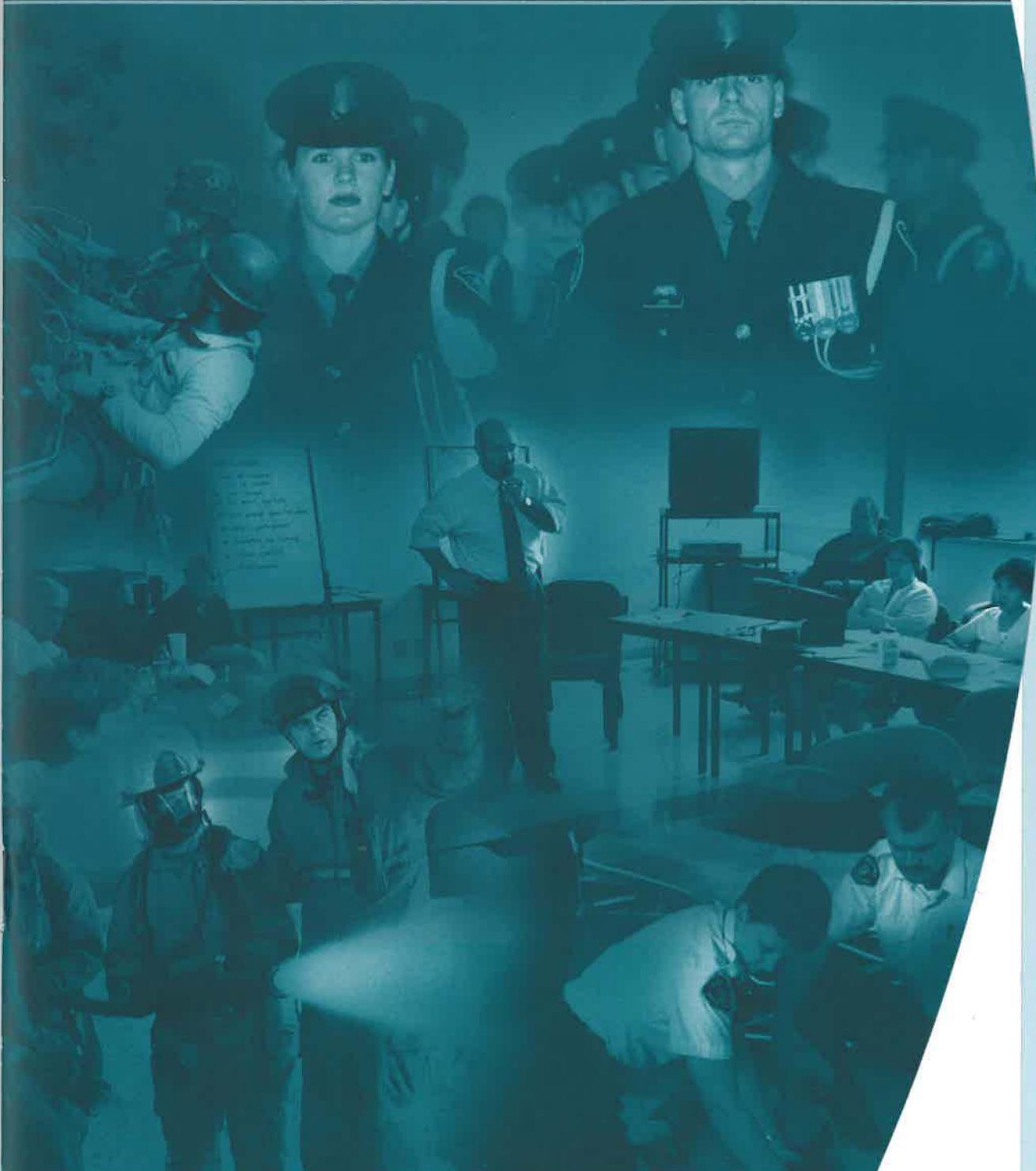


# Justice Institute of British Columbia

ANNUAL REPORT 1998 - 1999

WE TRAIN THE PEOPLE WHO MAKE COMMUNITIES SAFER PLACES TO LIVE



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*The Honourable Andrew Petter*

*Minister of Advanced Education, Training and Technology*

*Parliament Buildings*

*Victoria, British Columbia*

*Dear Mr. Minister;*

*On behalf of the Board of Governors of the  
Justice Institute of British Columbia, and pursuant  
to section 60 of the College and Institute Act, I have  
the honour of submitting to you the Annual Report  
of the Institute for the fiscal year 1998-99.*

*H. A. (Hal) Jenkins*

*Chair, Board of Governors*

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**PACIFIC TRAFFIC EDUCATION CENTRE  
JI FOUNDATION**

# Board of Governors 1998-99

## BOARD OF GOVERNORS

### Chair

H. A. (HAL) JENKINS

### Vice Chair

M. J. (MAL) HUGHES

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DOUGLAS R. CAMPBELL

LARRY GOBLE

BRENT HODGINS

SATHIE MAHIL

CAROLYN J. OIEN

R.P. (VAL) PATTEE

BETTY TOPOROWSKI

JACKIE WHALLEY

A.C. (PETER) YOUNG

## POLICY ADVISORY COMMITTEE

### Chair — Nick Rubidge

*Director, College and Institutional Planning  
Post Secondary Education Division  
Ministry of Advanced Education,  
Training & Technology*

### Rick Dumala

*Fire Commissioner, Ministry of  
Municipal Affairs*

### Tony Heemskerck

*Director, Provincial Emergency Program  
Ministry of Attorney General*

### Brian Mason

*Executive Director, Corrections Branch  
Ministry of Attorney General*

### John Schinbein

*Director, Employee & Management Services  
B.C. Ambulance Service Ministry of Health*

### Marg Sorensen

*Executive Director, Court Services Branch  
Ministry of Attorney General*

### Stephen Stackhouse

*Assistant Deputy Minister,  
Public Safety & Regulatory Branch  
Ministry of Attorney General*

## MANAGEMENT COMMITTEE

### Chair — Larry Goble

*President*

### Louise Krohn

*Vice President, Instruction & Contract Services*

### Pat Ross

*Vice President, Finance & Corporate Services*

### Marg Huber

*Director, Centre for Conflict Resolution*

### Paul Pershick

*Director, Corrections & Community  
Justice Division*

### Peter Pershick

*Director, Emergency Management Division*

### Shelley Rivkin

*Director, Social Services  
& Community Safety Division*

### John Vokes

*Director, Fire & Safety Division*

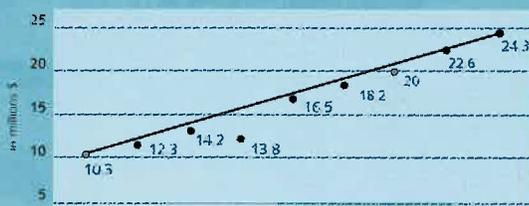
### Steve Watt

*Director, Police Academy*

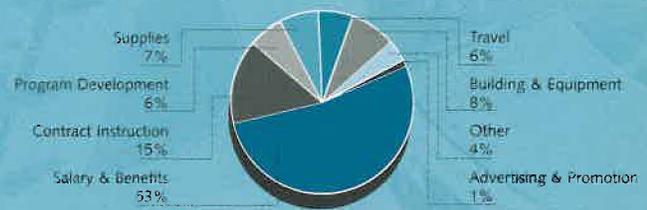
### Tony Williams

*Director, Paramedic Academy*

TOTAL JI OPERATING REVENUE



TOTAL EXPENDITURES BY CATEGORY



# Message from the President and Chair of the Board

IN 1998 THE JI CELEBRATED ITS 20TH ANNIVERSARY. OVER THE PAST 20 YEARS WE'VE GROWN FROM A SMALL, LITTLE KNOWN, EDUCATIONAL INSTITUTION, TO ONE WITH AN INTERNATIONAL REPUTATION FOR DELIVERING HIGH QUALITY TRAINING PROGRAMS.

Each year, representatives from across Canada and throughout the world visit the JI to study our model. They discover that we truly are unique—no where else will you find an institution that delivers the range of justice and public safety programs as we do at the JI.

The JI has five major clients, for whom we provide training—police, community and institutional corrections staff, paramedics, court staff and provincial emergency services. In addition, we provide training for a variety of other clients and students through our Social Services and Community Safety Division, and our Centre for Conflict Resolution.

Last year there was considerable growth in the work we did for our clients and students. Much of that increase was in the paramedic academy to support the new training network which will provide paramedics across the province with increased access to training.

In the past year our operating budget grew by 10%, a trend that has continued for the last five years. During that time, our fee-for-service program areas have shown the strongest growth.

One of our greatest strengths is our ability to develop and deliver high quality programs in time frames that meet the needs of our clients and students rather than the needs of the institution. This ability continues to attract new clients, both locally, and internationally.

While the paramedic academy is at the forefront of the JI's international activity, the Centre for Conflict Resolution, the Corrections and Community Justice Division, and the Emergency Management division also delivered training to clients outside of Canada. In addition, we are currently negotiating an international contract for police and fire related training.

For the past three years we have been fortunate to have the leadership of Florence Wong as Chair of our Board of Governors. In the summer of 1998 Florence completed her six-year term on the board. She remains supportive of the JI, and has become a member of the JI Foundation Board. Audrey Sampson also completed her term of service. Betty Toporowski, former mayor of New Westminster, was appointed to the board in September.

The JI provides training that helps make communities safer places to live. The people who work at the JI have a unique spirit, they are people who care about their communities and offer support in many ways. One very visible example of that support is the level of staff involvement in the United Way campaign of the Lower Mainland. Last year our employee campaign again earned a United Way Gold Award.

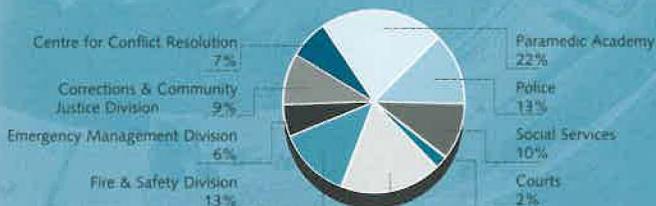
Ji staff also showed support for Monarch Place, New Westminster's first transition house for women fleeing abusive relationships.

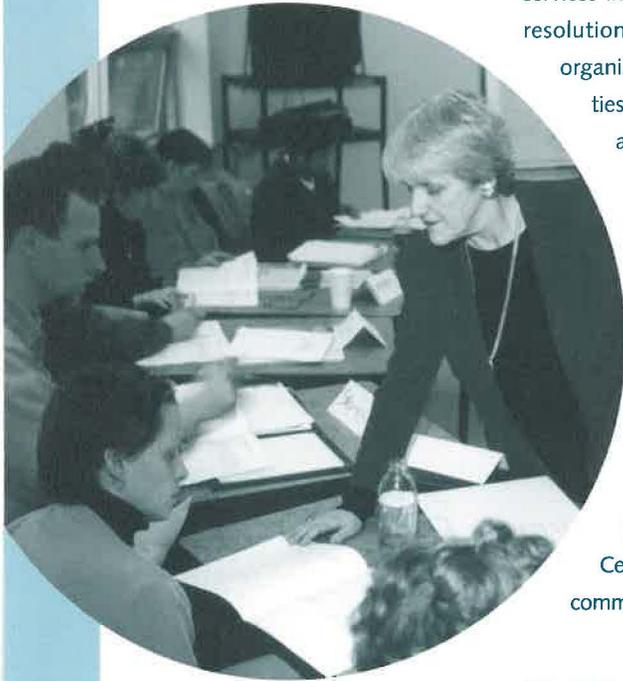
Anyone who has worked at the JI has heard the term "The JI Spirit". That spirit is the staff, and we're very pleased to be part of that team.



Hal Jenkins, Chair (left)  
Larry Goble, President (right)

## REVENUE BREAKDOWN BY ACADEMY / DIVISION





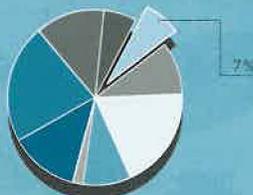
The Centre for Conflict Resolution provides training and related services in interest-based dispute resolution to assist individuals, organizations and communities to resolve differences and build harmonious relationships.

We offer a Certificate program in Conflict Resolution, as well as individual courses in Conflict Resolution, Negotiation and Mediation. We also offer a First Nations Negotiation Skills Certificate for First Nations communities and groups.

### Highlights:

- Marg Huber, Director of the Centre, was invited by the Israeli Centre for Negotiation and Conflict Management and the National Centre for Dispute Resolution to consult and provide training on culturally inclusive mediation process design, and dispute resolution training design and development in a multicultural environment.
  - We provided contract training to a diverse mix of Federal and Provincial ministries, Crown corporations, private companies, mediation organizations, educational institu-
- tions, First Nations Groups and environmental organizations. We also ran our courses through six colleges around the province and in the Yukon.
  - We developed a comprehensive training plan for the Ministry of Attorney General Community Justice Branch and delivered training at six conferences around the province for those involved in Community Accountability Programs.
  - We have developed and received funding for a bridging project with the New Westminster School district. The project will enable grade 11 and 12 students who take dispute resolution training in school, the opportunity to receive credit for that training, not only against the JI's certificate program but also against a number of college career programs.
  - We have participated on a number of boards and committees in the dispute resolution field in BC as mediation service expands in the Provincial and Supreme Courts.
  - In September, we will provide consultation and skill upgrading for dispute resolution centres in Guatemala, South Africa, and consultation in the development of a dispute resolution program in Bogota, Columbia.

CONFLICT RESOLUTION REVENUE  
% OF TOTAL JI REVENUE



# Corrections and Community Justice Division

The Corrections and Community Justice Division trains professionals who work with offenders in institutional and community settings, to manage the risk they pose to the public. The Division also trains BC's family justice counsellors.

The division offers five employment readiness training programs. Over 95% of graduates from these programs find employment in their area of training within one year.

*We ran 16 employment readiness programs in locations throughout the province.*

## Highlights:

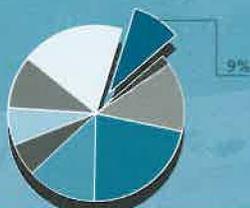
- We ran 16 employment readiness programs in locations throughout the province – one Family Justice Counsellor course, one Adult Probation Officer course, two Youth Probation Officer courses, two Youth Custody Worker courses and 10 Adult Correctional Officer courses.
  - Two on-line courses were developed: "Preparing for the Panel Interview" (a course for potential probation officer students) and "Denial", a course in our Sex Offender Awareness Program.
  - The division hosted the annual conference for health care providers who work in provincial correctional facilities.
  - Washington State's Special Commitment Centre contracted us to deliver Sex Offender Awareness training to their staff.
  - We also delivered Sex Offender Awareness training to Parole Officers employed by Correctional Services Canada.
  - Train the trainer programs for Corrections Branch staff using the Comet information system continued.
- Two Night Hoops training programs were delivered. Night Hoops is a recreational basketball program for youth at risk. The division provides special training to the coaches.
  - We delivered a variety of advanced training courses for staff in Youth Justice and in the Corrections Branch.

## Major Clients:

*Corrections Branch, Ministry of Attorney General; Youth Justice Section, Ministry for Children and Families*



CORRECTIONS & COMMUNITY JUSTICE  
% OF TOTAL JJ REVENUE



# Emergency Management Division

*Our staff were heavily involved in the provincial response to the forest fires in the Salmon Arm and Kamloops area.*



The Emergency Management Division provides training to help communities prepare for, respond to, and recover from disasters and other emergencies.

We provide training in these key areas: Emergency Management, Incident Command System, Emergency Social Services, and Search and Rescue. We also provide an emergency exercise support service to municipalities and the private sector.

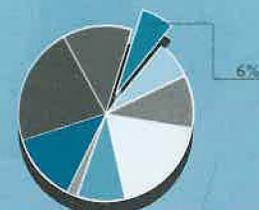
#### Highlights:

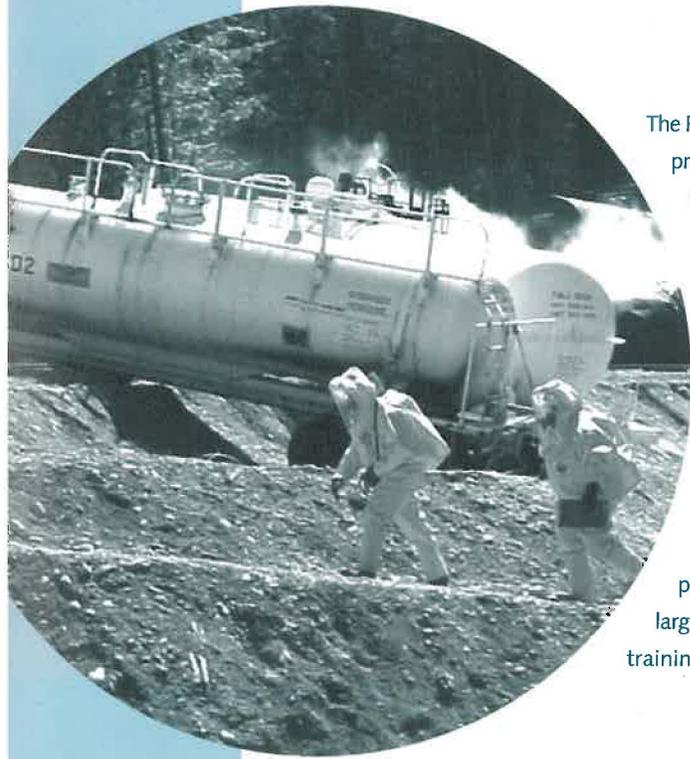
- Our staff were heavily involved in the provincial response to the forest fires in the Salmon Arm and Kamloops area, doing everything from training to operational activities.
- An exciting, new, train the trainer program for neighborhood emergency preparedness was developed.
- To meet the increased demand for training, we hired a search and rescue instructor. We also hired an emergency exercise coordinator who will assist communities in the development and implementation of exercises to assess their emergency response plans.
- A major training initiative throughout the province involved helping communities prepare for the '99 flood response.
- We hosted the "Women in Disasters" conference to encourage responders and agencies providing service to women to consider and plan for the special needs of women in disasters.
- We delivered Incident Command System and Business Continuity Planning training to companies such as Nike, the Vancouver Airport Authority, West Coast Energy, and many government agencies.
- We conducted evaluations of the provincial emergency exercise T-Bird IV, and the Canada US, CANAM Sarex Disaster exercise (maritime exercise).
- Our Search And Rescue staff delivered search management training to US National Park Service employees, and a seminar to the 1998 National SAR Conference in Banff, Alberta.
- Staff were heavily involved in developing the new BC Earthquake Strategy recommendations, and the new BC Emergency Response Management System.

#### Major Client:

*Provincial Emergency Program,  
Ministry of Attorney General*

EMERGENCY MANAGEMENT REVENUE  
% OF TOTAL JI REVENUE





The Fire and Safety Division provides training for the fire service and for industry and marine clients who deal with incidents involving fire or hazardous materials.

Our Fire and Safety Training Centre is a 15 acre site with a variety of fire training props, including Canada's largest train derailment training site.

### Highlights:

- With tremendous support from industry, we completed a new hazardous materials area at our Fire and Safety Training Centre in Maple Ridge. The site includes an 11-car train derailment, which is the only training site of its kind in Canada. This 'real life' training site was made possible through support from BC Rail, CN Rail, CP Rail, Procor and FMC. These companies donated the rail cars and the equipment and crews to place the cars on the site.
- As work was progressing on the derailment site, we developed a new Rail Tank Car Specialist program, also in cooperation with industry. The program provides advanced training for professionals who need to respond to train derailments or incidents involving hazardous materials. Until now, this type of training was only available in the US. The rail companies mentioned above, as well as CXY Chemicals, Transport Canada and W.A.W. Inspection Services played a major role in helping us to develop this unique program.
- We developed a new Fire Officer program, known as the Fire Service Leadership Diploma, deliverable in two formats. The distance education format was launched in April and the classroom format begins this Fall.
- Our Fire and Safety Training Centre worked with representatives from industry and the fire service on Vancouver Island to develop a training consortium to provide greater training opportunities to the Island.
- We formed a partnership with the National Fire Protection Association (NFPA) to deliver their Certified Fire Inspector Level I course
- The 16th pre-employment fire fighter class graduated in March.

FIRE & SAFETY REVENUE  
% OF TOTAL JI REVENUE



# Paramedic Academy



The Paramedic Academy provides training in emergency front line patient care to paramedics and other health care professionals.

The Academy delivers three levels of paramedic training, EMA levels I, II, and III, and a range of continuing education and specialized courses for members of the ambulance service. Our EMA I, II and III programs are accredited by the Canadian Medical Association.

The Academy also delivers continuing medical education courses to emergency nurses and physicians throughout BC, and emergency medical services training on contract to clients nationally and internationally.

## Highlights:

- Last year our major initiative involved changing the way we deliver training to paramedics throughout the province. The program is known as the Paramedic Training Network, and it allows us to more effectively deliver training using the Internet and video conferencing in combination with hands on training delivered through regional centres. Five regional training centres were operational by the end of April.
- We delivered two Advanced Life Support (EMA III) training programs.
- We received Canadian Medical Association Accreditation for our EMA I, II and III programs. The accreditation process involved a detailed review and audit of our programs.
- We were successful in our bid for a major contract with the Canadian Forces Medical Services School. We are now working with them on a five year contract to deliver the emergency care component of their military medic program. We also continued to deliver advanced resuscitation skills to Canadian Forces Search and Rescue (SAR) Techs from across the country.
- Our work with international clients such as the Hong Kong Fire Service Ambulance Command and the Singapore Civil Defense Force and the School of Military Medicine continued strong.
- We provided Emergency Labour and Delivery training for employees of the commuter train West Coast Express.
- We continued to deliver Advanced Cardiac Life Support and Pediatric Advanced Life Support training for emergency physicians and nurses in BC.
- Once again we worked with the Citizen CPR Coalition to organize and host a Mass CPR Training day for the public in November.

## Major Client:

*British Columbia Ambulance Service, Ministry of Health*

PARAMEDIC REVENUE  
% OF TOTAL JI REVENUE



The Police Academy trains BC's municipal police officers, and provides law enforcement training to the private and public sector.

Our Contract Law Enforcement division trains armoured car guards, private security guards, and a variety of other professionals whose jobs involve investigation or enforcement.

## Highlights:

- We revised the recruit training program, putting more training time upfront, and allowing increased time for simulations. The program now requires recruits to complete 36 weeks of training in order to become a qualified municipal constable.
  - We co-hosted the Leadership '98 Conference with the BC Association of Chiefs of Police and the Leadership forum. Over 300 police officers from Canada and the US attended the event.
  - We developed and began delivering the Standardized Testing program for individuals who wish to become police officers.
- The Standardized Test assesses the basic skills required to work as a police officer. Individuals must successfully complete the test before applying to a police department.
  - We developed a certificate program in Investigation and Enforcement Skills. The program is open to professionals whose jobs involve monitoring for compliance, conducting inspections or investigations, or enforcement.
  - We developed occupational standards for Door Staff who work at night clubs. The recently published standards were developed by the JI and the Hospitality Industry Education Advisory Committee (HIEAC) with assistance from the Pacific Rim Institute of Tourism.
  - In November we hosted the Western Police Educators conference.
  - We delivered training for Ports Canada Ship Investigators, the Department of Fisheries and Oceans, Conservation Officers, the Ministry of Forests, the Canadian Military Police major crime

investigators, and Native Fisheries Guardians in Massett.

- We developed Canada's first on-line private security training program, and now have students from across the country and internationally.



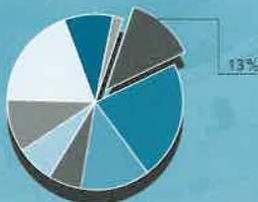
- We delivered presentations at two international conferences on police training and education, one in Lyon, France, and one in Manila, Philippines.

## Major Client:

Police Services Branch, Ministry of Attorney General (in support of all municipal police departments in BC)

*The Standardized Test assesses the basic skills required to work as a police officer.*

POLICE ACADEMY REVENUE  
% OF TOTAL JI REVENUE



The Social Services and Community Safety Division provides a wide range of courses and certificate programs for people working to improve the lives of children, youth and families.

Our training covers current issues related to child, youth, and family; community health and safety; and management and career development.

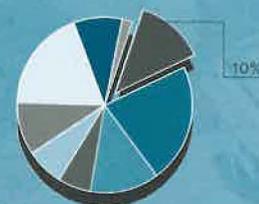
We offer nine skills-based certificate programs, each developed with input and consultation from practitioners and administrators currently working in these fields. Our certificate programs are updated regularly to ensure that participants receive the most current information and have the opportunity to observe and apply skills presented by exemplary practitioners.

#### Highlights:

- We introduced a Substance Abuse / Misuse Certificate program for people working in addictions.
- We completed the development of a new Traumatic Stress Certificate for Aboriginal service providers, and are looking forward to the first set of classes.
- We experienced high enrollment in our programs dealing with violence against women, child sexual abuse, and substance abuse.
- A new course, Adventure Based Counselling for Youth at Risk, was offered.
- We organized or co-hosted several conferences and special events during the year, including the Sexuality and Intimacy conference; Ghosts from the Nursery; Aboriginal Peoples Stories of Life in Foster Care; Prevention of Violence Against Women Forum.
- We delivered training for AIDS outreach workers from the downtown East side (employees of the Vancouver Richmond Health Region).
- Through a contract with ICBC, we developed and delivered training to driving instructors on the new Graduated Licensing program.
- Our division has taken the lead role in the organization and implementation of a new pre-employment program for child protection workers. To achieve this, we formed an educational alliance with the Schools of Social Work, Child & Youth Care, the Contract Training and Marketing Society through Douglas College and Malaspina University College and the faculties of Psychology and Educational Counselling Psychology.
- We conducted the pilot of the JI designed guided independent study on an orientation on victim services.

Prevention of violence  
against women is in  
your hands

SOCIAL SERVICES & COMMUNITY SAFETY  
% OF TOTAL JI REVENUE



# Courts Academy



The Courts Academy provides training for deputy sheriffs and other professionals who work within the provincial court system.

We offer a seven-week pre-employment training program for potential deputy sheriffs. Upon successful completion of the program, students are eligible to apply for work as a deputy sheriff.

## Highlights:

- We ran three Deputy Sheriff pre-employment classes.
- We developed and delivered train the trainer courses to enable staff in court registries to operate a new case management tracking system.
- We worked with the Corrections and Community Justice Division to deliver the 2nd Justice Worker program, training students for careers as deputy sheriffs, correctional officers or youth workers.
- We continued to deliver bailiff training, primarily for people new to the industry or those applying for a license.
- We are currently developing an on-line training program for the handling of court exhibits.



*Major Client:  
Court Services Branch,  
Ministry of Attorney  
General*

*We are developing an on-line training program for the handling of court exhibits*

COURTS REVENUE  
% OF TOTAL JJ REVENUE



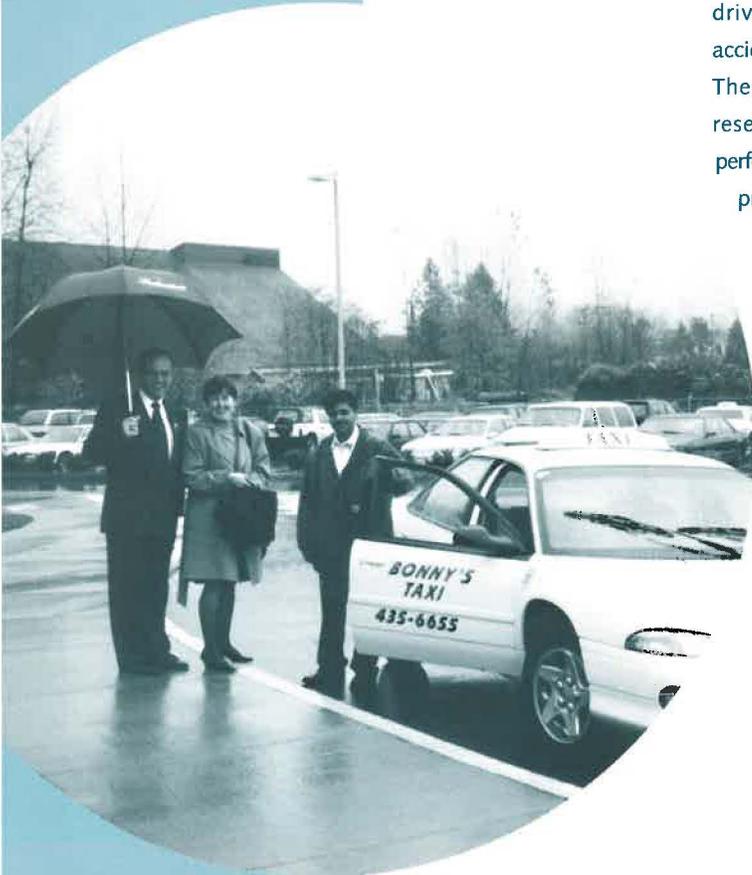
# Pacific Traffic Education Centre (PTEC)

PTEC is a joint venture between the Justice Institute of BC and the Insurance Corporation of BC.

PTEC develops and delivers advanced driver training programs, and accident investigation programs. The Centre also participates in research on driver and vehicle performance, and has an extensive product line of videos, driving manuals, and a variety of investigative templates.

## Highlights:

- The Level II TaxiHost training program is now being delivered. The program includes courses on assault avoidance, transporting people with disabilities, and advanced driving skills.
- With the help of the JI's media centre, we produced a video on assault avoidance for taxi drivers. The video won a silver award in the training category of the International Television and Video Association.
- We continue to deliver advanced driver training on contract to corporations such as BC Hydro, BC Tel emergency vehicle operators, and many others.



*Our Assault Avoidance video for taxi drivers won a silver award from the International Television and Video Association.*







**J1 Foundation  
Board of Directors  
1998-99**

Robert J. Stewart, *Chair*

Don J. Pamplin, *Vice-Chair*

Jill Kavanagh, *Secretary*

Christopher Richardson, *Treasurer*

George Garrett

Larry Goble

John Grady

H. A. (Hal) Jenkins

Tim Manning

Marvin Storrow

Peter W. Webster

Florence Wong

**Highlights:**

- Our Foundation Board elected a new chair, Bob Stewart, to take over from Peter Webster who led the Foundation for the past four years.
- We welcomed new board members George Garrett, Tim Manning and Marvin Storrow
- We received a major donation from New Westminster resident Helen McCurrach and her family.
- On March 5th we held our third gala evening, to honor this year's Pantages Medal recipient Charlene Belleau of the Alkali Lake Band for her work in Aboriginal Justice over the past 20 years, and the Joseph Cohen Award recipient Terry Abrams, a North Vancouver fire fighter who has dedicated his career to fire safety education.
- The Royal Bank continued to be a supporter of the J1 Foundation, and was joined this year by BC Hydro and BC Tel.

## President

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For a copy of our audited financial statements  
call 528-5527, or write to the President's Office at  
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3. Emergency Medical Services - Study and Teaching - British Columbia - Periodicals
4. Fire Extinction - Study and Teaching - British Columbia - Periodicals

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