

# Emergency Management After-Action Review Processes to Influence Ontario Municipalities

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# Project Overview

- After-action reviews (AAR) essential elements and importance in emergency management (EM) programs in Ontario with a standardized approach. Interviewed EM professionals to reveal their methods.
- Topic was selected due to interest in area and call out from JIBC.
- The research question is what literature is available to assist the OFMEM when making AAR process suggestions to municipalities in Ontario
- I currently work for the City of London Corporate Security and Emergency Management Division.

# Project Overview

- Researched topic via literature review
- Developed one questionnaire for EM professionals in Ontario.
- Created an outline for essential items within an AAR and discussed questionnaire results to compare methods in Ontario municipalities.

# Results

- The OFMEM does not provide an AAR template, it was found that all three municipalities surveyed utilized a different approach or template for this tool that could be used to develop programs with little cost, if used to full potential.

# Impact

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- The OFMEM could develop a comprehensive AAR tool that could guide municipalities to develop a strong lessons learned program.

# Capstone Challenges

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- A challenge I experienced was keeping the flow of information clear and concise with such a large paper.
- Revisit the research question often to ensure you are staying within its parameters.

# Capstone Enablers

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- Choose a topic that you can relate to in your field of work.
- Completing this courses without any other courses allowed me to focus completely on its requirements.

# Lessons Learned

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- Send out questionnaires as soon as possible to allow for busy professionals a chance to get them back to you.



# Thank You

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