

# JI JUSTICE INSTITUTE OF B.C.

## Annual Report 1999-2000

*WE TRAIN THE PEOPLE WHO MAKE COMMUNITIES SAFER PLACES TO LIVE*



CENTRE FOR CONFLICT RESOLUTION CORRECTIONS AND COMMUNITY JUSTICE DIVISION COURTS ACADEMY EMERGENCY MANAGEMENT DIVISION FIRE AND  
SAFETY DIVISION PARAMEDIC ACADEMY POLICE ACADEMY PACIFIC TRAFFIC EDUCATION CENTRE SOCIAL SERVICES AND COMMUNITY SAFETY DIVISION

The Honourable Graeme Bowbrick  
Minister of Advanced Education,  
Training and Technology  
Parliament Buildings  
Victoria, British Columbia

Dear Mr. Minister:  
On behalf of the Board of Governors of the  
Justice Institute of British Columbia, and pursuant  
to Section 60 of the College and Institute Act,  
I have the honour of submitting to you the  
Annual Report of the Institute for the fiscal year  
1999/2000.

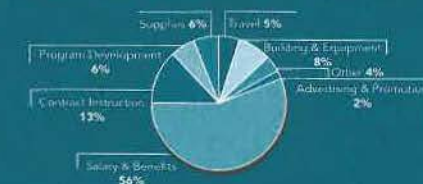
**Hal Jenkins**  
*Chair of the Board*

## JI FINANCIAL HIGHLIGHTS

### REVENUE BREAKDOWN BY ACADEMY/DIVISION



### TOTAL EXPENDITURES BY CATEGORY



### TOTAL JI OPERATING REVENUE (millions)



## THE JI MISSION

The JI provides learning opportunities for practitioners and the public, which lead to improved justice and public safety services and safer communities.



# MESSAGE FROM THE PRESIDENT AND CHAIR OF THE BOARD



*Left: Hal Jenkins Chair  
Right: Larry Goble President*

The JI is more than a training centre, and more than an educational institute. It's a place that makes a difference in our own communities and in communities throughout the world.

In this year's Annual Report, we asked members of the JI community to answer the question, "What is the JI?". The people you'll read about in this year's report tell the real story of the JI: professionals in the field whose skills and knowledge we help improve; people that have a direct impact on our surrounding communities; people that deliver our internationally recognized programs to our clients; and the people that uphold the JI mission each and every day as our employees and ambassadors.

Two factors that are becoming constants at the JI are growth and change. As a client and community-driven organization, we must be willing to change to meet the evolving needs of our constituents. As well, our services are in demand and our reputation allows us to grow and expand our services to meet that demand.

Change means adapting our methods of delivery to better reflect the times, such as the development of more on-line and self-directed education and training programs. It also means upgrading our facilities, such as our recent

Maple Ridge campus project, to ensure our first-class programs are delivered in first-class environments.

Each year, we can see increasing attention on the JI and the way we train and educate, both from within Canada and internationally. During the past year, we saw an increase in clients from several provinces and national organizations contracting with the JI for programs and training. As well, our international clientele continues to expand, testament to our ability to tailor programs and service delivery to our clients' needs.

This was also a major growth year in terms of our budget and revenue streams. Our revenues increased by an impressive 18.4 per cent. This growth is impressive, but equally as important, we've been able to succeed in this growth with sound fiscal management and maintain a balanced budget.

Increased revenues and budgets are important for two reasons: first, these increased resources enable us to continue to expand and meet the needs of our clients and communities; second, it's a continued vote of confidence for the valuable work that we do.

Finally, the JI is only bricks and mortar without the people that deliver the services and programs we provide. We're honoured to have such a dedicated, inspired group of people working at the JI. Our thanks go to each and every staff member at the JI for another year of dedication and excellence.

***One of the most significant milestones for the JI in 2000 is the departure of our President, Larry Goble. Larry leaves the JI in September to begin his much-deserved retirement.***

***Larry has been with the JI for 22 years, serving as the institute's leader and ambassador for the past 12 years. Larry deserves an enormous amount of credit for building our reputation as a leader in delivering training programs in the fields of justice and public safety. From his vision to create our New Westminster campus to his work in building partnerships at home and abroad, he has ensured our organization achieved its goals. We owe Larry our thanks and gratitude for helping the JI become the great institution it is today.***

***Everyone in the JI community wishes Larry much happiness and enjoyment in his retirement.***

***Hal Jenkins***



**"Being a member of the JI Board of Governors has been a truly positive experience. It has given me a better understanding of regional needs, as well as a greater appreciation of First Nations' issues."**

**Mal Hughes**  
*Vice Chair, Board of Governors*

## BOARD OF GOVERNORS 1999-2000

**Chair** – H.A. (Hal) Jenkins

**Vice Chair** – M.J. (Mal) Hughes

Robert Brett

Douglas R. Campbell

Larry Goble

F. Jim Graham

Brent Hodgins

Sathie Mahil

Prima D. Michell

Carolyn J. Oien *(to July 31, 1999)*

R.P. (Val) Pattee

E.R. (Betty) Toporowski

Jackie Whalley

A.C. (Peter) Young



*Left to right:* Doug Campbell,  
Brent Hodgins, Jackie Whalley,  
Larry Goble, Val Pattee,

Peter Young, Prima Michell

*Sitting:* Hal Jenkins, Betty Toporowski,  
Mal Hughes, Sathie Mahil



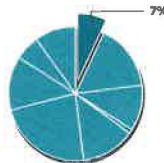
# CENTRE FOR CONFLICT RESOLUTION

## HIGHLIGHTS:

- We delivered seven weeks of training in conflict resolution, negotiation and mediation skills to the Wet'suwet'en Tribal Council in Moricetown, near Smithers, BC. Three weeks of training was also offered to members of the Northwest Territories Intergovernmental and Aboriginal Affairs Ministry.
- We participated in a number of national and international conferences, including the National Conference in Peacemaking and Conflict Resolution in Phoenix, Arizona. The JI also worked extensively with the Network: Interaction for Conflict Resolution on their National Conference, in June 2000 at UBC, with Marg Huber, director of the centre, as Conference Chair.
- Work continued on a groundbreaking bridging project with the New Westminster School District. The project provides students who take conflict resolution and mediation training in high school with credit against a JI Certificate program, which can then be applied against a college curriculum. The Parent Teen Mediation course was filled to capacity with half the class comprised of students from the high school.
- In conjunction with the West Rand Community Justice Centre in Roodeport, South Africa, Director Marg Huber delivered a series of training sessions on negotiation, mediation and facilitation to mediation and advocacy practitioners in Johannesburg, South Africa. While there, she explored potential ways the JI could be supportive of the development of mediation in South Africa.
- We established a Certificate program in Peacemaking and Restorative Justice, to be offered in January of 2001.
- Enrolment in our on-site courses, our contract training services and our community partnership courses held throughout the province, continues to increase, with over 1,800 people currently enrolled in the certificate program in Conflict Resolution.

**Training for individuals,  
organizations and communities  
to help them resolve differences  
and build relationships.**

% OF TOTAL JI REVENUE



**"I've never had a learning experience like the one I had at the JI. It provided me with a window to a whole new career, a meaningful career that really matters to me."**

**Pam Penner  
Graduate, Centre for Conflict Resolution**



**"There is a true JI culture, a synergy between the various programs that runs throughout the entire organization. It's part of what makes the JI unique."**

**Brian Mason**

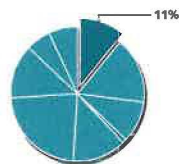
**Provincial Director - Strategic Planning and Corporate Programs Division  
Corrections Branch, Ministry of Attorney General**

## CORRECTIONS AND COMMUNITY JUSTICE DIVISION

### HIGHLIGHTS:

- Distance learning has become a significant priority for the division. This year, three new online courses were developed and work began to create a distance learning version of our Adult Probation Officer Employment Readiness program.
- We began a contract to deliver personal safety training to all staff of the Pacific Legal Education Association (PLEA).
- We developed training packages for BC and the Northwest Territories for the Young Criminal Justice Act (to replace the Young Offenders Act).
- The Division provided training in Sex Offender Awareness and Supervision of Sex Offenders for the Department of Social and Health Services Special Commitment Center in Steilacoom, Washington, for the Department of Corrections Risk Management Release Program in Olympia, Washington, and for the Corrections Service of Canada.
- We continued to train students to meet the hiring needs of the Corrections Branch and the Ministry for Children and Families, Youth Justice Division. Twenty-one employment readiness programs were conducted in locations throughout BC last year, training 430 new Correctional Officer and Probation Officer candidates.

% OF TOTAL JI REVENUE



**Training professionals who work with offenders to manage the risk posed to the public.**





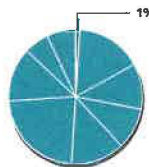
# COURTS ACADEMY

## HIGHLIGHTS:

- In conjunction with the JI's Learning Information Technologies department, we completed development of an online Exhibit Control Manual and training program.
- We provided handgun requalification and training to sheriffs and deputy sheriffs. Over the next two years, every sheriff and deputy sheriff in the province will receive four days of firearms training. This training is delivered through a sub-contract with the Police Academy Contract Law Enforcement Programs.
- Two Deputy Sheriff Pre-Employment Training programs ran this year, with 39 students graduating. A major review of this program was initiated, including screening procedures, curriculum content and delivery.
- The Court Services Branch hired a Director of Training and Development, making a major commitment to training. Planning is underway for a number of initiatives to be implemented next year.

**Training sheriffs, deputy sheriffs  
and other professionals who work  
within the provincial court system.**

% OF TOTAL JI REVENUE



**"I feel honoured to be a part of the JI. For me, helping students achieve their goals is extremely rewarding, exciting and challenging."**

**Jane Dean**  
**Co-ordinator, Deputy Sheriff Program**  
**Courts Academy**



## EMERGENCY MANAGEMENT DIVISION

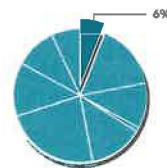
### HIGHLIGHTS:

- Delivery of training for Provincial Emergency Programs (PEP) and Emergency Social Services programs increased by 60 per cent over the year prior.
- We continued to fulfill contracts for the delivery of training in the Incident Command System (ICS) to private industry, Department of Immigration, Provincial Government Ministries and local governments.
- The Division provided four exercises to test the Continuation Plans of the Ministry for Children and Families.
- The Mountain Rescue Task Force Project continued throughout the year. Federal funding from the National Search and Rescue Secretariat will help develop a provincial capability for mountain rescue. We also provided search and rescue training to volunteer teams throughout the province.
- We have been contracted to deliver Basic Emergency Management and Emergency Operation Centre courses to the Regional Emergency Coordination Centre staff.
- Staff were involved with the new PEP initiative, Community Assistance Teams, developing flood planning tools for communities such as evacuation plans, public information materials, and emergency social services training.

"When I tell people that I work at the JI and describe what we do, they always say to me, 'Wow, that must be such interesting work.' They're right! We do so much that is unique, and truly have fun while we do it."

**Linda West**  
Administrative Supervisor  
Emergency Management Division

% OF TOTAL JI REVENUE



**Helping communities prepare for, respond to, and recover from disasters and emergencies.**





# FIRE AND SAFETY DIVISION

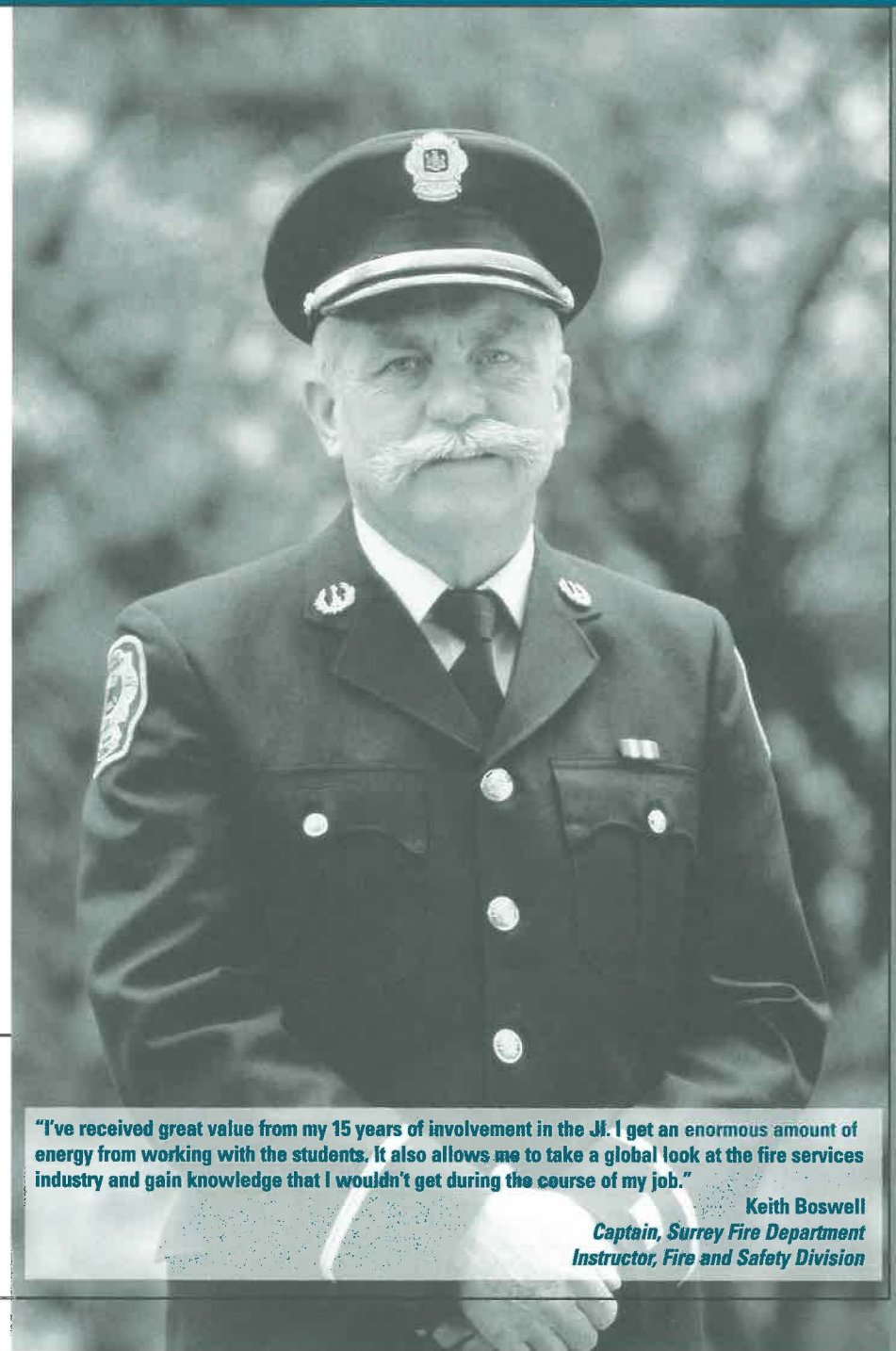
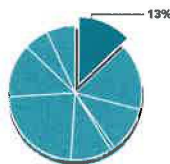
## HIGHLIGHTS:

- A live fire evaluator component was introduced to support the BC Fire Fighter Training Program.
- The Division received accreditation on 12 program levels from the International Fire Service Accreditation Congress.
- The Diploma in Fire Service Leadership continues to increase in popularity as development of Fire Officer 3 and 5 nears completion.
- The Division has taken over the administration and delivery of the Technical High Angle Rope Rescue program. This is a welcome addition to other technical rescue training topics that have been conducted over the past seven years.
- The Division worked in cooperation with the National Fire Protection Association to deliver Fire Department Incident Safety Officer courses in three locations. A manual specific to BC has now been developed.
- Four Career Fire Fighter Pre-Employment Training programs were delivered.



**Training professionals in the fire service, industry and marine to deal with incidents involving fire or hazardous materials.**

% OF TOTAL JI REVENUE



**"I've received great value from my 15 years of involvement in the JI. I get an enormous amount of energy from working with the students. It also allows me to take a global look at the fire services industry and gain knowledge that I wouldn't get during the course of my job."**

**Keith Boswell**  
**Captain, Surrey Fire Department**  
**Instructor, Fire and Safety Division**



**"The training delivered by the JI is outcomes-oriented, not process-oriented. That's an important distinction, and it translates into paramedics who know how to provide better care for people."**

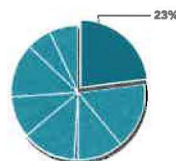
**Dr. Ian Macphail**  
Emergency Physician  
Royal Columbian Hospital

## PARAMEDIC ACADEMY

### HIGHLIGHTS:

- The Academy underwent a major reorganization from a program-based structure, where staff were dedicated to one program area, to one based on functions, such as program development, support and delivery. We are realizing efficiencies and improved cross-program consistency in the new structure.
- We continue to realize the benefits of the Paramedic Training Network, as it enables us to provide BC's paramedics with access to training in areas throughout the province.
- After signing a major contract with the Department of National Defence, the Academy is now training the Force's Medical Assistants using a combination of Internet-based self-directed study with face-to-face workshops and clinical practice. We are also entering our fourth year
- of providing medical training to SAR Techs (Search and Rescue Technicians) for the Wing Command of the Canadian Air Force.
- Our partnerships with Hong Kong and Singapore continue to be strong. A team of physicians and nurses representing the JI spent six weeks in Hong Kong, teaching a variety of pediatric and adult resuscitation courses to over 400 Hong Kong physicians and nurses. Our Singapore partners, the School of Military Medicine and the Civil Defense Force, continue to send their staff to us for training.
- International interest in our work continues to increase. The Academy began a multi-stage training project for Taiwan's ambulance service. Twelve Taiwanese instructor/officers spent six weeks at the Paramedic Academy learning how to teach the EMA II course.

% OF TOTAL JI REVENUE



**Providing training in emergency front line patient care to paramedics and other health care professionals.**





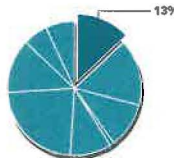
# POLICE ACADEMY

## HIGHLIGHTS:

- Six recruit classes graduated from the Academy after completing their Block III training.
- We began a long-term relationship with the General Directorate of the Abu Dhabi Police in the United Arab Emirates, delivering four courses to their officers in 1999, with another 15 courses scheduled in 2000.
- The Academy completed the final development of the joint JI-UBC certificate in Information Technology Security program for rollout in January, 2001. A series of cybercrime investigative courses for municipal police will be delivered throughout 2000.
- New projects included Interviewing and Interrogation training for Canadian Forces Military Police, Internet Open Source Intelligence training for Provincial Firearms Officers, new firearms instructor training for the armored car industry, and an Internet-based workplace safety skills course for the private security industry. We began entry-level training for compliance and enforcement staff members of ICBC, and started a regular series of offerings for the new Canadian firearms safety training courses.
- We finalized an ongoing partnership between the Academy and the Washington D.C.-based Police Executive Research Forum for our Police Executive Series, and have held several Police Executive Series workshops with police managers from across BC and Washington.
- In November, the Private Security Program hosted the bi-annual conference of the National Association of Security and Investigative Regulators in Vancouver.

**Training BC's municipal police officers and providing law enforcement training to the private and public sectors.**

% OF TOTAL JI REVENUE



**"The JI sets such a high standard in recruit training and advanced training. That's why the organization has an enviable reputation as a leader in public safety."**

**Peter Young  
Chief Constable  
New Westminster Police Service**

## SOCIAL SERVICES AND COMMUNITY SAFETY DIVISION

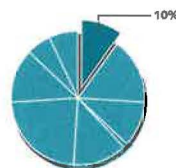
### HIGHLIGHTS:

- We were awarded a Safer Futures Award, in recognition of our work in preventing violence against women. The award is sponsored by the Ministry of Women's Equality, the BC Society of Transition Houses, and the BC Association of Specialized Victim Assistance and Counselling Programs.
- More than 125 people attended the Voices From Each Generation: Reclaiming Wellness in Aboriginal Communities conference that explored a broad range of issues facing the aboriginal community. The Voices conference was co-sponsored with the Corrections Academy, the Native Education Centre and the Nicola Valley Institute of Technology.
- Over 300 victim service workers from across BC attended the Triumphs and Challenges: Victim Service in the 21st Century conference that we held along with the Victim Services Branch of the Ministry of Attorney General.
- In cooperation with the Education Alliance, we successfully launched the Child Protection Pre-Employment Program for the Ministry for Children and Families.

"I'm proud that our division takes on critical issues that were known by very few people, issues that may have been closeted or unspoken, and raises their awareness and understanding in the broader public. It's part of our commitment and connection to the community."

**Shelley Rivkin**  
Director, Social Services and Community Safety Division

% OF TOTAL JI REVENUE



**Offering programs and courses for people working to improve the lives of children, youth and families.**





# PACIFIC TRAFFIC EDUCATION CENTRE (PTEC)

## HIGHLIGHTS:

- Delivery of the TaxiHost program continues to play a significant role for PTEC. A total of 675 taxi drivers completed TaxiHost Level I and 560 completed Level II this year. We continued to work closely with the Vancouver International Airport (rated one of the best in North America) and Lower Mainland communities to enhance the level of service provided by the taxi industry.
- PTEC doubled the number of Industrial Accident Investigation and Advanced Driving Programs, delivered to clients such as Telus, BC Hydro and others.

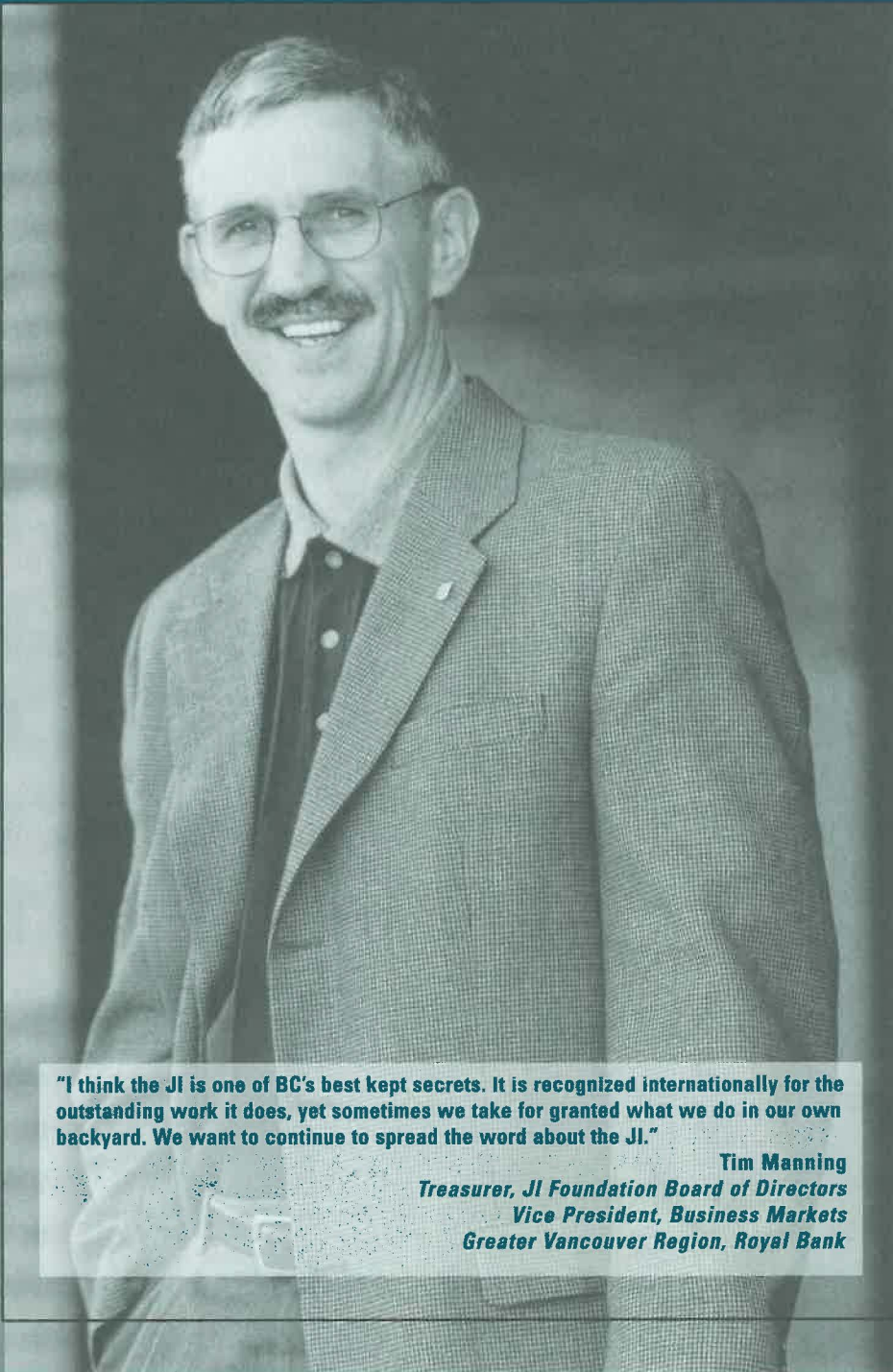


**Developing and delivering advanced driver training programs and accident investigation programs in partnership with the Insurance Corporation of BC.**



**"The JI values are reflected in each of the staff here. Our programs are student centred, and we work together in teams to achieve our program goals."**

**Jasbir Sandhu  
Manager, TaxiHost Program  
PTEC**



"I think the JI is one of BC's best kept secrets. It is recognized internationally for the outstanding work it does, yet sometimes we take for granted what we do in our own backyard. We want to continue to spread the word about the JI."

**Tim Manning**  
*Treasurer, JI Foundation Board of Directors*  
*Vice President, Business Markets*  
*Greater Vancouver Region, Royal Bank*

## JI FOUNDATION

The JI Foundation raises funds for student scholarships, new program development, purchase of new training equipment, and general support to the JI. The Foundation is a registered, charitable, non-profit society, raising funds through individual donations, corporate donations, special events and planned giving programs.

During 1999/2000, financial awards were presented to three students:

Corrections and Community Justice  
 Division - Lindsay Gordon, Fiona Lawrence

Fire and Safety Division - Dave Floris

### JI FOUNDATION BOARD OF DIRECTORS

Robert J. Stewart – *Chair*  
 Donald J. Pamplin – *Vice Chair*  
 Tim Manning – *Treasurer*  
 Jill Kavanagh – *Secretary*  
 David Esworthy  
 George Garrett  
 Larry Goble  
 John Grady  
 Darlene Kruessel Hyde  
 Hal Jenkins  
 Christopher Richardson  
 Marvin R.V. Storrow, Q.C.  
 Florence T. Wong



**POLICY ADVISORY COMMITTEE 1999-2000**

Nick Rubidge  
*Director,  
College and Institutional Planning  
Post Secondary Education Division  
Ministry of Advanced Education,  
Training and Technology*

Rick Dumala  
*Fire Commissioner  
Ministry of Municipal Affairs*

Mervin Harrower  
*Director, Provincial Emergency Program  
Ministry of Attorney General*

Brian Mason  
*Executive Director, Corrections Branch  
Ministry of Attorney General*

Paul Gotto  
*Acting Executive Director  
B.C. Ambulance Service  
Ministry of Health*

Marg Sorensen  
*Executive Director, Court Services Branch  
Ministry of Attorney General*

Stephen Stackhouse  
*Assistant Deputy Minister,  
Public Safety & Regulatory Branch  
Ministry of Attorney General*

**MANAGEMENT COMMITTEE**

**Chair – Larry Goble**  
*President*

Louise Krohn  
*Vice President,  
Instruction and Contract Services*

Pat Ross  
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Marg Huber  
*Centre for Conflict Resolution*

Paul Pershick  
*Director, Corrections and Community  
Justice Division*

Peter Pershick  
*Director,  
Emergency Management Division*

Shelley Rivkin  
*Director, Social Services and Community  
Safety Division*

John Vokes  
*Director, Fire and Safety Division*

Steve Watt  
*Director, Police Academy*

Tony Williams  
*Director, Paramedic Academy*

For a copy of our audited financial statements, call 528-5506,  
or write to the President's Office at the address below:

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