

The Justice Institute of British Columbia

presents

Extension Programs Schedule

September–December, 1986

**For more information about any of these programs,
and to enquire about registration contact:**

**Extension Programs, Justice Institute of B.C.
4180 West 4th Avenue, Vancouver, B.C. V6R 4J5
Telephone: 228-9771**

Registration Procedures

If you decide to register for a program based on the information given here, and it is a program for which the Justice Institute is handling registration, complete the attached registration form and forward to Extension Programs. If you wish to register for a program and the Justice Institute is not handling registrations, contact the phone number listed in the program description for further information.

If you are interested in receiving a detailed brochure on a program before registering, contact: Extension Programs, 228-9771.

You may deduct tuition fees from your income tax if the total amount exceeds \$100 and is paid to one educational institute. Deductions may be claimed for one or more courses taken during the tax year.

Children & Youth



"WHAT'S THE PROBLEM HERE?":

Adolescent Assessment Techniques (#CY101)

Dates: **October 20-21** at the Justice Institute

Fee: \$120

Resource Person: Steven Scofield, Ph.D., psychologist in private practice and educator specializing in work with adolescents.

This workshop will provide a common-sense framework and specific techniques for the broad screening of psychological problems among youth. Participants will learn to interpret behavior in case histories and interviews using both formal and informal tools and to integrate information and referral. This workshop is designed for experienced professionals who make decisions about referral based on their screening assessments but who have not been formally trained to carry out formal psychological assessment procedures.

THE ADDICTED ADOLESCENT:

Assessment & Treatment Approaches (#CY103)

Dates: **October 21** in Vancouver. Fee: \$55

October 23-24 in Kelowna (for registration information contact Crossroads Treatment Centre, 860-4001)

Resource Person: Julie Schwartz, Ph.D., clinical psychologist with extensive experience working in both residential and community based treatment centres. Currently a training associate with the Seattle Professional Practice Institute.

The Vancouver workshop will primarily focus on intervention and treatment approaches with particular emphasis on the integration of family variables and delayed grief and trauma.

The Kelowna workshop will examine both assessment and intervention issues. Content will cover emergence of risk of addiction, symptoms and indicators, assessment of addiction, intervention process and techniques, delayed grief work and evaluating effectiveness. Co-sponsored with the Crossroads Treatment Centre Society.

SURVIVING LOSS, SEPARATION AND TRANSITION: Implications For Those Working With Children and Families (#CY102)

Dates: **November 24-26** at the Justice Institute

Fee: \$150

Resource Persons: George Roy, head of Child Care Studies at the Hull Institute in Calgary; Steve Matovich, Hull Institute.

The experience of loss is pervasive throughout every person's life. Although no one can decide for another what constitutes a loss, everyone is attempting to cope with some aspect of the loss experience. The focus of this session will be on the implications of the child or family's history of loss, separation and transition with attention to its impact on personal health. Specific methods of assessment, intervention, counselling and education will be presented. Co-sponsored with the Hull Institute.

ART AND PLAY THERAPY:

Treatment Approaches for Children & Adolescents Who Have Suffered a Loss (#CY104)

Dates: **December 2** at the Justice Institute

Fee: \$55

Resource Person: Marie Jose Dhaese, M.Ed., child therapist currently in private practice.

This workshop is directed toward people currently working in a community or residential setting with children and adolescents who have experienced a loss through death or divorce. Content will include function of art and play as it relates to the developmental stages of the child, types of loss, stages of grief and uses of art and play therapy.

JUVENILE FIRESETTERS:

Issues for Professionals (#CY105)

Date: **October 8** at the Justice Institute

Fee: \$40

Resource Persons will include: Chuck Campbell, Public Fire Safety Education Officer, Eugene Fire Department, Oregon; Lorne Slye, Inspector, Richmond Fire Department; Tony Evans, Deputy Director, Fire Academy, Justice Institute; Fred Van Fleet, Psychologist; Dan Lemieux, Insurance Crime Prevention Bureau.

This session will examine the problem of juvenile firesetting and its impact on the community. It is designed for juvenile justice, education and health administrators, social workers, counsellors in private practice, mental health workers, members of the fire service, police and school counsellors. Co-sponsored with the Ministry of Attorney General and Fire Academy, Justice Institute.

Intervention Skills



RESPONDING TO SUICIDE:

Intervention and Prevention

Date: **October 8** in Duncan

Fee: \$40 payable to Malaspina College, Register through Malaspina College, 256 Evans St., Duncan, V9L 1P8

Resource Persons: Linda Rosenfeld, Co-ordinator; Gladys Adilman, Senior Mental Health Worker; SAFER, a suicide attempt counselling service in Vancouver.

This workshop will include an overview of suicidal behaviour, symptoms and risk indicators, importance of loss as a factor in suicidal behaviour, intervention and treatment methods, and how to help survivors of a suicide death. Co-sponsored with Malaspina College.

STOP YELLING AT ME!

Defusing Hostility for Crisis & Front Office Workers (#SUP102)

Dates: **September 19** in Victoria. Fee \$55

October 23 in Rossland co-sponsored with the Trail School District. For registration information call the Trail School District, 368-6434

November 6 in Vancouver. Fee: \$50

Resource Person: Dale Trimble, M.A., counsellor in private practice.

This workshop is directed toward front office workers from justice related and/or crisis oriented agencies who encounter clients who either threaten physical violence or exhibit excessive hostility. Topics will include: the nature and cause of violent behaviour, dealing with your own feelings in a threatening situation, and strategies and skills to defuse hostility.

THE ASSAULTIVE HUSBANDS PROJECT:

Developing a Fraser Valley Response

Date: **September 26** at the Chilliwack United Church
Fee: \$15 (for registration information contact: Ann Davis Transition House 792-3116)

Resource Persons: Jim Browning, Ph.D., Co-Director, Vancouver Assaultive Husbands Project; and Valerie Atyeo, Executive Director, Ann Davis Transition House.

This workshop has been designed to discuss the need for a treatment program for batterers and to examine the goals and structure of currently used programs. Co-sponsored with Ann Davis Transition House and Women's Programs, Ministry of Labour.

FACILITATION SKILLS FOR GROUP LEADERS (#EP101)

Dates: **November 5-6** in Vancouver

Fee: \$90

Resource Persons: Sandra Berman, consultant and trainer; Maggie Ziegler, therapist and group facilitator.

This workshop is directed toward people running or planning to run groups for people who have experienced trauma as a result of personal injury, violent crime or family violence. Content will include: developmental tasks, group design, group dynamics, productive use of conflict and controversy, and role of the facilitator. Co-sponsored with Women's Programs, Ministry of Labour.

LETTING GO, MOVING ON:

Working with and Resolving Childhood Trauma (#EP102)

Dates: **October 3 (7:00 pm)-October 5** at the Justice Institute

Fee: \$165 for the weekend

Resource Persons: Laurie Armstrong, M.S.W., Washington State therapist in private practice with extensive

experience in alcohol counselling and crisis intervention; Susan Grout, M.A., alcohol and drug counsellor specializing in recovery counselling.

This workshop will examine the impact of childhood experiences such as alcoholism, chronic illness or ongoing abuse on adult behavior. Through a highly participatory format, participants will have an opportunity to look at problem patterns, unproductive behavior and methods of initiating change. Co-sponsored with the John Howard Society of B.C.

Conflict Resolution



THE CONFLICT RESOLUTION CERTIFICATE PROGRAM

The Conflict Resolution Certificate Program, the first of its kind in Canada, is responding to the demand for comprehensive training in conflict resolution, anger management, mediation and negotiation skills. The program consists of six core courses totalling 147 classroom hours and elective courses totalling 63 classroom hours. Core and elective courses will be identified in each Extension Programs Course Calendar and may be applied toward the Certificate Program requirements at any time. For a complete description of the Conflict Resolution Certificate Program or to receive individual course brochures, contact the Extension Programs Office at 228-9771, Local 224.

People may attend any of the Conflict Resolution programs without being involved in the Certificate Program.

CONFLICT RESOLUTION:

Dynamics, Styles & Applications (#CR100)

Dates: **October 6-8** in Mission

October 27-29 at the Justice Institute

Fee: \$150

Resource Persons: Dale Trimble, M.A., counsellor in private practice; and Phil Smith, Ph.D., Assistant Professor of Psychology, UBC.

This course provides an examination of the sources of conflict within various social and environmental contexts. Participants will increase their understanding of the dynamics of conflict resolution, including power balancing, expectations, anger management, social and cultural differences and problem solving. Participants will have an opportunity to assess their current approaches to resolving conflict. (A Conflict Resolution Certificate Program core course.)

DEALING WITH ANGER, HOSTILITY & RESISTANCE IN CONFLICT SITUATIONS (#CR200)

Date: **November 17-19** at the Justice Institute

Fee: \$150

Resource Person: Dale Trimble, M.A., counsellor in private practice.

This course presents theory, techniques and approaches for effectively managing angry feelings and behavior, hostility and resistance encountered in conflict situations. Participants will build skills in specific intervention strate-

gies while developing an integrated approach to anger management. Particular emphasis will be on practical techniques and skills for assertively confronting, defusing and disengaging in angry conflict situations and for moving through anger to constructive problem solving. Skill practice will include video feedback. (A Conflict Resolution Certificate Program core course.)

MEDIATION SKILLS:

Level One (#CR300)

Dates: Session 1: **September 24–26** at the Justice Institute or
Session 2: **November 1, 8 & 15** at the Justice Institute

Fee: \$150

Resource Persons: Session 1: T.B.A.; Session 2: Michael Fogel, Board Member, Westcoast Mediation Centre and criminal law lawyer; Joyce Bradley, family law lawyer and mediator in private practice.

An introduction to the concept, theory and skills of mediation as an alternative method of dispute resolution. Participants should possess effective communication skills and be willing to work with video feedback. (A Conflict Resolution Certificate Program core course.)

MEDIATION SKILLS:

Level Two (#CR400)

Dates: **October 15–17 & 20–21** at the Justice Institute
Fee: \$300 (The optional skill assessment requires a fee of \$90 payable before the assessment date.)

Resource Persons: Marje Burdine, Co-ordinator, Conflict Resolution Certificate Program, Justice Institute; and Douglas Chalke, family law lawyer and mediator.

The content and skill development build on the Level One course, which is a prerequisite for Level Two. This program more deeply explores theory, techniques and skills related to conflict resolution through mediation, including issues of trust, power, resistance and dysfunctional behaviour. Legal and ethical implications for mediators are also covered. (A Conflict Resolution Certificate Program core course.)

NEGOTIATION SKILLS:

Level One (#CR500)

Dates: **October 8–10** at the Justice Institute. Fee: \$150
October 16–18 in Kitimat, co-sponsored by Northwest Community College. Fee: \$195. (To register, contact Susan Cole, 632-4766)
December 10–12 in Mission, co-sponsored with Federal Corrections. Fee: \$150

Resource Persons: In Vancouver—Dinah Stanley, family counsellor and mediator in private, and Michael Fogel, Board Member, Westcoast Mediation Centre and criminal and civil litigation lawyer. In Kitimat—Dinah Stanley. In Mission—TBA.

Participants will learn skills and theory to assist them in applying principled negotiation techniques and strategies in the workplace. Emphasis will be on developing a collaborative climate and on using interest-based bargaining. Skill practice will involve video feedback.

Theory and techniques will be illustrated by examples from the American Bar Association satellite video seminar. (A Conflict Resolution Certificate Program core course.)

NEGOTIATION SKILLS:

Level Two (#CR600)

Dates: **November 19–21 & 28** at the Justice Institute
Fee: \$250 (the optional skill assessment requires a fee of \$90)
Resource Persons: Marje Burdine, Co-ordinator, Conflict Resolution Certificate Program, and Bronach Cannell, M.B.A., consultant in human resource development and labour relations.

Participants will apply the negotiation process and techniques to more complex situations including multi-party and multi-issue negotiations. The course will include: psychological aspects of negotiation, trust and power balances, factors which escalate or de-escalate competitiveness, and influencing through actions and words. Emphasis will be on skill development through simulated negotiation practice. (A Conflict Resolution Certificate Program core course.)

ASSERTING YOURSELF UNDER PRESSURE (#CR702)

Dates: **October 4 (day), 9 (evg.) & 16 (evg.)**
at the Justice Institute

Fee: \$120

Resource Person: Dale Trimble, M.A., counsellor in private practice in Vancouver.

Behaving assertively in conflict situations demands particular skills and insights. How do you stand up for yourself without standing on someone else? Many people find themselves caught between being so accommodating that their own rights, feelings and needs are being neglected or abused by others or coming out so aggressively that relationships are damaged and goals still aren't met. This skill-building workshop will help develop awareness and increase abilities to set limits and negotiate resolutions. Skill practice will include video feedback. (A Conflict Resolution Certificate Program elective course.)

IMPACT OF SEPARATION AND DIVORCE ON THE FAMILY:

A Workshop for Family Mediators (#CR703)

Dates: **December 1–2** at the Justice Institute
Fee: \$120

Resource Person: Peggy English, marriage and family counsellor and divorce mediator in private practice.

This workshop is designed for mediators working with families who are experiencing the process of separation or divorce. It will provide information and insights on the emotional stages of separation and the effects on the children, parents and extended family. Consideration will be given to the implications of the restructuring of the family, including: finances, life management, decision-making and future concerns. Special emphasis will be on the emotional and financial impact on the children. Prerequisite: Mediation Skills, Level Two or equivalent. (A Conflict Resolution Certificate Program elective course.)

MANAGING CONFLICT IN ORGANIZATIONAL SETTINGS (#CR704)

Dates: **October 23–24** at the Justice Institute

Fee: \$120

Resource Person: Phil Smith, Ph.D., Assistant Professor, Psychology, UBC

All organizations, large or small, depend on complex patterns of interpersonal relationships to ensure their efficient functioning. In this course participants will learn to distinguish different types of conflict and their impact on the organizational setting. A set of observations and decision-making tools will help them to identify various kinds of conflict and their possible causes; make decisions regarding the need for intervention; and choose from a wide variety of conflict management techniques. Opportunity will be provided to apply these tools to the analysis of specific problems within the individual's own organization. (A Conflict Resolution Certificate Program elective course.)

STRATEGIES FOR FAMILY MEDIATION (#CR705)

Dates: **October 30–31** at the Justice Institute

Fee: \$120

Resource Person: Kent Taylor, M.A., Conciliation Court Counsellor, Co-ordinator of the Edmonton Custody Mediation Project, and mediator in private practice.

This workshop will present practical strategies for mediators in the field of family mediation. Topics to be covered include power balancing, identifying underlying issues, when to mediate and when not to, and the psychology of mediation—the dynamics which separate a top mediator from the average. An opportunity to apply techniques and strategies will be provided through mediation simulations with video feedback. Offered in co-operation with the B.C. Mediation Development Association and the Corrections Academy of the Justice Institute. (A Conflict Resolution Certificate Program elective course.)

THE EDMONTON CUSTODY MEDIATION PROJECT: Implications for the Future (#CR706)

Dates: **October 30** (7:30–9:30 pm) at the Justice Institute
Fee: \$25 (\$15 for members of the B.C. Mediation Development Association)

Resource Person: Kent Taylor, M.A., Conciliation Court Counsellor, Co-ordinator of the Edmonton Custody Mediation Project; and Pamela Featherstone, M.A., Clinical and Consulting Psychologist and Mediator in private practice in Vancouver.

Developed jointly by the Alberta Departments of Social Services, Community Health and the Attorney General, this innovative project was established two years ago to provide divorcing couples with an alternative to the court process. Preliminary statistics indicate a better than 75% success rate with couples resolving their dispute through mediation.

This informal workshop will include an overview of the project, how the project was initiated, its current stage of development, an interim evaluation, and its implications for the future. Co-sponsored by Extension Programs and the B.C. Mediation Development Association in co-operation with the Corrections Academy of the Justice

Institute. (A Conflict Resolution Certificate Program elective course.)

DEALING WITH POWER IN CONFLICT RESOLUTION (#CR707)

Dates: **December 3–5** at the Justice Institute

Fee: \$180

Resource Person: Joan Balmer, senior consultant with Ryane Consulting Inc.

This workshop focuses on the dynamics of power and the relationship between leadership, power and conflict management. Types and styles of power will be discussed. Participants will also develop alternative ways of responding to others' use of power. (A Conflict Resolution Certificate Program elective course.)

SOCIAL PROBLEM SOLVING SKILLS FOR CHILDREN (#CR710)

Dates: **November 7–8** at the Justice Institute

Fee: \$120

Resource Person: Paula Temrick, Family and Child Counsellor and Instructor, teaches conflict resolution skills to children in Lower Mainland elementary schools.

This workshop will present a practical, step-by-step process for negotiating with young people; role modeling problem solving strategies; acting as an adult facilitator helping with the problem solving process; and helping children see how problems may become worse because of their response to them. Participants will have opportunities to apply the problem-solving process to real-life situations through guided roleplay and video feedback. This session will focus on pre-adolescent children. A future session will deal with adolescents. Co-sponsored with the Ministry of Attorney General. (A Conflict Resolution Certificate Program elective course.)

EARLY ANNOUNCEMENTS:

THE FUNDAMENTALS OF DIVORCE AND SEPARATION MEDIATION (#CR708)

Date: **March** (exact date TBA) 5-day course

Fee: \$750

Resource Person: Dr. John Haynes, mediator, court system consultant and trainer; author of "Divorce Mediation: A Practical Guide for Therapists and Counsellors".

This intensive 40-hour seminar will expand your practical skills and understanding of the fundamentals of divorce and separation mediation. Participants will learn how to mediate a divorce settlement; help couples negotiate support issues and the division of their assets; help parents make future parenting agreements. Participants will learn how to market their services, expand their practice and work with clients as a professional mediator. (A Conflict Resolution Certificate Program elective course.)

CHILD CUSTODY MEDIATION:

An Advanced Workshop for Practitioners (#CR709)

Date: **March** (exact date TBA) 2-day course

Fee: \$250

Resource Person: Dr. John Haynes, mediator, court system consultant and trainer; author of "Divorce Mediation: A Practical Guide for Therapists and Counsellors".

This 2-day course will focus on the mediation of child custody disputes. Topics will include mediation strategies, power balancing, separating parental from spousal roles, and the role and influence of the mediator. (A Conflict Resolution Certificate Program elective course.)

Note: See Management Section for Win-Win Influencing Skills course which is a Conflict Resolution Certificate Program elective course.

Management



WIN-WIN INFLUENCING SKILLS FOR MANAGERS AND SUPERVISORS (#CR701)

Dates: **September 25–26** at the Justice Institute
Fee: \$120

Resource Person: Joan Balmer, Senior Consultant, Ryane Consulting Inc.

Very often managers find themselves in difficult and frustrating situations. Some are handled effectively but others leave one feeling blocked or inadequate. This 2-day workshop will assist in dealing with these situations. Participants will increase their understanding of their own personal styles of influencing others and broaden their range in handling the complexities of the workplace. (A Conflict Resolution Certificate Program elective course.)

ON TIME:

Not Just Another Time Management Workshop (#MGMT202)

Dates: **September 30–October 1** at the Justice Institute
Fee: \$95

Resource Person: Doug Kerr, Tracon Training Consultants Corp., management consultant and trainer with corporations, government and non-profit agencies.

This workshop, designed for managers and supervisors, will not provide a lot of gimmicky quick-fix techniques. Instead, the session deals with the real problems that result in ineffective use of time: one's inability to say "no" assertively when others make demands on one's time and energy, and the natural tendency to find ways to put off certain tasks. Participants will develop the personal skills which they need to change deeply ingrained behaviour patterns, and leave the workshop with a system in place to use for the next three months to focus their work, target their results and reward success.

COMPUTER CONFIDENCE FOR MANAGERS (#MGMT205)

Date: **October 2** (9:00–12:00) at the Justice Institute
Fee: \$20

Resource Person: Patti Schom-Moffatt, researcher and consultant, who writes a computer column for the Vancouver Sun.

This three-hour program directed toward managers is an

introduction to the world of micro computers. Content will cover criteria for selecting a system, computer applications, integrating a system into the office environment and impact on staff.

DEALING WITH TROUBLED & TROUBLESOME EMPLOYEES (#MGMT201)

Dates: **October 23–24** at the Justice Institute
Fee: \$115

Resource Persons: Bev Abbey, human resources consultant.

If not corrected, the behaviour of troubled and troublesome employees spreads disturbance and conflict throughout the organization. Much troublesome behaviour by employees can be avoided or eliminated by appropriate supervisory practices. This course is designed to assist managers understand the forces at work and gain fresh insights into their own managerial behaviour. The principal causes and patterns of troublesome behaviours will be addressed. Techniques will be presented for minimizing the likelihood of their occurrence and for constructive treatment of those that do occur.

SUBSTANCE ABUSE ON THE JOB:

Intervention Skills for Employers (#MGMT203)

Date: **November 19** at the Justice Institute
Fee: \$50

Resource Person: JoAn Lynch Maurer, Human Resources consultant and former Executive Director of Interlock, a non-profit consulting service that develops employee assistance programs.

This program is directed toward supervisors and managers and will look at the individual and social costs of substance abuse, review successful employee assistance programs and present specific intervention skills that can be utilized in a work setting.

THE CHALLENGE OF LEADERSHIP (#MGMT204)

Dates: **December 4–5** at the Justice Institute
Fee: \$95

Resource Person: Doug Kerr, Tracon Training Consultants Corp.

One of a manager's main goals is to increase the effectiveness of his/her organization. This workshop will help managers to increase productivity while at the same time, decreasing the direct input that he/she as a manager must have in the day-to-day operation. Topics will include employees' roles, leadership styles, risk-taking and communication.

Staff Development



YOU WANT IT WHEN?

Time Management for Support Staff (#SUP101)

Dates: **September 18** in Victoria. Fee: \$55
September 29 at the Justice Institute in Vancouver. Fee: \$50

Resource Person: Doug Kerr, Tracon Training Consultants Corp.

This workshop has been designed for support staff to provide them with concrete time management skills. Participants will learn effective ways to prioritize tasks, to respond assertively to unreasonable expectations, to organize their manager and co-workers, and to avoid procrastination. Co-sponsored with Women's Programs, Ministry of Labour.

WORK & SELF MANAGEMENT SKILLS FOR CLERICAL STAFF (#SUP103)

Dates: **September 22—23** at the Justice Institute

Fee: \$85

Resource Person: Maureen Hannah, training consultant, Hannah, Peterson & Associates.

This workshop directed toward senior clerical staff and first line supervisors will focus on administrative, management and self assessment skills that will enable them to have a better understanding of the management process and to assume a wider range of administrative responsibilities. Content will include: building working relationships; developing planning, organizing and problem solving skills; understanding self management and increasing self motivation and self action. Co-sponsored with Women's Programs, Ministry of Labour.

STRESS MANAGEMENT FOR SUPPORT STAFF (#SUP104)

Date: **October 22** in Vancouver

Fee: \$50

Resource Person: Vera Bergman, Deputy Director, Corrections Academy, Justice Institute.

This workshop directed toward support staff will take a positive look at stress management in work and home settings. Topics to be covered are nature and dynamics of stress, positive and negative stress, role effectiveness, environmental conditioning, coping mechanisms and planning a perfect day. Co-sponsored with Women's Programs, Ministry of Labour.

GETTING THROUGH:

Effective Communication on the Job (#SUP105)

Date: **November 18** in Vancouver

Fee: \$50

Resource Person: Sandra Berman, consultant and trainer, Circa Enterprises; Patti Schom-Moffat, consultant and trainer, Karyo Communications.

Effective communication is an essential job skill. Poor communication can result in misunderstood messages, wasted time and reduced satisfaction. The workshop, directed toward support staff, will examine communication styles, listening skills, communication blocks and will present methods to define and improve communication. Co-sponsored with Women's Programs, Ministry of Labour.

STRATEGIES FOR JOB ENHANCEMENT:

Career Development for Women Workers (#SUP106)

Date: **December 9** at the Justice Institute

Fee: \$50

Resource Person: Sandra Berman, consultant and trainer, Circa Enterprises.

This workshop is designed for women workers considering promotion opportunities from clerical support positions to management positions. Content will include examining myths, realities and expectations about women seeking promotion, role stereotyping and its impact on job choices, methods of overcoming blocks and limits to career mobility, and strategies for implementing career changes. Offered in co-operation with Women's Programs, Ministry of Labour.

STEPPING UP INTO SUPERVISION (#SUP107)

Dates: **September 24—25** at the Justice Institute

Fee: \$85

Resource Persons: Maureen Hannah, training consultant, Hannah, Peterson & Associates Ltd.

This two-day workshop is directed toward staff who are considering applying for, or want to learn more about, supervisory careers. Content will cover identifying and examining the roles and responsibilities of a supervisor, developing skills to market oneself and successfully handling a supervisory interview. Offered in co-operation with Women's Programs, Ministry of Labour.

FROM AWARENESS TO ASSERTION (#SUP108)

Dates: **November 3—4** at the Justice Institute

Fee: \$85

Resource Persons: Maureen Hannah, training consultant, Hannah, Peterson & Associates Ltd.

This workshop has been designed to provide senior secretarial and clerical staff with specific non-manipulative and non-defensive communication skills so that work relationships, problem solving and conflict can be handled in a productive manner. Content will include: understanding the difference between non-assertive and assertive behavior, developing methods to respond to criticisms in a non-defensive manner and using assertiveness to deal with misunderstandings. Offered in co-operation with Women's Programs, Ministry of Labour.

Child Sexual Abuse



CHILD SEXUAL ABUSE WORKSHOP SERIES (#CSA101)

Dates: **September 18 & 19** in Smithers

Fee: \$100 for both days; \$55 for one day only.

Resource Persons: Wendy Harvey, Crown Counsel, New Westminster; and Gary Lea, Ph.D., clinical psychologist, Kelowna.

This workshop is designed for people assisting victims through the court process or involved in assessing and treating adolescent or adult sex offenders. Day 1 will cover the court process from initial disclosure through to support of the child after sentencing. Day 2 will cover sex offender issues beginning with profile and characteristics of the sex offender and ending with treatment considerations. Co-sponsored with the Smithers Friendship Centre and Women's Programs, Ministry of Labour.

HAVING YOUR DAY IN COURT:

Assessing the Credibility of Sexual Abuse Allegations (#CSA106)

Dates: **September 25** at the Justice Institute
Fee: \$35 Payment in full must be received by September 18.

Resource Persons: Halina Klajner-Diamond, M.S.W., Sexual Abuse Team, Hospital for Sick Children, Toronto; and Dr. William H. Wehrspann, M.D., F.R.C.P., Staff Psychiatrist, Sexual Abuse Team, Hospital for Sick Children, Toronto.

This workshop, directed toward professionals currently in the position of having to assess sexual abuse allegations made by pre-school children, will examine a model for assessment currently in use. Content will include clinical issues, criteria for assessment, methodology for assessment and case consultation.

THE SEXUALLY ABUSED PRE-SCHOOL CHILD: Diagnostic and Treatment Issues (#CSA104)

Date: **November 3** at the Justice Institute
Fee: \$60

Resource Person: Kee MacFarlane, MSW, Director of the Child Sexual Abuse Diagnostic Centre, Children's Institute International in Los Angeles, and formerly with the National Centre on Child Abuse and Neglect.

The morning session will present techniques and methods to conduct sensitive and effective diagnostic interviews with identified and suspected pre-school victims of child sexual abuse. The afternoon session will discuss treatment concerns for pre-school children and will include the presentation of a treatment model currently used at the centre.

SEXUAL ABUSE TRAINING FOR PRACTITIONERS (#CSA105)

Dates: **October 17–November 28**
(contact the Justice Institute for more details)

Fee: \$700 for sixteen full day sessions
Resource People: Professionals currently working in intervention, treatment and prosecution of child sexual assault cases.

This program designed for practitioners currently working with child or adult sexual abuse victims will examine theoretical issues, demonstrate intervention skills, present treatment approaches and develop interdisciplinary protocols. Content will cover interviews, assessment, preparation for court, working with non-offending family members and maintaining support for victims. Co-sponsored with the Vancouver Incest and Sexual Abuse Centre Society.

BREAKING THE CYCLE:

Working with the Male Victim (#CSA102)

Dates: **November 24–25** at the Justice Institute

Fee: \$90; \$50 for one day only

Resource Person: John Napier-Hemy, M.A., psychologist in private practice; and Phil Gray, social worker, Alcohol

& Drug Programs, currently counselling adult male survivors.

This program will focus on the sexually abused male, the impact of victimization, and treatment approaches for both young boys and adult survivors. Content for day 1 will include: dynamics of the assault, stages of victimization, relationship between victimization and offending, addictive behaviors and sexual abuse. On day 2, participants will divide up into two groups and will focus on counselling interventions and treatment methods for both youth and adults.

CHILD SEXUAL ABUSE PREVENTION:

Teaching Personal Safety and Decision Making (#CSA103)

Dates: **November 27 & December 4** at the Justice Institute

Fee: \$65 for both sessions

Resource Person: Thom McGuire, family counsellor at the Children's Foundation, and a certified instructor through the University of Washington to teach prevention programs.

This program, based on the Committee for Children Prevention Curriculum, is directed toward people currently working with children between the ages of 11 and 14 years. Content will cover philosophical and ethical considerations, staff development, curriculum components and age appropriate follow-up. Co-sponsored with Ministry of Attorney General.

INTERVIEWING THE SEXUALLY ABUSED CHILD

Date: **November 20** at Douglas College. For registration information contact Douglas College, Continuing Education

Fee: \$40

Resource Person: Margaret Jones, M.A., counsellor in private practice.

This workshop is designed for people involved in the initial interview and/or follow up to a disclosure of sexual abuse. Content will include: child development levels and acquisition of social relationship skills, emotional and psychological indicators up to and following disclosure, responding to disclosure and special approaches for interviewing children. Co-sponsored with Douglas College.

Security



BASIC TRAINING COURSE (#PS100)

Dates: **September 22–26** at the Justice Institute

October 27–31 at the Justice Institute

November 24–28 at the Justice Institute

Evg. class Tues. & Thurs. commencing September 9 up to and including October 9

Fee: \$200

Resource Persons: Instructors from the Justice Institute and the private security industry.

This basic course held at the Justice Institute consists of 40 hours of instruction and training in communications, human relations, physical security and patrolling, legal accountability, first aid and fire prevention. Justice Institute certificates will be issued to those who successfully complete the program.

LEVEL II TRAINING COURSE (#PS200)

Dates: Day Class (recommended for out-of-town students)

November 3–10 (8 consecutive days)

Evening Class Tues. & Thurs. evenings **beginning October 14–December 4**

(Note: due to Remembrance Day the Tues. session that week is moved to Monday night, November 10)

Fee: \$400

Resource Persons: Instructors from the Justice Institute and private security industry.

This course builds on the foundations of the basic training course. Topics include law & security, communications, crime scene preservation, emergency procedures, courtroom protocols, intervention skills and supervisory fundamentals. This 8-day course is designed for first line supervisors and senior guards interested in supervisory positions. Justice Institute certificates will be issued to those who successfully complete the program.

RETAIL SECURITY TRAINING COURSE (#PS300)

Dates: Day Class: **September 15–19** at the Justice Institute

Night Class: 10 Monday evenings at the Justice Institute **beginning September 8** up to and including November 17 (no classes October 13)

Fee: \$200

Resource People: Instructors from the Justice Institute, retail security industry and private security field.

This basic course in retail security held at the Justice Institute consists of 35 hours of instruction in legal accountability, communications, criminal evidence and procedure, external and internal loss prevention and professional ethics. The course is designed for those persons currently employed in the retail security industry and operators of small retail stores who perform security functions themselves. Participants who successfully complete the course will receive a certificate of achievement for completion of the Retail Security Training Course.

SELECTION AND DESIGN OF ELECTRONIC SECURITY SYSTEMS FOR HOME AND BUSINESS (#PS501)

Date: **September 22** (6:00–9:00 p.m.) at the Justice Institute

Fee: \$30

Resource Person: Ian Stewart, M.Sc., P. Eng.

This 3 hour seminar will give you enough information to make an intelligent choice of electronic security systems and components. You can then put together a system which meets your requirements. Expert instruction will include the following:

- alarm system techniques, hardware and demonstrations
- detailed design of several typical systems
- price/performance comparisons

This session is designed to inform security managers, alarm consultants and others who may be involved in the selection or review of security systems.

CHILD AND ADOLESCENT FIRESETTING: Symptoms and Solutions for Security Directors (#PS502)

Date: **October 9** at the Justice Institute

Fee: \$80

Resource Persons: Chuck Campbell, Public Fire Safety Education Officer, Eugene Fire Department, Oregon; Nancy Campbell, Public Fire Education Co-ordinator, Office of State Fire Marshall, Salem, Oregon; Ed Jackson, E.H. Jackson and Associates Ltd.; Lorne Slye, Inspector, Richmond Fire Department; Fred Van Fleet, Psychologist.

This session is for security managers of in-house corporations or managers of contract firms involved in high risk security where there is an existing (or potential) problem with firesetting.

LOCKS AND LOCKING SYSTEMS (#PS503)

Date: **November 13** at the Justice Institute

Fee: \$40

Resource Person: Mr. H. Ainsworth, security consultant, currently with Expo 86. 35 years experience as a lock and safe consultant including 8 years with the RCMP.

This four hour workshop is intended for security professionals, property managers, mall managers, and others involved in the selection of security hardware. The easier the method of entry the greater chance of burglary. Locks that can be forced, duplicated or easily opened increase the likelihood of burglary. The workshop will provide participants with enough information to assist them in making intelligent and cost-effective decisions.

DEFENSIVE TACTICS AND CONTROL TECHNIQUES (#PS401)

Dates: 8 Wednesday evenings, **September 10–October 29** at the Justice Institute

Fee: \$65

Resource Persons: Instructors under the supervision of Doug Farenholtz, M.Sc., Co-ordinator of Physical Education Services at the Justice Institute; former trainer of physical fitness and self defense for the RCMP.

Private security and other law enforcement personnel may be physically assaulted while performing their duties. Conflicts could involve being pushed or shoved, grabbed or held, or having to restrain, remove or escort a person. This course will combine teaching and hands-on practice sessions so that participants will be able to perform effective self-defense techniques on completion of the session. Certificates will be presented to participants who successfully complete the course. There will be a maximum of 15 students per instructor.

HOTEL SECURITY (#PS402)

Date: **September 30** (9:00–5:00) at the Justice Institute

Fee: \$40

Resource Persons: Jim Band, Security Manager, Bank of B.C.; Len Bosch, Vice President, Security West Ltd.; Al Markle, Director of Security, Four Seasons Hotel; Gord McLean, Director of Security, Moli Energy.

This one day workshop will be useful to security personnel currently employed in hotels, hotel managers, small hotel operators and others working in the hospitality industry. Topics include: legal responsibility and accountability, eviction, Innkeepers Act, Charter of Rights, loss prevention programs that may be implemented, fire and safety issues as they relate to security, public relations, deportment and conduct.

AIRPORT SECURITY (#PS403)

Date: **October 21** (9:00–5:00) at the Justice Institute

Fee: \$40

Resource Persons: Doug Payne, Regional Vice-President of Metropol-Basefort Security Group & Manager of Metropol-Basefort Airport Security Service; Ron Rowland, Supervisor of Investigation & Enforcement, B.C. Transit

Security Services; Barry Young, President, Canadian Security Guard Services Ltd.

This one-day workshop is for those persons considering employment as security personnel within an airport setting. This course may also be of value to persons currently working within this setting who would like a refresher course. Topics include: legal responsibility and accountability, client relations, pre-board screening techniques, public relations, confidentiality, integrity, emergency response, in-house training programs.

ORIENTATION TO A CAREER IN SECURITY (#PS404)

Date: **November 13** at the Justice Institute

Fee: \$15

Resource Person: Kathy Matak, Co-ordinator of Security Training Programs, Justice Institute of British Columbia and President, Security West Ltd.

This four hour workshop is intended for persons who are looking for a career change and are considering security as a career option.

Registration Form

Attach a cheque for the appropriate amount (payable to the Justice Institute) and mail to: Extension Programs, Justice Institute, 4180 West 4th Ave., Vancouver, B.C., V6R 4J5.

Note: Registrations for the following courses are not through the Justice Institute; contact the phone number listed to register for: The Addicted Adolescent (Kelowna), Responding to Suicide (Duncan), Stop Yelling At Me (Rossland session), The Assaultive Husbands' Project, Negotiation Skills (Kitimat session), Interviewing The Sexually Abused Child.

I wish to register in the following program (s):

PROGRAM NAME	PROGRAM NUMBER	DATE(S)	FEE
PROGRAM NAME	PROGRAM NUMBER	DATE(S)	FEE
PROGRAM NAME	PROGRAM NUMBER	DATE(S)	FEE

SURNAME

GIVEN NAME

POSITION

ORGANIZATION

STREET/CITY

POSTAL CODE

PHONE (DAY)

Enclosed is my cheque for \$ _____

Refund Policy: Registration fee minus an administrative charge is refundable if written notification of cancellation is received seven working days in advance of course date.