

JI

journal

TRAINING FOR SAFER COMMUNITIES

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Introducing the JI to the New Solicitor General

The Justice Institute of BC was delighted to welcome the Minister of Public Safety and Solicitor General, the Hon. Rich Coleman, who made a special visit to New Westminster on Friday, July 27, to learn first hand about the "JI" and why it attracts 30,000-40,000 students each year.

The Minister's first visit to the JI provided a valuable learning experience and exchange of information with the Hon. Rich Coleman sharing his vision for the Ministry. He also took time to discuss key issues with representatives of the JI Management Committee and other members of staff whom he met during the tour.

Following a special presentation by President McGee that highlighted the innovative programs delivered under the JI's



On his first visit to the Justice Institute, the Hon. Rich Coleman, (left) received a personalized tour from JI President Jack McGee (right) and Mike Trump, Police Academy.

unique provincial mandate, the Minister was taken on a tour of the building and introduced to the Institute's wide-array of training and educational opportunities.

His visit coincided with the graduation of Class #83 Police Recruits as they completed their 34-week recruit training program in preparation for the next step, a 16-week on-the-job practicum.

The Minister personally congratulated the Police Recruits on the successful completion of their training program. "You are the front-line people, the ones that other people rely on to keep our communities safe. You represent professional, capable, well-trained police forces in Canada." The Minister said the programs at the JI Police Academy are at the forefront of police training globally.

CAPTURING CROOKS ON CAMERA

New Forensic Video Analysis Service



If you feel like you're being watched, maybe you are—video cameras watch us constantly in both public and private places. Indeed, video evidence is more than

abundant but few organizations have the tools, the time or the expertise to process the huge amount of information captured on video. And, that's where the JI is hoping to help out.

"New software used with a special digital editing system allows us to locate key evidence for police investigators," says Bob Walker, the JI's forensic video analyst. "We are the only facility in BC equipped to offer this service to all law enforcement and public safety agencies on a fee-for-service basis," said Walker. Essentially, the technology allows ways to clarify video footage so that details recorded in the video can be seen to a degree that isn't possible simply by viewing with the human eye.

The result is a greater quality and quantity of evidence to assist law enforcement agencies convict criminals.

Grant Fredericks, a former officer with the Vancouver Police Department, worked with American-based Avid Technology to develop this leading edge forensic video system. Walker, who is a video specialist in the JI's Media Centre, met Fredericks a year ago to discuss the possibilities of the JI purchasing this state-of-the-art system. "I thought it was a great opportunity to offer a centralized forensic video service to the province," said Walker. "I'd like to see us become a leader and recognized expert in video analysis. There is a huge demand currently for this type of service and all indications point to continual growth in forensic video analysis."

Walker has successfully completed several training courses including, "Forensic Video Technology and the Law," offered at the FBI Academy in Quantico Virginia. He is one of only a handful of people trained to do this type of work. "It is hoped that the law enforcement community throughout the

province see this forensic science service being offered as a positive addition to their resources."

"About 160 law enforcement personnel attended the Capturing Crooks by Camera seminars held here at the JI in mid June. "We did the sessions for a number of reasons," explains Mark LaLonde, Program Coordinator with the JI's Police Academy. "First, we wanted to educate investigators about the system... make them aware of it and what it can do. We also wanted to let them know that we now offer this service. And, we wanted to promote the courses—one for police and another for industry—that we will be offering this winter on forensic video." LaLonde sees the service being in demand by police, security and insurance agencies.

Walker has already processed several cases for local police agencies. "I expect the floodgates to open once the word gets out," he says. LaLonde agrees. "There's a need for this service. We have the technology and the training. It's a natural progression of what we do."



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Instructor Profile

LESLIE KEENAN
SOCIAL SERVICES &
COMMUNITY SAFETY DIVISION



When she's not in the classroom, Leslie relaxes with her favorite puppy, Aja.

There's no such thing as disappearing into the back of the room in Leslie Keenan's courses. Leslie describes her approach to teaching as very hands on. "I probably don't talk for more than 10 minutes at a time," she says. "There's a lot of interaction with the students and I like to provide them with opportunities to practice their skills. The majority of learning in my classes happens among the students working in groups."

Leslie teaches Situational Leadership and Performance Planning and Review, and Decision-Making and Problem Solving as part of the Management Development for Residential Settings Certificate program. Risky Business, the third course, is an elective she developed that focuses on risk-management issues.

"Typically, my students manage facilities that provide services to people living with disabilities, mental illness, alcoholism or women in transition. They are already involved in social services. Often they are front-line workers who need to develop new skills as they take on increased responsibilities or train to be managers."

Leslie's focus while in the classroom is always on the participants. "The screening process means that the students are of a high standard and they are committed to learning new skills to do their jobs better. I've had some wonderful experiences with them."

Her courses last two days and she teaches six or seven times a year, often at the New Westminster Campus, but at other locations around the province from Victoria to Prince George. In the fall she'll be teaching in Fort St. John.

Before Leslie started teaching at the JI in 1995, she was the Chief Licensing Officer for the North Shore Health Region and had also worked for the Ministry of Health as an Acting Manager of Investigations.

"The rewards of working at the Justice Institute are many," she says. "It's always been an institution that provides quality product. It has a fabulous reputation and I'm proud to be part of a group delivering those services. The facility is open to leading-edge approaches and if something looks feasible, they facilitate the development of new programs. The result is a really rich experience for an instructor. I'm proud to be a member and I look forward to a long association with the JI."

Learning is a life-long commitment for this 45-year-old dynamo. Leslie is currently taking the JI/SFU joint program on Leadership in Justice and Public Safety and hopes to receive her degree in 2002. "It's an amazing course, teaching you everything you could need academically to back you up in a social service or justice organization. The quality of both the professors and the curriculum is excellent."

When she isn't teaching or studying, Leslie takes time out with Aja, her energetic and adorable young puppy. Who knows, maybe Aja will be the catalyst behind even more innovative ideas for teaching her classes using the same inventive thinking that went into developing a video training package for her Risky Business course that featured the comedian Red Green! You'll just have to attend one of her classes to find out!

JI Around the World

Fire and Safety Division 'Cooking' in Saudi Arabia

Imagine working in 48 degree Celsius heat. Now imagine working as a fire fighter in that temperature. Instructors from the JI's Fire and Safety Division, along with adjunct instructors, are finding out first hand just how hot, hot can be. They are delivering JI programs to the Saudi Arabia Basic Industries Corporation's (SABIC) industrial fire department. SABIC is an industrial organization that functions as part of the petrochemical industry.

"These are the first courses that the Division has delivered overseas," Dan Murphy, Manager of the Fire and Safety Training Centre in Maple Ridge, says proudly. "We've had international students come here, but this is significant as it's the first contract where we've gone abroad to teach. We're training SABIC's industrial fire department, which also provides municipal services."

"SABIC is impressed with our services and every month we're approached to put in another quote," says Murphy. "As the trust builds, we're developing a better rapport that we are optimistic will lead to the delivery of programs over the long term."

How will the instructors cope with the Saudi Arabian summer temperatures? "The instructors will probably start their courses around 3 p.m. and go 'til midnight, when the temperature drops to a cool 40 degrees," explains Murphy, who recently returned from visiting the SABIC training facilities in Al-Jabail. "When you hear Saudi Arabia, you immediately think of the desert, but the city is on the Arabian Gulf and humidity is running around 90 to 95 percent. You're constantly drinking water to stay hydrated."

Dan visited the SABIC site to evaluate the training facility and ensure that security protocols were being followed for exams. "The training facilities there are fabulous," he says. "The company has top-of-the-line fire equipment and it's a great training ground with all the latest technologies. The city itself was built as an industrial complex about 18 years ago. All the infrastructure and buildings were finished before anyone moved in."

The average class size for the JI's courses is 15 to 20 students and language barriers have not been a problem. "Most of the students are fluent in spoken English," Dan explains. "Reading becomes more of a barrier, but there are interpreters to help with that. Everyone we've met has been very hospitable and sincere."

John Vokes, Director of the JI's Fire and Safety Division, says international clients insist on certification for their fire service members. Fire and Safety Division programs meet this requirement through accreditation by the International Fire Service Accreditation Congress (IFSAC). In addition, the Justice Institute of BC received the highest certification possible last year from the International Organization of Standardization (ISO).

The Fire and Safety Division is bidding on other international contracts and looks forward to helping in the development of fire and rescue services in other countries spreading the JI's knowledge and excellent reputation to other corners of the world.



Fire and Safety Division instructors deliver first overseas course in Saudi Arabia.

Open House to the Rescue

The Maple Ridge Campus was the scene of more than one emergency at the JI's Open House held June 2. These emergencies, however, were planned to give the public a close-up view of the type of expertise that flies into action following an accident or other emergency situation.

Police, fire and emergency health services conducted three emergency response scenarios and captured visitors' attention on the day. Families turned out for a view of the

type of rescue techniques the JI specializes in teaching. The teams responded to an arsonist, a construction worker having a heart attack on a tall crane, and a multiple vehicle accident involving a stolen car.

"This is a great way for us to showcase our training and demonstrate what the JI is all about," said Fran Hannaford, Program Assistant at the Fire and Safety Training Centre, who helped coordinate the event.

Open House Opens Doors to Community

"We couldn't hold this event without all the volunteers, who donate their time," said Hannaford. "They were terrific... they participated in the scenarios, worked in booths and acted as information resources to visitors."

The annual JI event alternates between the Maple Ridge and New Westminster campuses.



When a construction worker has a cardiac arrest, paramedics and firefighters work together to ensure a safe rescue.



A quick response to a motor vehicle accident involving kids on scooters.



Construction at Maple Ridge Facility Trades Portables for Classrooms

A special ground breaking ceremony to be held at the JI's Maple Ridge Fire Safety Training Centre will signal the start of a \$3.2 million multi-use-building project to enhance the current site.

"The support we've received to date from the Ministry of Advanced Education, enables us to continue providing our students with one of the most comprehensive fire and safety training centres in North America," says John Vokes, Director of the JI's Fire and Safety Division.

The project, set to replace 23 portables and provide permanent classrooms, shower/change rooms, and facilities for administrative support, is expected to take a year and a half to complete.

"Our clients are firefighters and industrial and marine workers whose employers send them to us to receive the most up-to-date training," says Vokes. "The funding for these improvements means we'll continue to provide a top quality environment for students to learn and develop as professionals making our communities safer places to live and work."

A new 1,200 sq. ft warehouse/classroom to allow for rescue scenarios related to hazardous materials transported via boxcars and trucks is one of numerous training props to be incorporated during Phase 3 of the project.

At peak times, as many as 120 students per day are trained at the Maple Ridge facility with approximately 4,000 people trained on site last year.



The safe response to derailments with hazardous materials onboard.



Kudos from a Client

Staff from Wardrop, an engineering consulting firm in Thunder Bay, recently attended the HazMat Technician and Rail Car Specialist programs delivered by the JI's Fire and Safety Division in Maple Ridge.

Following the course, Len Hoey, Wardrop's principal and manager, Environmental Services, wrote, "Your methods of instruction, incorporation of keynote speakers and understanding of our specific needs was truly remarkable, a testament to your experience and the quality of service offered at the JIBC. The training... was detailed, focused, and a remarkable value. Keep up the great work!"

Dana Marshall A Fan of Online Learning

Prince George resident Dana Marshall was overjoyed by her experiences in the JI's Adult Probation Officer program available online for the first time this year from July 2000 to May 2001. "It was an absolutely amazing thing for me," said Marshall. "I learned so much about myself and what I'm capable of."

Dana became interested in being a probation officer during a college criminology course. "I learned about it during a special lecture on probation and I just knew I really wanted to go into it. I didn't know at the time whether I would choose adult or youth, but when the JI offered its adult program online, that was the deciding factor. The JI is the reason I completed my university degree, because I really wanted to take the probation officer course and I couldn't do it without a degree."

And Dana has a lot of company when it comes to the numbers of people who could benefit from online programs to achieve career goals. "I have a husband and three children," says the 30-year-old. "Leaving Prince George for three months to take the regular course at the JI's New Westminster facility was not an option for me. I really wanted to do this course and I couldn't have done it if it hadn't been offered online." It's definitely got a big future, especially for people up north or in remote parts of the province."

Dana attended an information session that the JI gave at the University of Northern BC (UNBC) last year and immediately put in an application for the program.

In addition to a BA in psychology from UNBC, Dana had also worked for the Ministry of Children and Families in Prince George. "I worked with foster children and their birth parents, trying to help the parents to prepare them for the return of their children. When I applied to the JI, I realized that most of my work and volunteer experience had been with youth, so I was nervous that I wouldn't be accepted into a program for adult probation work, but it all worked out."

Dana credits her instructors with making the program such a success. "Norm Ellis and Linda Alexander were the key instructors and there were a range of others. I missed having the face-to-face meetings and discussions, but all of the instructors always got back to me really quickly any time I had a question."

The students met a few times over the course of the program, with special sessions at the JI. "It was great to meet my classmates and we got to talk occasionally over the phone when we worked on group assignments. I've made some special friendships. A lot of them were in the same position as me... they couldn't have done the program if it hadn't been online."



Adult Probation Officer students (L-R) Dana Marshall, Lan Luong, Anthony Barker and Jodi Jackson enjoyed meeting each other face-to-face while taking the first Adult Probation Officer program conducted online.

A typical "day" in the online classroom for Dana consisted of logging on to the computer in the evening once her youngest child was in bed. "I'd read the work and do the assignments. We also had tons of binders with lots of reading material."

In September, Dana took a job as a client supervisor and a promotion as an auxiliary probation officer upon graduation. She's now preparing for a permanent job. "I'm spending lots of time studying the Corrections Branch's policy manual, reviewing my class notes and talking to others who've gone through the process."

"Everything seems to be falling into place for me," she laughs. "I love what I'm doing. I'm so happy to go to work every day and I've never experienced that before. It's the most amazing, most exciting thing in my life."

Earthquake Preparedness Are We Really Ready?

More than 150 people attended an Emergency Preparedness seminar, June 20, here at the Justice Institute. They came to listen to what



Washington State and Seattle officials had to say about how prepared they were in dealing with the earthquake, subsequently named Nisqually, that rocked that area and the Lower Mainland earlier this year on February 28. "Nisqually" is a Native American name derived from a prominent delta in South Puget Sound.

Seminar attendees benefitted by learning some valuable lessons to improve their own emergency preparedness strategies.

"There are valuable lessons to be learned from the Seattle earthquake in terms of knowing whether emergency responders were able to get to their destinations quickly, or if they were trapped in traffic," says John Oakley, Instructor/Co-ordinator of Emergency Management Training at the JI. "Evaluating this experience allows us to take appropriate steps now to best prepare for a similar scenario should an earthquake of that magnitude occur in British Columbia."

The seminar was sponsored by the Emergency Preparedness for Industry and Commerce Council (EPICC), a provincial emergency program, and the JI's Emergency Management Division.

New Certificate Program:

Peacemaking and Restorative Justice

The JI's Centre for Conflict Resolution is offering a new Certificate program in Peacemaking and Restorative Justice. "The philosophy behind peacemaking and restorative justice is very old and found in many cultures," says Program Coordinator, Leslie Murray.

"During the past decade world-wide, there has been a growing movement focused on how to approach the harm done through acts of bullying, violence, mischief and negligence in a way that promotes healing and reconciliation to the people directly involved, their families and their communities," says Murray.

In British Columbia and the Yukon, many groups are working towards this goal, in communities, schools, and organizations.

"Throughout the past two years, staff at the Centre for Conflict Resolution have been working with practitioners of Restorative Justice as well as those involved in the institutions of justice and schools. They're developing a series of courses that promote learning the values, principles and processes that can be applied in various settings," says Murray. Many of the courses have two or more instructors who are currently practicing Restorative Justice processes.

"The field is evolving quickly and developing Best Practices takes continuous evaluation and dialogue," she says. "Centre staff are working with practitioners in a variety of fields."

We're developing courses grounded in the values and principles of Restorative Justice which utilize specific methods such as conferencing, panels, mediation and circles to develop processes for use in the community, schools or other organizations."

The PeaceMaking and Restorative Justice Certificate program requires 210 hours of study and includes courses such as 'Values-Based Approach to Conflict,' 'Peacemaking Circles,' and 'Psychology of Victims.' Graduates from the program earn their certificate in Conflict Resolution with a specialization in Peacemaking and Restorative Justice. Courses are offered this fall at the JI as well as at Malaspina University College in Nanaimo, Okanagan University College in Penticton, and at Yukon College in Whitehorse. Courses are also available on a contract basis to communities who wish to host them. Centre staff are working with people in those communities to ensure the training applies to those who are taking the courses.

To find out more about the Peacemaking and Restorative Justice program, visit the JI's website (www.jibc.bc.ca) or call Registration at the JI's New Westminster campus (604) 525 5422 or one of the other two campuses where the courses are being offered.

What is Peacemaking and Restorative Justice? It's shared problem solving, accountability, healing, reconciliation, and less dependence on formal processes, on the state, and upon professional expertise.

A First Class Degree

Marking a proud and historic moment for the Justice Institute, the students who completed the Justice and Public Safety Leadership program run in conjunction with Simon Fraser University, received their degrees at the Burnaby campus, June 9. These students cap off three years of hard work and triumph with the added recognition of being the JI's first set of graduates to receive university degrees. JI President Jack McGee took part in the official procession at SFU to recognize not only the graduates' personal accomplishments but also the work that was behind the development of the undergraduate and Masters' programs in Justice and Public Safety Leadership.

Vancouver Police Inspector Chris Beach, selected from hundreds of graduates to speak at the ceremony, gave the convocation address. He addressed life-long learning and leadership and remarked on the vision and the leadership that the JI demonstrated by developing the program four years ago.

Two JI staff graduated from the program. Peter Stevens and John Vokes each completed their degrees while working full time. John's final essay, which includes an historical account of the fire service in BC, is part of a publication written by the graduating class.

The convocation ceremonies at SFU were followed by a reception at the Justice Institute where Inspector Richard Levy of the Abbotsford Police Service received the inaugural scholarship for outstanding academic and scholarly achievement from the JI's Centre for Leadership Development. Richard generously donated the scholarship award of \$250 to the JI Foundation so that its work can be extended to other students in the field of leadership.



Above: President Jack McGee, (far left) congratulates Grads Peter Stevens and Kelly Keenan, seen here with Kate Grindlay, Program Asst. Justice and Public Safety Leadership at the JI and with Ruth Price, Integrated Studies Program, SFU.



Peter Stevens (left), Co-ordinator, Community Justice Division, and John Vokes (right), Director, Fire and Safety Division earn Bachelor of General Studies degrees by completing the Justice and Public Safety Leadership program offered with SFU.



Paramedic Academy Builds Better Tests for Cardio Technologists

The JI's Paramedic Academy is working on a pilot project to develop new ways of testing the skill level of Canada's more than 900 cardiology technologists through the creative use of multimedia.

In a three-year contract signed with the Canadian Society of Cardiology Technologists (CSTC), the Academy is reviewing the Society's current bank of exams, developing new ones and looking at innovative ways to administer and mark the exams, online.

Eventually, both organizations envision the creation of a National Technical Assessment Centre that could measure a technologist's knowledge, skill and judgment relative to the work that they perform on the job. The end result would mean cost efficient assessment done on a computer, not on paper.

"The National Technical Assessment Centre, which would have CSTC as its first client, is the first step in what I envision as the future of education," said the Paramedic Academy's Director Tony Williams. "We start by evaluating the skills, knowledge, and judgment required for different technology positions and then measure the individual against those skills before putting them into training programs. This reverses the traditional method of putting individuals through a training program and then measuring their entry into practice skills. I see using the National Technical Assessment Centre as one of the leading agencies to quickly evaluate and train technologists. It will help us retrain health technologists so they can adapt to the changing needs of the health care industry."

Ian Dailly, Program Director of Learning Systems for the Paramedic Academy, says the JI has expertise in delivering online educational programs that include assessment tools with evaluation being key to giving students feedback and helping them to learn.



"A complex area of practice for cardiology technologists," says Dailly, "is the administration of stress tests to cardiac patients. In effect, patients at risk are put on a treadmill and then watched for signs of distress. We wanted to prepare students appropriately so we created a multimedia stress test scenario (using video clips) to assess their clinical judgment and decisiveness." Dailly describes the pilot project as having the potential to deal with some critical health care issues.

Assessing the competency of practitioners is just one of those issues. Dailly also sees assessing the skill of health professionals who are recent immigrants to Canada as another one. "There needs to be a way to measure their skills in order to expedite their employment into the health system. Many other groups in the health field could also benefit from what we are developing here as well," he says.

The JI's Paramedic Academy has been given the green light to create five online programs by the fall.

A cardiology technologist delivers a stress test.

PROFILE:

Centre for Conflict Resolution Appoints New Director



"I use my conflict resolution skills every day and in every facet of my life," says Carrie Gallant, the new Director of the Justice Institute's Centre for Conflict Resolution. "They are extremely useful tools that can be applied anywhere, anytime."

Carrie comes to the JI from Ontario and replaces former director Marg Huber, who is now working in South Africa. A lawyer skilled in mediation, facilitation and training, Carrie brings many assets to the JI. Prior to assuming the director position on June 6, she was a half-time director of the University of Windsor's Mediation Service

in the Faculty of Law there. She also ran a consulting practice in Toronto that offered mediation, investigation and adjudication of disputes. In addition, she provided customized training programs on negotiation and conflict resolution to organizations as well as skills training workshops in advanced mediation and conflict resolution skills.

"I was attracted to the JI because it provides a fabulous opportunity to be involved in a skills-based training course," she says.

"The JI's Centre for Conflict Resolution is known throughout Canada and is internationally renowned. This position opens up a tremendous opportunity for me."

"Our certificate programs are very skills-based with an assessment requirement. This makes them stand out from similar programs offered in Canadian colleges and universities. Also, JI staff are energized and committed despite limited resources."

As Carrie gets to know more about the Centre, her vision for its future is crystallizing. "I'm still familiarizing myself with the program, the Centre and its needs," she says. "What I want to do is improve on our success and build on our track record. I want to look at new and innovative ways of delivering programs—perhaps offering some online programs. And, I want to utilize our staff, instructors and coaches in the best possible way and build on their strengths."

"Vancouver is a beautiful place and the people at the JI have been absolutely wonderful at helping me settle in," she said. In the meantime, Carrie and her three-year-old Boxer, Otis, are getting to know the Lower Mainland. She looks forward to having her motorcycle shipped out so she can explore even more of the province.

Carrying a Torch for some Special Athletes

As JI staff made their way into the parking lot on Monday, June 25, police stopped them. But, this was no ordinary road block. Instead, vehicles were directed into the fine spray of fire hoses in a car wash to raise money for the Special Olympics Law Enforcement Torch Run.

In a mere three hours, \$1,573 was raised and the parking lot was awash with very shiny vehicles. Participants also received a Special Olympics Law Enforcement Torch Run T-shirt with their \$20 contribution.

Five runners from the JI joined 25 officers who had been running on and off for two days. Before the group took up their route again, they listened to Tanya Macintosh, a Special Olympics' athlete, who spoke in the JI atrium. The final leg of the run continued through New Westminster.

Robbin Norgren, an Instructor in the Paramedic Academy and Laurie McAvoy, Manager, Contract Training, Professional Health Programs, each took turns carrying the torch. "I wish a police car and two motorcycles would clear the way for me during my usual runs," said McAvoy.

Marianne Farmer, Instructor, Police Academy, helped organize the JI's participation in the event.

The Special Olympics is an international program that provides sports training and competition for people living with a mental disability. In 1969, the first Canadian Special Olympics was held in Toronto.

FINISH LINE



Five JI staff joined 25 dedicated law enforcement officers to run the last leg of the race which ended in front of the Scotia Bank in New Westminster. The bank is one of the major sponsors of the event. Participants from the Justice Institute included: Laurie McAvoy and Robbin Norgren, Paramedic Academy, Jas Bunwait, Information Desk, Jane Dean, Courts Academy and Liz Moski, Library. The Special Olympics Athlete, Tanya McIntosh, also completed the run.

Thank You 180 times!

Buy A Book Campaign Huge Success!

Thanks to the generosity of 92 donors, we are now able to buy 180 new books for the JI Library! We are happy to announce that we received \$8,895 in donations in our third annual Buy A Book Campaign. Watch for the Buy A Book labels inside the front covers of all new books purchased with campaign donations.

Your support has helped to make the JI Library a valuable resource for 40,000 justice and public safety professionals who borrowed 12,000 books and videos from our library last year. Our many thanks to all of you!



Bob Atkinson	Richard Henriquez	Beverly Roest	Institute of Fire Engineers (BC Branch)
Carol Baert	Donald Hilborn	Pat Ross	Justice Institute Foundation
Lesley Bain	Marg Huber	Danielle Salles	Konrad Consulting Services
Joan Balmer	Mal Hughes	Jackie Schach	New Westminster Police Association
Vera Bergman	Peggy John	Mary Smethurst	New Westminster Police Service
Jim Bond	Phyllis Kenney	Vincent Spencer	Oliver Search and Rescue
Mark Brunke	Louise Krohn	Bob Stewart	Pass Creek Fire Department
Nenita Capilli	Cathy Lange	Robert Stewart	Rotary Club of New Westminster
Pat Carnegie-Dunlop	Doug Lepard	Cynthia Teo	Saanich Police Department
Tony Cavezza	Al Lund	Wendy Tobin	Vancouver Police Department
Frank & Marilyn Chow	Terry Ly	Roy Uyeno	Vancouver Police Union
David Church	Heather Lyle	John Vokes	Victoria City Police Union
Paula Connolly	Flora MacLeod	Deborah White	West Vancouver Police Department
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A special thanks to the **Open Learning Agency** for donating the printing of our campaign bookmarks and posters.

For more information call (604) 528-5599 or email the JI Library at library@jibc.bc.ca or check out our website: www.jibc.bc.ca

Sharing Ideas for Future Success

Looking to the future, the Justice Institute is in the midst of creating a new strategic plan. "The purpose of the planning process is to help us define our vision for the future and create a clear sense of direction and unity of purpose for the JI," says JI President Jack McGee. "This process has embraced the entire organization: academics, divisions and departments."

Indeed, since the planning process began in March, about 400 people have participated directly. "Each of these people attended an environmental scan or a three-hour focus group," said Pat Ross, Vice President, Finance and Institute Services, who also serves on the Strategic Planning Committee. "We've reached a wide variety of people, mostly students, and external groups including employers. We've also talked with about 100 JI staff members. The Planning Committee is paying attention and making sure that all views are heard and that we listen to everyone's ideas."

The JI is working with Jackie Schach and Ron Purcell, two experts in the field of strategic planning pictured (right) with Sandy Beauchesne, Admin./Research Asst., Centre for Conflict Resolution. Schach is a consultant and has served as the Director of Strategic Planning at Seneca College in Ontario. With a Master's degree in industrial psychology, she

has also been a faculty member at McGill University and the University of Ottawa. She was recently selected as one of 25 business leaders to participate in a year-long Executive Development program at the University of Toronto studying the management of strategic change. Purcell has been a faculty member at York University, McGill University and the University of Toronto as well as at Seneca College. He has developed a unique scanning and forecasting methodology that he uses as part of the strategic planning process.

A strategic plan provides clarity and direction and it is important for an organization to have both a mission and a vision statement. The JI has grown rapidly in the past six years and is operating in an increasingly complex environment; thus the need for a new plan. Once the plan is in place this fall, it will help focus the JI's priorities and develop clear goals and measurable objectives.

The JI's Management Committee and Strategic Planning Committee met in mid-June to review input and to determine the next steps. The group is now working to identify the JI's new mission, goals and strategies. Once the plan is in place, the real work of implementation begins.



To date more than 400 people have participated in the JI's Strategic Planning Process providing invaluable input on the future direction of the Institute.

Province-wide Training Delivers Paramedic Academy Closer to Home

A province-wide network of training centres has been established by the JI's Paramedic Academy to deliver training closer to the communities the paramedics serve. The pilot project, which began in the Okanagan in 1997 and finished last March, enables 85 per cent of BC Ambulance Service personnel to reach a training centre within two hours.

"We are pleased with how well the program is working," says Tony Williams, Director of the Paramedic Academy. "The goal of the network is to enhance patient care by delivering training throughout the province. It allows paramedics to keep their skills up-to-date without taking them away from their communities."

"Prior to the creation of the network, full-time paramedics travelled to Vancouver for 10 days every five years for re-licensing. There were travel expenses as well, with Justice Institute instructors travelling around the province to train the part-time paramedics. These infrequent training sessions were not meeting the needs of communities."

"The new network delivers training in a timely and flexible manner," says Glenn Hocking, Program Director of Student and Faculty Services with the

Paramedic Academy. "The program is designed for part-time and full-time paramedics as well as new recruits. We are currently offering CMA/ Emergency Medical System One and will be adding Continuing Medical Education for all employees. As we layer more programs into the infrastructure, training will be more frequent for all personnel."

Full-time paramedics now receive two days of training annually through regional centres in Campbell River, Cranbrook, Dawson Creek, Fraser Valley East, Kamloops, Kelowna, Nanaimo, Port McNeill, Prince George, Smithers, the Sunshine Coast, Terrace, Trail, Vancouver, and Victoria.

"The network's training methodology consists of four components: independent study; classroom work; hospital/clinical time; and an on-car practicum. "We are using technology to deliver independent study and to decrease the amount of classroom work," explains Hocking. "Computers have been installed in 195 locations throughout the province so that paramedics can train on the job and between calls. They are also able to use this IT infrastructure to improve communications and to participate in discussion groups."

Hocking emphasizes that technology is only one component of the network. "Full-time Regional Training Coordinators (RTCs) have been hired in all 15 centres to manage and administer the training needs in their areas. Also, each centre has a pool of sessional employees—paramedics, nurses or other specialists—who do training."

The centres work with larger regional hospitals. "We've hired nurse clinicians who give training and expose students to sick and injured patients," says Hocking. "Because we're more involved with the hospitals, the nurses working with the paramedics are more aware of the level of training they receive and the scope of their practice. It's a good exchange of knowledge for both parties."

Another important component of the network is the on-car practicum. Here, trained observers work with students to offer coaching and feedback in real-life environments.

"The network is significant," says Hocking, "because it means all paramedics have a training resource in their region. They can now maintain and upgrade their skills easily. And that means that BC's communities are safer because of another Justice Institute initiative."

Extended Hours for JI Library



Glen Maddess, President of The Institution of Fire Engineers (B.C. Branch), was pleased to represent the Institution which contributed approximately \$600 worth of books to the JI's Buy a Book Campaign. He's shown here with Institute Librarian, April Haddad.

We're listening to your suggestions! Signaling a new chapter in customer service, the JI Library will open its doors on Saturdays beginning September 8.

This change comes out of the recent TrendTracker® sessions held as part of the JI's Strategic Planning process.

Library hours will expand from the regular 8 am to 5 pm, Monday to Friday, to include Saturdays from 10 am to 5 pm. This will be welcome news for time-crunched students and others who work during the week and find weekend access more convenient.

The Library provides services to support teaching, learning, and research at the Justice Institute and throughout the justice and public safety community, locally and provincially, and is increasingly in demand.

You may be interested to know that the Library holds an impressive collection of 18,000 books, 270 journals, 3,300 videos, 15 CDs and 150 audiotapes available for loan. Stacked end-to-end, the entire book collection would stand as high as the CN Tower which hovers 553.33m (1,815ft. and 5 inches to be exact) over the Toronto skyline. Now that's a tower of learning! Did you know that the JI catalogue is accessible off the JI web site? Surf in at www.jibc.bc.ca and click on Library.

JIBC Foundation and Board Collaborate on Strategic Plan



JIBC Board Members and JI Foundation Board Members, in this first joint photo, worked together in the JI's Strategic Planning Process offering invaluable input on the JI's future direction.

Back Row (L-R) Jack McGee, Justice Douglas Campbell, Mal Hughes, John Grady, Robert Stewart, John Watson, Marvin R.V.Storow, Q.C., George Garrett, Chris Richardson, Jim Graham, Robert Brett, Brent Hodgins. Front Row (L-R) Prima D. Michell, Sathie Budial, Betty Toporowski, Donald Pamplin, Darlene Hyde, Val Pattee, Florence Wong, David Esworthy. Missing from photo: Peter Webster and Jackie Whalley.

Make a Lasting Difference – Leave a Legacy

The JIBC Foundation is a member of Leave a Legacy British Columbia, an initiative of the Canadian Association of Gift Planners, established to promote an awareness around how you can use your will or create an estate plan as a means to charitable giving.

WHY CONSIDER A LEGACY?

Financial assistance is essential to support the work of countless not-for-profit organizations that enrich the lives of people in our communities. In fact, a vast majority of British Columbians generously give their money and time to local not-for-profits. Did you know that it was possible to continue helping people in need or to promote a favourite cause by designating a gift in your will or designing an estate plan? Not only will you be contributing to the not-for-profit groups of your choice but you might also receive tax benefits as a result of your generosity.

Leaving a legacy provides a unique opportunity for you to support organizations that are making a difference in British Columbia.

PLANNING AHEAD

Think about the not-for-profit group or cause you'd most like to help. Maybe you or someone you know has benefited from the service of a particular organization. Maybe you're a believer in the mission of a specific organization. You might want to leave a gift in memory of a loved one or for a specific use.

If you need more help or you need to know more about a particular organization, do some investigating before leaving a gift. Call the group of your choice. They can tell you more about what they do, what opportunities are available for giving, and how your gift will allow them to continue their good works.

If you are interested in discussing the planned giving opportunities that exist at the Justice Institute of British Columbia, please call Francine Gaudet, Foundation Director at (604) 528-5582.

Top 10 Things You Can Do Today To Leave a Legacy

1. Prepare a will. Without a will you lose control over your property at death.
2. Leave a gift in your will for the not-for-profit organizations that made a difference in your life. Imagine the positive impact on our community if everyone made a gift from their estate to their favourite not-for-profit.
3. Leave a specific dollar amount or a percentage of the assets in your will to a not-for-profit of your choice.
4. Consider using assets for your charitable gift. These include gifts such as cash, stocks, bonds, mutual funds, term deposits, real estate, vehicles, art, jewelry, or insurance. Such gifts may even provide tax savings.
5. Name a not-for-profit as a beneficiary of your RRSP, RRIF or pension.
6. Name your favourite not-for-profit as the beneficiary of an existing or paid-up life insurance policy.
7. Purchase a new life insurance policy naming your favourite not-for-profit as the beneficiary.
8. Remember loved ones with memorial gifts.
9. Encourage family and friends to leave gifts to not-for-profits in their wills.
10. Ask your financial or estate planning advisor to include charitable giving as part of their counsel to clients.

JIBC Foundation Announces New Board of Directors

The Justice Institute of British Columbia (JIBC) Foundation is pleased to announce its new Board of Directors for 2001. The Foundation raises funds on behalf of JIBC's charitable pursuits. The 14 directors come from a diversity of backgrounds including finance, government, law and the local business community and are nominated to the Board in a voluntary capacity.

Introducing the Foundation Board

Donald J. Pamplin, Chair (*FireCon and Associates, Inc.*)

Darlene Kruesel Hyde, Vice Chair (*ICBC*)

Marvin Storow, Q.C., Secretary

(*Blake, Cassels & Graydon Barristers and Solicitors*)

David Esworthy, Treasurer

George Garrett (*PACE Group*)

John Grady (*Executive Security*)

Mal Hughes (*former New Westminster City Councillor*)

Jack McGee (*President, JIBC*)

Val Pattee (*Chair, JIBC Board*)

Christopher Richardson (*Consultant - Planned Giving*)

Robert Stewart (*RJS Consulting, Inc.*)

John Watson (*TransTech Interactive Training Inc.*)

Peter Webster (*Petwyn Investments*)

Florence Wong (*Cheng & Leung Barristers and Solicitors*)

Since 1994 the JI Foundation has raised funds through individual and corporate donations, special events and planned giving programs. The money goes toward student scholarships and bursaries, to purchase new training equipment and facilities, and to conduct applied research. The Foundation is a registered charitable, non-profit society.



Tee Off and Support Training for Safer Communities

WHEN: Wednesday, September 19, 2001
1:30 pm – Shotgun Start

WHERE: Northview Golf Course, Surrey, B.C.

Entry fee: \$150 (includes power cart, green fees, sandwich and non-alcoholic beverage, dinner and 'golfer's kit')

Join us for a day of fun, prizes and good golf while supporting our education that trains those who work making our communities safer.

Call 528-5544 to register and for more information.