLeod, Chair of the Fire and Safety Division Advisory Committee in an effort to make the development and conduct of the survey as independent and unbiased as possible.

Highlights...

Fire & Safety Division in Saudi Arabia / 2 A Moment to Reflect and Remember / 3 Recognizing Outstanding

Contributions / 4 Proposed Training in Fire

Protection Technology / 5 Changes to the Fire Prevention Inspector

Program / 6, 7 Critical Incident Stress

Management Certificate Program / 6 The survey is available in a number of formats. It is available in paper-copy as an insert to this newsletter and can be copied and filled in by several members of each department, each from the perspective of their interest in training. It can be mailed to the address shown on the survey. There is an electronic edition of the survey available on the Internet at http://www.sfu.ca/~bkinney/. When using this method surveys can be completed on-line and transmitted directly to Bryan Kinney. If for some reason there is not a papercopy available and you do not have access to the Internet, give the Fire and Safety Division a call at (604) 528-5657 and a copy of the survey can be mailed to you, along with a stamped, self-addressed envelope.

Staff at the Fire and Safety Division are interested in your feedback. Upon receipt of the results and recommendations from Mr. Kinney, staff will make copies of the report available to all of the associations and fire departments. In addition, and to the extent feasible, the recommendations flowing from the report will be included within the Fire and Safety Division Operational Plan.

Should you have any questions related to the survey or any aspect of the process being used to collect and compile the information, please give any member of the Fire and Safety Division Advisory Committee a call.

Committee Members are as follows:

Wayne McLeod, Chair, Representative, Fire Chiefs Association of BC, Industrial Sector

Bob Brett, Representative BC Professional Fire Fighters Association Bruce Dundas, Representative BC Fire Training Officers Association Ian Josephson, Representative Fire Prevention Officers Association of BC Bruce Hall, Representative Fire Chiefs Association of BC, Career Sector Bryant Kemble, Fire Chiefs Association of BC, Volunteer Sector Les Schumacher, Representative Volunteer Firefighters' Association of BC

Thank you for your input into this important document.



Fire and Safety Division 'Cooking' in Saudi Arabia

Imagine working in 48 degree Celsius heat. Now imagine working as a fire fighter in that temperature. Instructors from the JI's Fire and Safety Division are finding out first hand just how hot, hot can be. They are delivering JI programs to the Saudi Arabia Basic Industries Corporation's (SABIC) industrial fire department. SABIC is an industrial organization that functions as part of the petrochemical industry.

Dan Murphy, Manager of the Fire and Safety Training Centre in Maple Ridge, says proudly "We've had international students come here, but this is significant as it's the first contract where we've gone abroad to teach. We're training SABIC's industrial fire department, which also provides municipal services. SABIC is impressed with our services and every month we're approached to put in another quote. As the trust builds, we're developing a better rapport that will hopefully lead to the delivery of programs over the long term. In addition, this is a great opportunity for our instructors to work in another culture."

How will the instructors cope with the Saudi Arabian summer temperatures? "The instructors will probably start their courses around 3 p.m. and go 'til midnight, when the temperature drops to a cool 40 degrees," explains Murphy, who recently returned from visiting the SABIC training facilities in Al-Jabail. "When you hear Saudi Arabia, you immediately think of the desert, but the city is on the Arabian Gulf and humidity is running around 90 to 95 percent. You are constantly drinking water to stay hydrated."

Dan visited the SABIC site to evaluate the training facility and ensure that security protocols were being followed for exams. "The training facilities there are fabulous," he says. "The company has top-of-the-line fire equipment and it's a great training ground with all the latest technologies. The city itself was built as an industrial complex about 18 years ago. All the infrastructure and buildings were finished before anyone moved in."

The average class size for the JI courses is 15 to 20 students and language barriers have not been a problem. "Most

of the students are fluent in spoken English," Dan explains. "Reading becomes more of a barrier, but there are interpreters to help with that. Everyone we've met has been very hospitable and sincere."

John Vokes, Director of the JI's Fire and Safety Division, says international clients insist on certification for their fire service members. Fire and Safety Division programs meet this requirement through accreditation by the International Fire Service Accreditation Congress (IFSAC). In addition, the Justice Institute of B.C. received the highest certification possible in November of 2000 from the International Organization of Standardization (ISO).

The Fire and Safety Division is bidding on other international contracts and looks forward to helping in the development of fire and rescue services in other countries by spreading the JI's knowledge and excellent reputation to other corners of the world.

Our newest recruits ...

A doe that claimed a location close to the Burn Building at the Maple Ridge Campus gave birth to two fawns during the summer.



Kudos from a Client

Staff from Wardrop, an engineering Consulting firm in Thunder Bay, Ontario, recently attended the HazMat Technician and Rail Car Specialist programs delivered by the JI's Fire and Safety Division in Maple Ridge.

Following the course, Len Hoey, Wardrop's principal and manager of Environmental Services, wrote, "Your methods of instruction, incorporation of keynote speakers and understanding of our specific needs was truly remarkable, a testament to your experience and the quality of service offered at the JIBC. The training...was detailed, focused, and a remarkable value. Keep up the great work!"



JI Staff and Students Pause to Reflect

On Friday, September 14th, 2001, over two hundred staff members and students at the Justice Institute of B.C. paused to reflect on the tragic events of the previous Tuesday and to observe three minutes of silence in memory of the emergency responders and civilians who lost their lives in the terrorist attacks. The loss of life and property was so catastrophic that many of us cannot comprehend the magnitude of this senseless tragedy.

Staff of the Justice Institute have contact with thousands of students and clients at provincial, national and international levels who are involved in many aspects of emergency response, rescue and care. This tragedy struck close to home and served to remind all of us that many of whom we train are a heartbeat away from being called upon to administer their services under less than ideal conditions.

This event sadly became a time for us to reflect on the qualities of those people who offer to engage in emergency response and care professions. One can only conclude that one common quality that all of these people possess is a passion for helping others – often in the face of grave danger while knowing that their efforts may cause them to make the ultimate sacrifice.

We deeply grieve with the family members of those who lost their lives and those most closely impacted by the losses. We are thankful for the actions of the firefighters, police officers, rescue workers, paramedics and hospital workers who came prepared to rescue those that could be rescued - to save lives and to respect the dignity of the deceased.

In the wake of this event, and as we move forward, we can see that the world has changed and that the many of the freedoms that we simply took for granted will become more restrictive. As world citizens and public safety professionals, we need to demonstrate pro-active leadership and strengthen our resolve to overcome the emergence of irrational acts of terrorism.

The Fire and Safety Division and other academies and divisions within the Justice Institute are committed to work with international clients to share our experience and demonstrate our value for human life through training fire, police,

> paramedics and emergency response workers in other countries. This will be our contribution to ensuring that the opportunity for communication and understanding each others' differences is nurtured and that acts such as those that took place on September 11th, 2001 are not repeated.



FALL/WINTER 2001

Recognizing Outstanding Contributions



GEOFF BURSTON, Program Coordinator, Accreditation and Officer Programs, Fire and Safety Division, was among 14 Justice Institute of B.C. staff who traveled to the University of Austin (Texas) to receive National Institute of Staff and Organizational Development (NISOD) awards this year. In addition to receiving an engraved medallion, recipients were privileged to be part of a four day training session that focused on Organizational Development and the ongoing pursuit of excellence. Congratulations Geoff!



KEITH BOSWELL is the recipient of the Trainer of the Year Award for 2001. The BC Fire Training Officer Association and the JIBC, Fire and Safety Division give this award jointly. The award recognizes a contribution to the level of fire service training in British Columbia and was presented at the banquet during the BC Fire Training Officers annual conference.

Keith was recognized for his dedication to improving the level of training that is available and delivered both within his own department (Surrey Fire Department) and through the

Fire and Safety Division. It is noteworthy that Keith has been associated with the Fire Academy, now the Fire and Safety Division, beginning as a technician and later an instructor in firefighter and fire officer programs, for over 20 years. Congratulations Keith!

The **BRITISH COLUMBIA FIRE TRAINING OFFICERS ASSOCIATION** (**BCFTOA**) have made a contribution of \$1,000 to the JI Library to be put toward the purchase of current fire service texts and reference material. The BCFTOA executive has indicated that they plan to make this an annual contribution. By supporting the JI Library the BCFTOA assists in providing resources which are accessible to all fire fighters in the province.

Thanks from all of us at the JI for providing this ongoing support toward keeping our library material up to date.

Merit Award Provides Recognition and Assistance to Pre-Employment Students

In 2000, at the request of the Baillie family, a fund was established in recog-nition of the late Jon Baillie, retired fire chief of Port Coquitlam. We would like to recognize the Greater Vancouver Fire Chiefs Association who made a further contribution to this fund in order that it could qualify for a matching grant from the provincial government. Since the fund was established, a merit award has been given to a member of each graduating class of the Career Fire Fighter Pre-Employment Program. The recipient of the award is selected using criteria that includes academic achievement, demonstration of leadership skills, and teamwork during the 12 week program. A two-tier selection process is used including voting by classmates, instructors and program managers.

Short Takes

JIBC Library More Accessible than ever before!

Starting September 8th, 2001, the JI library is open on Saturdays from September to June with regular hours of 10 am to 5 pm.

These extra hours combined with services available on the Internet give greater access than ever before. The library website is www.jibc.bc.ca/about/f-library.html.

Replacement of Portable Classrooms at Maple Ridge Campus on Hold

The \$3.2 million dollar project to replace the aging portable classrooms and improvements to several service areas at the Fire and Safety Training Center has been placed on hold pending a review by the provincial government of all capital projects. It is hoped that this project will be given the go-ahead within 18 months.

Don't Let This Happen to You

The National Post reported that a volunteer fire fighter in Athens, Greece was killed in an explosion caused when he allegedly used a lighter to check the gas tank of a fire truck while filling it with fuel. A second fire fighter nearby received first and second degree burns during the same incident that occurred at a fire station located in the central Greek province of Fthiotida.

In Memory of

We regret the passing of Gordon Anderson, retired Fire Commissioner and supporter of the development of the Fire Academy at the Justice Institute. It was under Gordon's leadership that many of the recommendations of the Keenlyside Report were brought into being. Gordon was an outspoken advocate of having a minimum level of certified training for all fire service personnel provided at provincial expense. Gordon's wisdom and perspective on fire service issues will be long remembered.

Fire Officer and Inspector Programs Grow and Decentralize...

The Fire & Safety Division continues to build on its reputation of sound programming in distributed learning. Whenever possible, every attempt is made to provide programs at the local level, either through the distribution of course materials and alignment with a tutor (for example in the Fire Officer Distance Education Program) or through the delivery of instructorled workshops. Because it is usually more economical for instructors to travel to deliver a course rather than have participants travel to a single site, we are attempting to offer as many courses as possible, distributed throughout the province.

Our Fire Service Leadership distance education program is a great success. The number of participants in the Fire Officer Program using the distance education format continues to grow. In addition, we have delivered several of the workshops in the Officer and related programs throughout the province during the past three years. For example, we have delivered the Emergency Scene Management course at Saanich, Central Saanich, and Comox, with additional courses planned for Saanich in November and Comox in January. The Fire Prevention Inspector (FPI-12) workshop has been delivered at Whistler, Saanich, Langley and Kelowna. In addition to delivery in Surrey and Vancouver, we have delivered the JI/NFPA Inspector I course at Langford and more sessions are planned in January for Victoria and Kamloops. More than a thousand students have completed the Fire Service Instructor I course - mainly through participation in workshops outside the Greater Vancouver area. Also, an agreement has recently been reached with NESTA. They are helping to administer the Fire Officer I courses in their area.

We are expanding our range of courses and are offering new courses

as part of the Fire Prevention/Inspection Program. These include Fire & Life Safety Educator I (NFPA 1035). This course is scheduled for delivery in various locations in 2002, including Victoria in January, Kamloops in March and Nanaimo and Quesnel in May. The new Plan Examiner I (NFPA 1031) and the BC Building Code courses will also be delivered at locations outside the Lower Mainland in 2002.

When a course is delivered outside the Greater Vancouver area, we typically cost the course to include the extra expenses incurred by the instructor(s) travelling to site and add this incremental cost to the per student fee per course. Despite these additional costs, the perstudent fee is generally much lower than attendance at the equivalent course if the students have to travel.

Most of the courses offered in the Fire Service Leadership Program and the Inspector Program are available for delivery throughout British Columbia. If your organization is interested in hosting a Fire Officer, Fire Service Instructor, or Inspector course, please contact Geoff Burston by email at gburston@jibc.bc.ca or by telephone at (604) 528-5679

"We make a living by what we get. We make a life by what we give." ---Winston Churchill

Opening Up the Fire Officer I and II Classroom Sessions...

Until now, the classroom version of Fire Officer I and II has been restricted to those students who register for the whole level of the Officer I or II Program. However, starting in January 2002, the courses, which make up the classroom version of Fire Officer I and II will be "opened up". The opening up of the classroom version of the Fire Officer courses is in keeping with the Fire & Safety Division's emphasis on increasing flexibility. It means that students are completely free to pick and choose which courses they would like to take by distance education or by classroom - some students may find that they would like to take some courses by distance education and some by classroom.

Delivery of the classroom version of the Fire Officer courses depends on student enrolment - if sufficient numbers of students request this course, then classes will be scheduled accordingly.

On-Line Learning...

In keeping with increased flexibility in learning opportunities, the Fire & Safety Division is expanding the delivery format of several of the Fire Officer courses to include an on-line, internet-based, version. Certain Fire Officer courses will be available for delivery by this method starting in 2002. In future, students will be able to take most of the Fire Officer courses by any one of three delivery methods: classroom, correspondence and on-line.

On-line Prior Learning Assessment for Fire Service Instructor I...

An internet-based system for Prior Learning Assessment for Fire Service Instructor I is now available. If you would like to go through an assessment of your skills and knowledge relating to this course, please access the Justice Institute of BC website (www.jibc.bc.ca), and access the Fire & Safety Division's page.

Changes to the Fire Prevention Inspector Program

The Fire & Safety Division is increasing the range of courses and the delivery strategy for various programs, including those courses designed for the fire prevention inspection and related functions. The goal is to incorporate all courses in a logical framework and to provide a progression plan to aid career development. The changes are identified below:

- The Fire Prevention Inspector (FPI) Program is being replaced, in part, by the Fire Inspector I course, administered jointly by the Justice Institute and the NFPA. A description of this course is provided below.
- A Fire Inspector Level II course is being developed and will be available in 2002
- · Additional, related courses currently available include:
- Plan Examiner I (also in partnership with the NFPA)
 BC Fire Code I
- Critical Incident Stress Management Certificate Program

The Social Services and Community Safety Division is pleased to announce our newly revised Critical Incident Stress Management Program. We have successfully negotiated with the Association of Trauma Stress Specialists to become an accredited training organization in the area of critical incident stress management. Participants who successfully complete both the classroom and recommended field placement components are eligible for certification with the support of the Justice Institute.

The certificate program is organized in two blocks and has been designed to train participants to both effectively manage critical incidents and protect the emotional health and safety of those involved in a traumatic event.

Block 1 consists of six days of training and combines knowledge of critical incident stress and trauma management with the skills necessary to participate in a critical incident stress intervention.

Block 1 consists of three courses:

- Introduction to Critical Incident Stress Management;
- Demobilization and Defusing;
 - Critical Incident Stress Debriefing.

These courses are to be taken sequentially, as each course content builds on the previous courses. Participants who successfully complete Block 1 will receive a certificate of completion.

Block 2 consists of six days specifically aimed at giving participants a broad range of knowledge and understanding of the diverse field of CIS and trauma management. Content covers managing a CIS team, community response to CIS, CIS and first responders, CIS with children involved in traumatic events and post CIS reactions. These courses are only open to those who have completed Block 1 or who have already acquired a certificate in critical incident stress debriefing.

For more information, please contact Janet Amos, Program Coordinator SSCSD at (604) 528-5623 or Cathy Bottrill, Program Assistant at (604) 528-5619.

- Fire & Life Safety Educator I

• Several of the courses (blocks) which formed part of the Fire Prevention Inspector, 12-Block, Program will be expanded and updated to reflect the current environment and will be incorporated into a new Fire Technology Diploma/ Certificate as separate, stand-alone, courses.

The changes to the Fire Prevention Inspector Program took effect as of July 1, 2001. It is important to note that **anyone registered in the FPI 12-Block Program before that date will be allowed to complete the program.** Those registering after that date will take the Fire Inspector I course referenced above.

(For more information, see article on the Fire Inspector I Program next page.)

Department Administered Exams Distributed via Internet

This October, the Fire & Safety Division will distribute the Department Administered Exams through the internet. Fire Departments subscribing to the Division's internet DAX system will be given a URL site, a user name and a password in order to get into a webpage within the Justice Institute website. Instead of receiving folders with exams, fire departments will be able to print exams from the webpage. This new system is designed to minimize paper files and expedite replacement of DAX exams.

For more information call Cres Reyes at (604) 528-5676/email (creyes@jibc.bc.ca) or Marcella Popovici at (604) 528-5674/email (mpopovici@jibc.bc.ca).

IFSTA

The Fire & Safety Division is the BC distributor for Fire Protection Publications (IFSTA). We sell instructional material for courses for delivery at the Fire & Safety Division and materials for many other subjects. If you are a member of the BC Training Officers' Association you will receive a 10% discount on all manuals and curriculum packages. To order, please email, fax or call Pat Carnegie-Dunlop at telephone: 604-528-5670, fax: 604-528-5660, email: pcarnegiedunlop@jibc.bc.ca.



The Justice Institute has partnered with the NFPA to deliver the Certified Fire Inspector Level I course. The goals of this course are to:

- Enhance professionalism within the fire inspection industry
- Recognize and provide evidence of competence as related to NFPA 1031
- Ensure proficiency in the use of codes and standards

The course is designed in three phases:

Phase I: Preparation for a Written Examination. This is carried out via a five-day classroom session, followed by a one-day workshop, which prepares candidates for the written examination.

Phase II: The Written Examination. This four-hour examination is designed to evaluate the candidate's knowledge of fire inspection principles and code application at the level of NFPA Fire Inspector I. It consists of two parts - Section 1 is a one-hour closed book format, Section 2 is a three-hour open book format. The examination is provided by, and marked by, IFSTA. The Justice Institute is responsible for administration and proctoring of the examination.

Phase III: The Practicum (Field Study). This one-day session, facilitated by the course instructor, is designed to ensure that an individual has experience in their particular field prior to becoming certified. The student is provided with workbooks and checklists for thirteen target occupancies, of which seven must be selected (but which must include a sprinklered facility and a commercial kitchen facility). Once completed, the checklists are forwarded to the NFPA via the Justice Institute for review and acceptance.

This course is based on the NFPA 1031 Standard. While an attempt is made during the course to make reference to BC, the course does not necessarily satisfy the need for British Columbia content. In order to enhance the course, The Justice Institute suggests additional courses dealing with the BC Fire Code and Building Code.

The cost of the classroom version of the NFPA/JI Inspector I course is \$850.00. This includes:

- Registration with the Justice Institute and the NFPA, and subsequent certification incorporating an IFSAC seal for successful candidates. Additional benefits include free listing in the International Registry for NFPA Certification, wallet card and lapel pin issued by the NFPA.
- All course materials (including IFSTA manual, student workbook, student activity book, checklists, case studies, exam practice sheets and seven NFPA standards)
- 7 days of instruction, plus half-day for the written examination

All applicants in British Columbia must register through the Justice Institute's Fire & Safety Division. Upon successful completion of the course, students receive a joint NFPA/Justice Institute certificate. Please note that the Justice Institute has received accreditation by IFSAC for this course, and successful students receive an IFSAC seal on the certificate.

It should also be noted that only Level 1 of the course is currently available. However, the Justice Institute is developing a level II course, which will be available in 2002. Also, the Justice Institute (also in partnership with the NFPA) has just introduced a new Plan Examiner I course.

If you would like to register for an upcoming course, please contact the Fire & Safety Division's Program Assistant at (604) 528-5659. Because the course is delivered in partnership with the NFPA, candidates must complete a special registration form, available from the Justice Institute.

For additional information, please contact Geoff Burston, Program Coordinator – Accreditation and Officer Programs, Fire & Safety Division [email: gburston@jibc.bc.ca. or phone: (604) 528-5679].

ocation	Activity	Dates
Vancouver	In-Class Instruction	January 14 - 18
	Exam Preparation	February 6
	Exam	February 7
	Field Study	February 8
Kamioops	In-Class Instruction	January 14 - 18
	Exam Preparation	February 6
	Exam	February 7
	Field Study	February 8
Victoria	In-Class Instruction	January 14 - 18
	Exam Preparation	February 6
	Exam	February 7
	Field Study	February 8

Proposed Certificate/Diploma in Fire Protection Technology

Like other business sectors, fire departments are expecting that their fire fighters become more involved in the business of information management and the application of technology within the delivery of their services. The focus of the fire fighter is no longer solely on fire suppression. There is a greater emphasis on the technical, cognitive, innovative, and the ability to apply information to a wide range of preventative and emergency service situations.

Several fire departments have already indicated their vision for their fire fighters. Captain Ron Ostermeir of Vancouver Fire and Rescue points out that the goal of the VF& RS is to have all of their fire fighters trained and capable of completing inspections of all classes of buildings within the next ten years. Fire Chief Bruce Hall has indicated that he wants all of his fire fighters trained as fire and life safety educators. Fire fighters will need to work with their community in developing effective safety and prevention attitudes and programs. Other fire service managers see fire fighters being able to inform and educate the public and enforce codes on proper handling and use of hazardous materials and other fire hazards.

The challenge for the Fire and Safety Division has become one of assisting the British Columbia fire service prepare their members for the new wave of expectancies. A part of this initiative is to develop a new method of packaging recognized training taken during the career as a fire fighter in order that milestones can be met, thereby providing a source of recognition and encouragement toward a higher level of achievement. This is through the development of the proposed Certificate/Diploma in Fire Protection Technology.

Goals of the Proposed Certificate/Diploma in Fire Protection Technology

The goals of the proposed Certificate/ Diploma are as follows:

- Provide graduates of the Career Fire Fighter Pre-Employment Program, career fire fighters and others in the fire service, emergency response and technology fields the opportunity to be recognized for their earlier achievements and to qualify for advanced training,
- Provide students with a perspective that community fire protection is more than 'just' fire suppression,
- Provide students with a career training path that prepares them for progression through their careers and allows for academic recognition and career flexibility,
- Provide students an opportunity to continue to train and not interrupt their careers.

Bob Aldcorn, Manager, Fire Academy has developed a career training path for the fire service that meets the goals of the proposed program. This proposal has been reviewed by a task force representing a cross section of potential users of a program in this format. The proposal was then brought to the Fire and Safety Division Advisory Committee (formerly Standards and Curriculum Committee), which agreed that there was merit in proceeding with the development of the concept.

The proposal is that over the longer term the certificate/diploma could include three streams, being fire service, hazardous material responder and fire science. The core academic subjects for the certificate/diploma program have yet to be identified although the vision is that they will be easily accessible through the Justice Institute or local community college.

The primary focus of developing the diploma in particular, is to assist in the identification of a career path for students that could lead to entry into the joint JI/ Simon Fraser University, Bachelor of General Studies in Justice and Public Safety, and from there into the JI/Royal Roads University Masters Program in Justice and Public Safety.

Although still in the developmental stage, there has been significant support expressed for the need for this type of program. For more information and to provide input/feedback into the development of this program, please contact Bob Aldcorn at (604) 528-5671 or baldcorn@ jibc.bc.ca.

Additions to Fire Officer Level II....

The Fire & Safety Division has added two important courses to the Fire Officer Level II component of the Fire Service Leadership Program:

- Fire & Life Safety Educator Level I Workshop (based on NFPA 1035)
- Fire Prevention Inspector Level II Workshop (based on NFPA 1031)

The courses became a requirement for those students registering into the Fire Service Leadership Program after September 2001. Those who completed Fire Officer II before that date are *not* required to take these two courses, but it is strongly recommended that they do so. Both courses are offered frequently, so if you would like to register, please contact the Registration Department at the Justice Institute.

STAFF LIST

Fire & Safety Division

Fire Academy

Geoffrey Burston 604-528-5679 Program Coordinator: responsible for the Fire



The FIRE & SAFETY DIVISION NEWS is published by the Fire & Safety Division, Justice Institute of British Columbia, 715 McBride Boulevard, New Westminster, B.C. V3L 5T4. Telephone 528-5657, fax 528-5660. (ISSN 1481-6563)

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FIRE & SAFETY Division TRAINING FOR SAFER COMMUNITIES

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Officer Leadership Diploma Program, FSI Program, FPI Program, curriculum development, and accreditation. *gburston* @*jibc.bc.ca*

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Fire & Safety Training Centre

Greg Metcalfe Program Developer working with new and existing clients to ensure that programs are current and are meeting their specific needs.

Fran Hannaford 604-462-1000 Program Assistant: provides clerical support to FSTC managers and instructors.

Melanie Payne 604-462-1000 Program Assistant: provides clerical support to FSTC managers and instructors.

Contributions to the newsletter are welcome.